103D CONGRESS 1ST SESSION H.R. 1015

To amend the Fair Credit Reporting Act to assure the completeness and accuracy of consumer information maintained by credit reporting agencies, to better inform consumers of their rights under the Act, and to improve enforcement, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

February 18, 1993

Mr. TORRES (for himself and Mr. GONZALEZ, Mr. KENNEDY, Mr. SCHUMER, Mr. GUTIERREZ, Mr. RUSH, Ms. ROYBAL-ALLARD, Mr. BARRETT of Wisconsin, Ms. FURSE, Ms. VELÁZQUEZ, Mr. WYNN, Mr. WATT, Mr. HINCHEY, Mr. FLAKE, Ms. WATERS and Mrs. MALONEY) introduced the following bill; which was referred to the Committee on Banking, Finance and Urban Affairs

NOVEMBER 18, 1993

Additional sponsors: Mrs. Johnson of Connecticut, Mr. Fields of Louisiana, Mr. Bilbray, Mr. Mazzoli, Mr. Barlow, Mr. Smith of New Jersey, Mr. Frank of Massachusetts, Mr. Richardson, Mr. Shays, Ms. Pelosi, Mr. Filner, Mr. Kleczka, and Mr. Engel

A BILL

To amend the Fair Credit Reporting Act to assure the completeness and accuracy of consumer information maintained by credit reporting agencies, to better inform consumers of their rights under the Act, and to improve enforcement, and for other purposes.

1 Be it enacted by the Senate and House of Representa-

2 tives of the United States of America in Congress assembled,

TITLE I—AMENDMENTS TO FAIR CREDIT REPORTING ACT

3 SEC. 101. SHORT TITLE.

4 This title may be cited as the "Consumer Reporting5 Reform Act of 1993".

6 SEC. 102. DEFINITIONS.

7 (a) ADVERSE ACTION.—Section 603 of the Fair
8 Credit Reporting Act (15 U.S.C. 1681a) is amended by
9 adding at the end the following new subsection:

10 "(j) The term 'adverse action'—

"(1) has the meaning given to such term in section 701(d)(6) of the Equal Credit Opportunity Act;
and

14 "(2) includes—

15 "(A) any denial of, increase in any charge
16 for, or reduction in the amount of, insurance
17 for personal, family, or household purposes
18 made in connection with the underwriting of in19 surance;

20 "(B) any denial of employment or any
21 other decision for employment purposes which
22 adversely affects any current or prospective em23 ployee; and

24 "(C) any action taken or determination
25 made—

"(i) in connection with an application
 which was made by, or a transaction which
 was initiated by, any consumer; and
 "(ii) which is adverse to the interest
 of the consumer.".

6 (b) FIRM OFFER OF CREDIT.—Section 603 of the 7 Fair Credit Reporting Act (15 U.S.C. 1681a) is further 8 amended by adding after subsection (j) (as added by sub-9 section (a) of this section) the following:

"(k) The term 'firm offer of credit' means any offer 10 of credit to a consumer that will be honored if, based on 11 information in a consumer report on the consumer and 12 other information bearing on the creditworthiness of the 13 consumer obtained from the consumer's application for 14 15 such credit, the consumer is determined to meet the specific criteria used to select the consumer for the offer.". 16 17 (c) CREDIT TRANSACTION WHICH IS NOT INITIATED

BY THE CONSUMER.—Section 603 of the Fair Credit Reporting Act (15 U.S.C. 1681a) is further amended by adding after subsection (k) (as added by subsection (b) of this
section) the following:

"(l) The term 'credit transaction which is not initiated by the consumer' does not include the use of a
consumer report by a person with which the consumer has
an account, for purposes of—

"(1) reviewing the account; or

2 "(2) collecting the account.".

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3 (d) STATE.—Section 603 of the Fair Credit Report4 ing Act (15 U.S.C. 1681a) is further amended by adding
5 after subsection (l) (as added by subsection (c) of this sec6 tion) the following:

7 "(m) The term 'State' means any State, the Com8 monwealth of Puerto Rico, the District of Columbia, and
9 any territory or possession of the United States.".

10 (e) CLERICAL AMENDMENT.—Section 603(d) of the 11 Fair Credit Reporting Act (15 U.S.C. 1681a(d)) is 12 amended in the first sentence—

13 (1) by inserting "(1)" after "in whole or in part14 for"; and

15 (2) by striking "(1)" before "credit or insur-ance".

17 SEC. 103. FURNISHING CONSUMER REPORTS; USE FOR EM18 PLOYMENT PURPOSES.

(a) FURNISHING CONSUMER REPORTS FOR BUSI20 NESS TRANSACTIONS.—Section 604 of the Fair Credit Re21 porting Act (15 U.S.C. 1681b) is amended—

(1) by inserting "(a) IN GENERAL.—" before
"A consumer reporting agency"; and

(2) in subsection (a)(3) (as designated by para-1 2 graph (1) of this subsection) by amending subparagraph (E) to read as follows: 3 "(E) otherwise has a legitimate business 4 need for the information in connection with a 5 6 business transaction that is initiated by the 7 consumer.". 8 (b) FURNISHING AND USING CONSUMER REPORTS FOR EMPLOYMENT PURPOSES.—Section 604 of the Fair 9 Credit Reporting Act (15 U.S.C. 1681b) is further amend-10 ed by adding at the end the following new subsection: 11 12 "(b) Conditions for Furnishing and Using CONSUMER REPORTS FOR EMPLOYMENT PURPOSES.— 13 "(1) CERTIFICATION FROM USER.—A consumer 14 15 reporting agency may furnish a consumer report for 16 employment purposes only if— "(A) the person who obtains such report 17 18 from the agency certifies to the agency that— 19 "(i) the disclosure required under 20 paragraph (2) or (3), as the case may be, with respect to such consumer report has 21 22 been made: and "(ii) information from the consumer 23 24 report will not be used in violation of any

applicable Federal or State equal employ-1 2 ment opportunity law or regulation; and "(B) the consumer reporting agency pro-3 4 vides with the report a summary of the consumer's rights under this title, as prescribed by the 5 Commission 6 Federal Trade under section 7 609(c)(3). "(2) DISCLOSURE TO CONSUMER.—A person 8 9 may not procure a consumer report, or cause a consumer report to be procured, for employment 10 11 purposes with respect to any consumer unless— "(A) a clear and conspicuous disclosure 12 has been made in writing to the consumer be-13 14 fore the report is procured or caused to be pro-15 cured, in a document that consists solely of the 16 disclosure, that a consumer report may be ob-17 tained for employment purposes; and 18 "(B) the consumer authorizes in writing 19 the procurement of the report. 20 ((3) Conditions on use for adverse ac-TIONS.—In using a consumer report for employment 21 22 purposes, before taking any adverse action based in 23 whole or in part on the report a person shall provide

to the consumer to whom the report relates—

"(A) a copy of the report;

"(B) a description of the consumer's rights 1 2 under this title, as prescribed by the Federal Trade Commission under section 609(c)(3); and 3 "(C) a reasonable opportunity to respond 4 to any information in the report that is dis-5 puted by the consumer.". 6 7 SEC. 104. AMENDMENTS RELATING TO PRESCREENING OF 8 **CONSUMER REPORTS; PROHIBITION ON UN-**9 AUTHORIZED OR UNCERTIFIED USE OF IN-10 FORMATION. 11 (a) IN GENERAL.—Section 604 of the Fair Credit Reporting Act (15 U.S.C. 1681b), as amended by section 12 103. is further amended— 13 (1) in subsection (a) by striking "A consumer 14 reporting agency" and inserting "Subject to sub-15 16 section (c), any consumer reporting agency'; and 17 (2) by adding after subsection (b) (as added by 18 section 103(b)) the following new subsections: "(c) FURNISHING REPORTS IN CONNECTION WITH 19 20 CREDIT TRANSACTIONS INITIATED NOT BY THE 21 CONSUMER.— 22 "(1) IN GENERAL.—A consumer reporting agency may furnish a consumer report relating to 23

24 any consumer pursuant to subsection (a)(3)(A) in

1	connection with any credit transaction which is not
2	initiated by the consumer only if—
3	"(A) the consumer authorizes the agency
4	to provide such report to such person; or
5	"(B)(i) the transaction consists of a firm
6	offer of credit;
7	''(ii) the consumer reporting agency has
8	complied with subsection (d); and
9	"(iii) the consumer has not elected in ac-
10	cordance with subsection $(d)(1)$ to have the con-
11	sumer's name and address excluded from lists
12	of names provided by the agency pursuant to
13	this paragraph.
14	"(2) Limits on information received
15	UNDER PARAGRAPH (1)(B).—A person may receive
16	pursuant to paragraph (1)(B) only—
17	"(A) the name and address of a consumer;
18	and
19	"(B) information pertaining to a consumer
20	that is not identified or identifiable with the
21	consumer.
22	"(3) Information regarding inquiries.—
23	Except as provided in section $609(a)(4)$, a consumer
24	reporting agency shall not furnish to any person a

record of inquiries in connection with credit trans actions which are not initiated by a consumer.

3 "(d) Election of Consumer To Be Excluded4 From Lists.—

5 "(1) IN GENERAL.—A consumer may elect to 6 have his or her name and address excluded from any 7 list provided by a consumer reporting agency in con-8 nection with a credit transaction which is not initi-9 ated by the consumer, by—

10 "(A) notifying the agency, through the no-11 tification system maintained by the agency 12 under paragraph (3), that the consumer does 13 not consent to any use of consumer reports re-14 lating to the consumer in connection with any 15 transaction which is not initiated by the 16 consumer; and

17 "(B) returning to the agency a signed
18 written notice of the election, if provided by the
19 agency in accordance with paragraph (2).

"(2) PROVISION OF WRITTEN NOTICE TO
CONSUMER.—A consumer reporting agency shall
provide to a consumer a written notice for purposes
of paragraph (1)(B), by not later than 5 business
days after being notified of the election of the
consumer in accordance with paragraph (1)(A).

"(3) NOTIFICATION SYSTEM.—Each consumer
 reporting agency which furnishes a consumer report
 in connection with any credit transaction which is
 not initiated by a consumer, shall—

"(A) establish and maintain a notification 5 system, including a toll-free telephone number, 6 7 which permits any consumer whose consumer report is maintained by the agency to notify the 8 9 agency, with appropriate identification, of the 10 consumer's election to have the consumer's name and address excluded from any list of 11 names and addresses provided by the agency for 12 13 such a transaction; and

"(B) publish by not later than 12 months
after the date of the enactment of the
Consumer Reporting Reform Act of 1993, and
at least annually thereafter, in a publication of
general circulation in the area served by the
agency—

20 "(i) a notification that information in
21 consumer files maintained by the agency
22 may be used in connection with such trans23 actions; and

24 "(ii) the address and toll-free tele-25 phone number for consumers to use to no-

1	tify the agency of the consumer's election
2	under subparagraph (A).
3	Establishment and maintenance of a notification
4	system and publication by a consumer reporting
5	agency on its own behalf and on behalf of any of its
6	affiliates in accordance with this paragraph is
7	deemed to be in compliance with this paragraph by
8	each of those affiliates.
9	"(4) Agencies which operate nation-
10	WIDE.—Each consumer reporting agency which com-
11	piles and maintains files on consumers on a nation-
12	wide basis shall establish and maintain a notification
13	system for purposes of paragraph (3) jointly with
14	other such consumer reporting agencies.
15	"(5) Effectiveness of election.—An elec-
16	tion of a consumer under paragraph (1)—
17	''(A) shall be effective with respect to a
18	consumer reporting agency beginning on the
19	later of—
20	"(i) the date on which the consumer
21	notifies the agency in accordance with
22	paragraph (1)(A); or
23	"(ii) the date on which the consumer
24	returns to the agency a signed written
25	notification of the election in accordance

with paragraph (1)(B), if provided by the
agency; and
"(B) shall not be effective after the date
on which the consumer notifies the agency
(through the system established by the agency
under paragraph (3)) that the election is no
longer effective; and
"(C) shall be effective with respect to each
affiliate of the agency.".
(b) Furnishing Consumer Reports for Certain
DIRECT MARKETING TRANSACTIONS PROHIBITED.—Sec-
tion 604 of the Fair Credit Reporting Act (15 U.S.C.
1681b) is further amended by adding after subsection (d)
(as added by subsection (a) of this section) the following
new subsection:
"(e) Furnishing Consumer Reports for Cer-
TAIN DIRECT MARKETING TRANSACTIONS PROHIB-
ITED.—A consumer reporting agency may not furnish a
consumer report for use for a direct marketing transaction
that is not initiated by the consumer to whom the report

21 relates.".

(c) USE OF INFORMATION OBTAINED FROM REPORTS.—Section 604 of the Fair Credit Reporting Act (15
U.S.C. 1681b) is further amended by adding after sub-

section (e) (as added by subsection (b) of this section) the
 following new subsection:

3 "(f) CERTAIN USE OR OBTAINING OF INFORMATION
4 PROHIBITED.—A person shall not use or obtain informa5 tion from a consumer report for any purpose unless—

6 "(1) it is obtained for a purpose for which the 7 consumer report is authorized to be furnished under 8 subsection (a); and

9 ''(2) the purpose is certified in accordance with
10 section 607 by a prospective user of the report.''.

11 (d) FIRST NOTIFICATIONS BY CONSUMERS.—A 12 consumer may notify a consumer reporting agency 13 through a notification system established and maintained 14 by the agency under section 604(d) of the Fair Credit Re-15 porting Act, as amended by subsection (a), on or after 16 the date which is 455 days after the date of the enactment 17 of this Act.

18 SEC. 105. AMENDMENTS RELATING TO OBSOLETE INFOR-

19MATION AND INFORMATION CONTAINED IN20CONSUMER REPORTS.

(a) REPEAL LARGE-DOLLAR EXCEPTIONS.—Section
605 of the Fair Credit Reporting Act (15 U.S.C. 1681c)
is amended—

24 (1) in subsection (a) by striking "(a) Except as
25 authorized under subsection (b), no" and inserting

"(a) INFORMATION EXCLUDED FROM CONSUMER
 REPORTS.—No"; and

(2) by striking subsection (b).

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4 (b) CLARIFICATION OF REPORTING PERIOD.—Sec5 tion 605 of the Fair Credit Reporting Act (15 U.S.C.
6 1681c), as amended by subsection (a), is further amended
7 by adding at the end the following new subsection:

"(b) RUNNING OF REPORTING PERIOD.—The 7-year 8 9 period referred to in paragraphs (4) and (6) of subsection (a) shall begin, with respect to any delinquent account 10 which is placed for collection (internally or by referral to 11 a 3d party, whichever is earlier), charged to profit and 12 loss, or subjected to any similar action, upon the expira-13 tion of the 180-day period beginning on the date of the 14 commencement of the delinquency which immediately pre-15 ceded the collection activity, charge to profit and loss, or 16 similar action.". 17

(c) ADDITIONAL INFORMATION ON BANKRUPTCY
FILINGS REQUIRED.—Section 605 of the Fair Credit Reporting Act (15 U.S.C. 1681c) is further amended by adding after subsection (b) (as added by subsection (b) of this
section) the following new subsection:

23 "(c) INFORMATION REQUIRED TO BE DISCLOSED.—
24 Any consumer reporting agency which furnishes a
25 consumer report which contains information regarding

any case involving the consumer which arises under title
 11, United States Code, shall include in the report an
 identification of the chapter of such title 11 under which
 such case arises if provided by the source of the informa tion.".

6 (d) INDICATION OF CLOSURE OF ACCOUNT.—Section
7 605 of the Fair Credit Reporting Act (15 U.S.C. 1681c)
8 is further amended by adding after subsection (c) (as
9 added by subsection (c) of this section) the following new
10 subsection:

11 "(d) INDICATION OF CLOSURE OF ACCOUNT BY 12 CONSUMER.—If a consumer reporting agency is notified 13 pursuant to section 622(a)(4) that a credit account of a 14 consumer was closed by the consumer with no outstanding 15 balance, the agency shall indicate that the consumer closed 16 the account in good standing in any consumer report that 17 includes information related to the account.".

18 (e) CLERICAL AMENDMENTS.—

(1) The heading for section 605 of the Fair
Credit Reporting Act (15 U.S.C. 1681c) is amended
by striking "Obsolete information" and inserting "Requirements relating to information
contained in consumer reports".

24 (2) The table of sections at the beginning of the
25 Fair Credit Reporting Act (15 U.S.C. 1681a et seq.)

1	is amended by striking the item relating to section
2	605 and inserting the following:

"605. Requirements relating to information contained in consumer reports.".

3 SEC. 106. AMENDMENTS RELATING TO COMPLIANCE PRO-4 CEDURES.

5 (a) DISCLOSURE OF CONSUMER REPORTS BY
6 USERS.—Section 607 of the Fair Credit Reporting Act
7 (15 U.S.C. 1681e) is amended by adding at the end the
8 following new subsection:

9 "(c) DISCLOSURE OF CONSUMER REPORTS BY 10 USERS ALLOWED.—A consumer reporting agency may not 11 prohibit a user of a consumer report furnished by the 12 agency on a consumer from disclosing the contents of the 13 report to the consumer, if adverse action against the 14 consumer has been taken, or is contemplated, by the user 15 based in whole or in part on the report.".

(b) NOTICE TO USERS AND PROVIDERS OF INFORMATION TO ENSURE COMPLIANCE.—Section 607 of the Fair
Credit Reporting Act (15 U.S.C. 1681e) is further amended by adding after subsection (c) (as added by subsection
(a) of this section) the following new subsection:

21 "(d) NOTICE TO USERS AND FURNISHERS OF INFOR-22 MATION.—

23 "(1) NOTICE REQUIREMENT.—A consumer re24 porting agency shall provide to any person—

1	''(A) who regularly and in the ordinary
2	course of business furnishes information to the
3	agency with respect to any consumer; or
4	"(B) to whom a consumer report is pro-
5	vided by the agency;
6	a notice of such person's responsibilities under this
7	title.
8	"(2) Content of notice.—The Federal
9	Trade Commission shall prescribe the content of no-
10	tices under paragraph (1).''.
11	(c) Record of Identity of Users and Purposes
12	CERTIFIED BY USERS OF REPORTS.—Section 607 of the
13	Fair Credit Reporting Act (15 U.S.C. 1681e) is further
14	amended by adding after subsection (d) (as added by sub-
15	section (b) of this section) the following new subsection:
16	"(e) PROCUREMENT OF CONSUMER REPORT FOR RE-
17	SALE.—
18	"(1) DISCLOSURE.—A person may not procure
19	a consumer report for purposes of reselling the re-
20	port (or any information in the report) unless the
21	person discloses to the consumer reporting agency
22	which originally furnishes the report—
23	$((\Delta)$ the identity of the ultimate end-user

23 "(A) the identity of the ultimate end-user24 of the report (or information), and

1	"(B) each permissible purpose under sec-
2	tion 604 for which the report is furnished to
3	the ultimate end-user of the report (or informa-
4	tion).
5	"(2) RESPONSIBILITIES OF PROCURERS FOR
6	RESALE.—A person which procures a consumer re-
7	port for purposes of reselling the report (or any in-
8	formation in the report) shall—
9	''(A) establish and comply with reasonable
10	procedures designed to ensure that the report
11	(or information) is resold by the person only for
12	a purpose for which the report may be fur-
13	nished under section 604, including by ensuring
14	that the person—
15	''(i) identifies each prospective user of
16	the resold report (or information);
17	''(ii) certifies each purpose for which
18	the report (or information) will be used;
19	and
20	"(iii) certifies that the report (or in-
21	formation) will be used for no other pur-
22	pose; and
23	''(B) before reselling the report, makes
24	reasonable efforts to verify the identifications

and certifications made under subparagraph
 (A).".
 SEC. 107. AMENDMENTS RELATING TO CONSUMER DISCLO SURES.
 (a) ALL INFORMATION IN CONSUMER'S FILE RE-

6 QUIRED TO BE DISCLOSED.—Section 609(a)(1) of the
7 Fair Credit Reporting Act (15 U.S.C. 1681g(a)(1)) is
8 amended to read as follows:

9 ''(1) All information in the consumer's file at10 the time of the request.''.

(b) MORE INFORMATION CONCERNING RECIPIENTS
OF REPORTS REQUIRED.—Section 609(a)(3) of the Fair
Credit Reporting Act (15 U.S.C. 1681g(a)) is amended
to read as follows:

15 "(3)(A) Identification of each person (including
16 each ultimate end-user identified under section
17 607(e)(1)) who procured a consumer report—

18 "(i) for employment purposes within the 219 year period preceding the request; or

20 "(ii) for any other purpose within the 6-21 month period preceding the request.

22 "(B) An identification of a person under sub-23 paragraph (A) shall include—

1	''(i) the name of the person or, if applica-
2	ble, the trade name (written in full) under
3	which such person conducts business; and
4	''(ii) upon request of the consumer, the ad-
5	dress of the person.".
6	(c) Disclosure of Permissible Purposes.—Sec-
7	tion 609(a) of the Fair Credit Reporting Act (15 U.S.C.
8	1681g(a)) is further amended by adding at the end the
9	following:
10	"(4) The permissible purpose for which each
11	person identified under paragraph (3) procured a
12	consumer report.".
13	(d) INFORMATION REGARDING INQUIRIES.—Section
14	609(a) of the Fair Credit Reporting Act (15 U.S.C.
15	1681g(a)) is amended by adding after paragraph (4) (as
16	added by subsection (d) of this section) the following:
17	"(5) A record of all inquiries received by the
18	agency in the 6-month period preceding the request
19	that identified the consumer in connection with a
20	credit transaction which was not initiated by the
21	consumer.".
22	(e) Summary of Rights Required To Be In-
23	cluded With Disclosure.—

1	(1) IN GENERAL.—Section 609 of the Fair
2	Credit Reporting Act (15 U.S.C. 1681g) is amended
3	by adding at the end the following new subsection:
4	"(c) Summary of Rights Required To Be In-
5	cluded With Disclosure.—
6	"(1) SUMMARY OF RIGHTS.—A consumer re-
7	porting agency shall provide to a consumer, with
8	each written disclosure by the agency to the
9	consumer under this section—
10	''(A) a written summary of all rights the
11	consumer has under this title; and
12	"(B) in the case of a consumer reporting
13	agency that compiles and maintains files on
14	consumers on a nationwide basis, a toll-free
15	telephone number which the consumer can use
16	to communicate with the agency.
17	"(2) Specific items required to be in-
18	CLUDED.—The summary of rights required under
19	paragraph (1) shall include—
20	"(A) a brief description of this title and all
21	rights of consumers under this title;
22	"(B) an explanation of how the consumer
23	may exercise the rights of the consumer under
24	this title;

"(C) a list of all Federal agencies responsible for enforcing any provision of this title and the address and any appropriate phone number of each such agency, in a form that will assist the consumer in selecting the appropriate agency; and

"(D) a statement that a consumer reporting agency is not required to remove accurate
derogatory information from a consumer's file,
unless the information is outdated under section 605 or cannot be verified.

"(3) FORM OF SUMMARY OF RIGHTS.—For pur-12 poses of this subsection and any disclosure by a 13 14 consumer reporting agency required under this title 15 with respect to consumers' rights, the Federal Trade Commission (after consultation with each Federal 16 17 agency referred to in section 621(b)) shall prescribe 18 the form and content of any disclosure of the rights 19 of consumers required under this title.".

20 (2) TECHNICAL AMENDMENT.—Section
21 606(a)(1)(B) of the Fair Credit Reporting Act (15
22 U.S.C. 1681d(a)(1)(B)) is amended by inserting
23 "and the written summary of the rights of the
24 consumer prepared pursuant to section 609(c)" be25 fore the semicolon.

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1 (f) FORM OF DISCLOSURES.—

2 (1) IN GENERAL.—Subsections (a) and (b) of
3 section 610 of the Fair Credit Reporting Act (15
4 U.S.C. 1681h) are amended to read as follows:

5 "(a) FORM OF DISCLOSURE, GENERALLY.—Except 6 as provided in subsection (b), the disclosures required to 7 be made under section 609 shall be provided to a 8 consumer in writing.

9 "(b) Other Forms of Disclosure.—

10 "(1) IN GENERAL.—A consumer reporting 11 agency may make the disclosures required under sec-12 tion 609 other than in writing if authorized by the 13 consumer, and in such form as may be specified by 14 the consumer and available from the agency.

15 "(2) FORM.—A consumer may specify pursuant
16 to paragraph (1) that disclosures under section 609
17 shall be made—

18 "(A) in person, upon—

19 "(i) the appearance of the consumer
20 at the place of business of the consumer
21 reporting agency where disclosures are reg22 ularly provided, during normal business
23 hours, and on reasonable notice; and

24 "(ii) the furnishing of proper identi-25 fication by the consumer;

1	''(B) by telephone, if the consumer has
2	made a written request for disclosure by tele-
3	phone that includes proper identification of the
4	consumer;
5	''(C) by electronic means, if available from
6	the agency; or
7	''(D) by any other reasonable means that
8	is available from the agency.".
9	(2) SIMPLIFIED DISCLOSURE.—Section 610 of
10	the Fair Credit Reporting Act (15 U.S.C. 1681h) is
11	amended by adding at the end the following:
12	"(f) SIMPLIFIED DISCLOSURE.—The Federal Trade
13	Commission shall prescribe the form in which a consumer
14	reporting agency shall make the disclosures required
15	under section 609(a), for the purpose of maximizing the
16	comprehensibility and standardization of such disclo-
17	sures.".
18	(3) Conforming Amendments.—
19	(A) Section 610 of the Fair Credit Report-
20	ing Act (15 U.S.C. 1681h) is amended in the
21	heading for the section by inserting '' and
22	form" after "Conditions".
23	(B) The table of sections at the beginning
24	of the Fair Credit Reporting Act (15 U.S.C.
25	1681a et seq.) is amended in the item relating

to section 610 by inserting "and form" after
 "Conditions".

3 SEC. 108. AMENDMENTS RELATING TO PROCEDURES IN 4 CASE OF THE DISPUTED ACCURACY OF ANY 5 INFORMATION IN A CONSUMER'S FILE.

6 (a) IN GENERAL.—Section 611(a) of the Fair Credit
7 Reporting Act (15 U.S.C. 1681i(a)) is amended to read
8 as follows:

9 "(a) Reinvestigations of Disputed Informa-10 tion.—

"(1) IN GENERAL.—If the completeness or ac-11 12 curacy of any item of information contained in any 13 consumer's file at any consumer reporting agency is 14 disputed by the consumer and the consumer notifies 15 the agency directly of such dispute, the agency shall reinvestigate free of charge and record the current 16 17 status of the disputed information, or delete the 18 item from the file in accordance with paragraph (5), 19 before the end of the 30-day period beginning on the 20 date the agency receives the notice of the dispute 21 from the consumer.

22 "(2) PROMPT NOTICE OF DISPUTE TO FUR-23 NISHER OF INFORMATION.—

24 "(A) IN GENERAL.—Before the end of the25 5-day period beginning on the date a consumer

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1 reporting agency receives notice of a dispute 2 from any consumer in accordance with paragraph (1), the agency shall provide notification 3 4 of the dispute to any person that provided any item of information in dispute, at the address 5 and in the manner established with the person. 6 7 The notice shall include disclosure of the date on which the consumer reporting agency re-8 9 ceived notice of the dispute from the consumer 10 and all relevant information regarding the dis-11 pute that the agency has received from the 12 consumer. 13 "(B) PROVISION OF OTHER INFORMATION 14 FROM CONSUMER.—The consumer reporting 15 agency shall promptly provide to the person that provided the information in dispute all rel-16 17 evant information regarding the dispute that is 18 received by the agency from the consumer after 19 the period referred to in subparagraph (A) and 20 before the end of the period referred to in para-

21 graph (1).

22 "(3) DETERMINATION THAT DISPUTE IS FRIVO-23 LOUS OR IRRELEVANT.—

24 "(A) IN GENERAL.—Notwithstanding para-25 graph (1), a consumer reporting agency may

1	terminate a reinvestigation of information dis-
2	puted by a consumer under that paragraph if
3	the agency determines that the dispute by the
4	consumer is frivolous or irrelevant, including by
5	reason of a failure by a consumer to provide
6	sufficient information to investigate the dis-
7	puted information.
8	"(B) NOTICE OF DETERMINATION.—Upon
9	making any determination in accordance with
10	subparagraph (A) that a dispute is frivolous or
11	irrelevant, a consumer reporting agency shall
12	notify the consumer within 5 days of such de-
13	termination, by mail or, if authorized by the
14	consumer for that purpose, by any other means
15	available to the agency.
16	"(C) CONTENTS OF NOTICE.—A notice
17	under subparagraph (B) shall include—
18	''(i) the reasons for the determination
19	under subparagraph (A); and
20	''(ii) identification of any information
21	required to investigate the disputed infor-
22	mation.
23	"(4) Consideration of consumer informa-
24	TION.—In conducting any reinvestigation under
25	paragraph (1) with respect to disputed information

in the file of any consumer, the consumer reporting 1 agency shall review and consider all relevant infor-2 mation submitted by the consumer in the period de-3 4 scribed in paragraph (1) with respect to such dis-5 puted information. 6 "(5) TREATMENT OF INACCURATE OR UNVERI-7 FIABLE INFORMATION.-"(A) 8 IN GENERAL.—If, after any reinvestigation under paragraph (1) of any in-9 10 formation disputed by a consumer, an item of 11 the information is found to be inaccurate or incomplete or cannot be verified, the consumer re-12 13 porting agency shall promptly delete that item

14of information from the consumer's file. The in-15formation deleted shall consist solely of the in-16formation that was disputed by the consumer17and shall not include any portion of the same18item that was not disputed.19''(B)19REQUIREMENTS10TO

20 REINSERTION OF PREVIOUSLY DELETED MATE-21 RIAL.—

22 "(i) CERTIFICATION OF ACCURACY OF
23 INFORMATION.—If any information is de24 leted from a consumer's file pursuant to
25 subparagraph (A), the information may

1	not be reinserted in the file after the dele-
2	tion unless the person who furnishes the
3	information certifies that the information
4	is complete and accurate.
5	"(ii) NOTICE TO CONSUMER.—If any
6	information which has been deleted from a
7	consumer's file pursuant to subparagraph
8	(A) is reinserted in the file, the consumer
9	reporting agency shall promptly notify the
10	consumer of the reinsertion in writing or,
11	if authorized by the consumer for that pur-
12	pose, by any other means available to the
13	agency.
14	"(iii) Additional information.—As
15	part of or in addition to the notice under
16	clause (ii), a consumer reporting agency
17	shall provide to a consumer in writing
18	within the 5-day period beginning on the
19	date of the reinsertion—
20	''(I) a statement that the dis-
21	puted information has been
22	reinserted;
23	"(II) a notice to the consumer
24	that if requested by the consumer the
25	agency shall provide to the consumer,

1	within 15 days after the date of the
2	request, the name, business address,
3	and telephone number of any fur-
4	nisher of information contacted, or of
5	any furnisher of information which
6	contacted the consumer reporting
7	agency, in connection with the
8	reinsertion of such information; and
9	''(III) the toll-free telephone
10	number of the consumer reporting
11	agency that the consumer can use to
12	contact the agency with respect to ob-
13	taining the information described in
14	subclause (II).
15	"(C) Procedures to prevent re-
16	APPEARANCE.—A consumer reporting agency
17	shall maintain reasonable procedures designed
18	to prevent the reappearance in a consumer's
19	file, and in consumer reports on the consumer,
20	of information that is deleted pursuant to this
21	paragraph (other than information that is
22	reinserted in accordance with subparagraph
23	(B)(i)).
24	"(6) NOTICE OF RESULTS OF
25	REINVESTIGATION.—

	-
1	"(A) IN GENERAL.—A consumer reporting
2	agency shall provide written notice to a
3	consumer of the results of a reinvestigation
4	under this subsection within 5 days after the
5	completion of the reinvestigation, by mail or, if
6	authorized by the consumer for that purpose,
7	by other means available to the agency.
8	"(B) CONTENTS.—As part of or in addi-
9	tion to the notice under subparagraph (A), a
10	consumer reporting agency shall provide to a
11	consumer in writing within the 5-day period
12	referred to in subparagraph (A)—
13	''(i) a statement that the
14	reinvestigation is completed;
15	"(ii) a consumer report that is based
16	upon the consumer's file as that file is re-
17	vised as a result of the reinvestigation;
18	''(iii) a description or indication of
19	any changes made in the consumer report
20	as a result of those revisions to the con-
21	sumer's file;
22	"(iv) a notice that, if requested by the
23	consumer, a description of the procedure
24	used to determine the accuracy and com-
25	pleteness of the information shall be pro-

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1	vided to the consumer by the agency, in-
2	cluding the name, business address, and
3	telephone number of any furnisher of in-
4	formation contacted in connection with
5	such information;
6	"(v) a notice that the consumer has
7	the right to add a statement to the con-
8	sumer's file disputing the accuracy or com-
9	pleteness of the information; and
10	"(vi) a notice that the consumer has
11	the right to request under subsection (d)
12	that the consumer reporting agency fur-
13	nish notifications under that subsection.
14	"(7) Description of reinvestigation
15	PROCEDURE.—A consumer reporting agency
16	shall provide to a consumer a description re-
17	ferred to in paragraph (6)(B)(iv) by not later
18	than 15 days after receiving a request from the
19	consumer for that description.".
20	(b) Conforming Amendment.—Subsection (d) of
21	section 611 of the Fair Credit Reporting Act (15 U.S.C.
22	1681i(d)) is amended by striking "The consumer report-
23	ing agency shall clearly" and all that follows through the
24	end of the subsection.

1 SEC. 109. AMENDMENT RELATING TO CHARGES FOR DIS-2 CLOSURE. 3 Section 612 of the Fair Credit Reporting Act (15) U.S.C. 1681j) is amended to read as follows: 4 5 "§612. Charges for certain disclosures 6 "(a) Reasonable Charges Allowed for Cer-7 TAIN DISCLOSURES.—Except as provided in subsections 8 (b), (c), and (d), a consumer reporting agency may impose 9 a reasonable charge on a consumer— 10 "(1) for making a disclosure to the consumer 11 pursuant to section 609, which— 12 "(A) shall not exceed \$8; and 13 "(B) shall be indicated to the consumer 14 prior to making disclosure; and "(2) for furnishing a notification, statement, 15 16 summary, or codification to any person designated 17 the consumer pursuant to section 611(d), by 18 which----19 "(A) shall not exceed the charge that the 20 agency would impose on each designated recipi-21 ent for a consumer report; and 22 "(B) shall be indicated to the consumer 23 prior to furnishing such information. 24 "(b) Free Consumer Report After Adverse NOTICE TO CONSUMER.—Each consumer reporting agen-25 26 cy that maintains a file on a consumer shall make all dis-•HR 1015 SC

closures pursuant to section 609 without charge to the
 consumer if, within 60 days after receipt by such
 consumer of a notification pursuant to section 615 or of
 a notification from a debt collection agency affiliated with
 that consumer reporting agency stating that the consum er's credit rating may be or has been adversely affected,
 the consumer makes a request under section 609.

8 "(c) FREE CONSUMER REPORT ANNUALLY UPON 9 REQUEST OF CONSUMER.—Upon the request of a 10 consumer, a consumer reporting agency shall make all dis-11 closures pursuant to section 609 without charge to that 12 consumer at least once each calendar year.

13 "(d) CHARGE FOR CERTAIN NOTICES PROHIB14 ITED.—A consumer reporting agency shall not impose any
15 charge for—

16 "(1) providing any notice to a consumer re-17 quired under section 611; or

"(2) notifying a person pursuant to section
611(d) of the deletion of information which is found
to be inaccurate or which can no longer be verified,
if the consumer designates that person to the agency
before the end of the 30-day period beginning on the
date of the notification of the consumer under section 611(a)(6).

"(e) Refund of Charge in Case of Dispute.— 1 A consumer reporting agency shall refund to a consumer 2 3 any charge assessed to the consumer for providing a consumer report in the 60-day period ending on the date 4 5 on which the consumer notifies the agency in accordance with section 611(a)(1), if after a reinvestigation under 6 7 that section any information in the file of the consumer 8 is found to be incomplete or inaccurate.".

9 SEC. 110. AMENDMENTS RELATING TO DUTIES OF USERS 10 OF CONSUMER REPORTS.

(a) DUTIES OF USERS TAKING ADVERSE ACTIONS.—
Section 615(a) of the Fair Credit Reporting Act (15
U.S.C. 1681m(a)) is amended to read as follows:

"(a) DUTIES OF USERS TAKING ADVERSE ACTIONS 14 15 THE Basis OF INFORMATION CONTAINED ON IN CONSUMER REPORTS.—If any person takes any adverse 16 action with respect to any consumer in connection with 17 any transaction initiated by the consumer or any employ-18 ment determination, which is based in whole or in part 19 20 on any information contained in a consumer report, the 21 person shall—

22 "(1) provide written notice of the adverse action23 to the consumer;

24 "(2) provide to the consumer—

1	''(A) the name, address, and telephone
2	number of the consumer reporting agency which
3	furnished the report to the person; and
4	"(B) a statement that the consumer re-
5	porting agency did not make the decision to
6	take the adverse action and is unable to provide
7	the consumer the specific reasons why the
8	adverse action was taken;
9	((3) provide to the consumer a written notice of
10	the consumer's right—
11	''(A) to obtain, under section 612, a free
12	copy of a consumer report on the consumer,
13	from the consumer reporting agency referred to
14	in paragraph (2) and from any other consumer
15	reporting agency that maintains a file on the
16	consumer, which notice shall include an indica-
17	tion of the 60-day period under that section for
18	obtaining such a copy; and
19	''(B) to dispute, under section 611, with a
20	consumer reporting agency the accuracy or
21	completeness of any information in a consumer
22	report furnished by the agency; and
23	((4) in the case of an adverse action based in
24	whole or in part on a credit score or other predictor
25	of credit worthiness, provide to the consumer—

"(A) notice that the predictor was used;
 and

"(B) the principal factors used to determine that predictor, if those factors are required to be disclosed by the person for purposes of compliance with section 701(d)(3) of
the Equal Credit Opportunity Act.".

8 (b) DUTIES OF USERS WHO MAKE CERTAIN CREDIT
9 SOLICITATIONS.—Section 615 of the Fair Credit Report10 ing Act (15 U.S.C. 1681m) is amended by adding at the
11 end the following new subsection:

12 "(d) DUTIES OF USERS WHO MAKE WRITTEN CRED13 IT SOLICITATIONS ON THE BASIS OF INFORMATION CON14 TAINED IN CONSUMER FILES.—

15 "(1) IN GENERAL.—Any person who uses a 16 consumer report of any consumer in connection with 17 any credit transaction which is not initiated by the 18 consumer and which consists of a firm offer of credit 19 shall provide with any written solicitation made to 20 the consumer regarding the transaction a clear and 21 conspicuous statement that—

22 "(A) information contained in the consum23 er's consumer report was used in connection
24 with the transaction;

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"(B) the consumer received the offer of 1 credit because the consumer satisfied the cri-2 teria for creditworthiness under which the 3 consumer was selected for the offer; 4 "(C) if applicable, the credit may not be 5 extended if, after the consumer responds to the 6 7 offer, the consumer does not meet the criteria 8 used to select the consumer for the offer; "(D) the consumer has a right to prohibit 9 10 information contained in the consumer's file 11 with any consumer reporting agency to be used in connection with any credit transaction that is 12 13 not initiated by the consumer; and "(E) the consumer may exercise the right 14 15 referred to in subparagraph (D) by notifying a notification system established under section 16 17 604(d). 18 "(2) DISCLOSURE OF ADDRESS AND TELE-19 PHONE NUMBER.—A statement under paragraph (1) shall include the address and toll-free telephone 20 number of the appropriate notification system estab-21 22 lished under section 604(d). 23 "(3) MAINTAINING CRITERIA ON FILE.—A person who makes an offer of credit to a consumer 24

under a credit transaction described in paragraph

25

(1) shall maintain on file the criteria used to select
 the consumer to receive the offer, until the end of
 the 3-year period beginning on the date on which the
 offer is made to the consumer.".

5 SEC. 111. AMENDMENTS RELATING TO CIVIL LIABILITY.

6 (a) CIVIL LIABILITY FOR WILLFUL NONCOMPLI-7 ANCE, GENERALLY.—Section 616 of the Fair Credit Re-8 porting Act (15 U.S.C. 1681n) is amended by striking 9 "Any consumer reporting agency or user of information 10 which" and inserting "Any person who".

(b) MINIMUM CIVIL LIABILITY FOR WILLFUL NONCOMPLIANCE.—Section 616(1) of the Fair Credit Reporting Act (15 U.S.C. 1681n(1)) is amended to read as follows:

15 "(1)(A) any actual damages sustained by the16 consumer as a result of the failure; or

17 "(B) in the case of liability of a natural person
18 for obtaining a consumer report under false pre19 tenses or knowingly without a permissible purpose,
20 such damages or \$1,000, whichever is greater;".

(c) CIVIL LIABILITY FOR NEGLIGENT NONCOMPLIANCE.—Section 617 of the Fair Credit Reporting Act (15
U.S.C. 1681o) is amended by striking "Any consumer reporting agency or user of information which" and inserting "Any person who".

1	SEC. 112. AMENDMENTS RELATING TO RESPONSIBILITIES
2	OF PERSONS WHO FURNISH INFORMATION
3	TO CONSUMER REPORTING AGENCIES.
4	(a) IN GENERAL.—The Fair Credit Reporting Act
5	(15 U.S.C. 1681 et seq.) is amended by redesignating sec-
6	tion 622 as section 623 and inserting after section 621
7	the following new section:
8	"§622. Responsibilities of furnishers of information
9	to consumer reporting agencies
10	"(a) Duty of Furnishers of Information to
11	PROVIDE COMPLETE AND ACCURATE INFORMATION.—
12	"(1) PROHIBITIONS.—
13	"(A) IN GENERAL.—A person shall not
14	furnish any information to any consumer re-
15	porting agency if the person has reasonable
16	cause to believe the information is incomplete or
17	inaccurate.
18	"(B) ROUTINE FURNISHERS.—A person
19	shall not regularly, on a routine basis, and in
20	the ordinary course of business furnish informa-
21	tion to one or more consumer reporting agen-
22	cies about the person's transactions or experi-
23	ences with any consumer, except in compliance
24	with reasonable procedures which are designed
25	to avoid violations of this section and to assure
26	the accuracy of the information.

1	"(2) DUTY TO CORRECT AND UPDATE INFOR
2	MATION.—A person who—

3 "(A) in the ordinary course of business,
4 regularly and on a routine basis furnishes infor5 mation to one or more consumer reporting
6 agencies about the person's transactions or ex7 periences with any consumer; and

8 "(B) furnishes information to a consumer 9 reporting agency, that the person determines is 10 not complete or accurate;

shall promptly notify the consumer reporting agency of that determination and provide to the agency any corrections to that information, or any additional information, that is necessary to make the information provided by the person to the agency complete and accurate.

17 "(3) DUTY TO PROVIDE NOTICE OF CONTINU-18 ING DISPUTE.—If the completeness or accuracy of 19 any information furnished by any person to any 20 consumer reporting agency continues to be disputed to such person, the person may not furnish the in-21 22 formation to any consumer reporting agency without 23 notice that such information is disputed by the 24 consumer.

"(4) DUTY TO PROVIDE NOTICE OF CLOSED AC-1 2 COUNTS.—A person who regularly furnishes infor-3 mation to a consumer reporting agency regarding a 4 consumer who has a credit account with that person shall notify the agency if the consumer closes the ac-5 count with no outstanding balance, in information 6 7 regularly furnished for the period in which the account is closed. 8

9 "(5) DUTY TO PROVIDE NOTICE OF DELIN-QUENCY OF ACCOUNTS.—A person who furnishes in-10 11 formation to a consumer reporting agency regarding a delinquent account being placed for collection, 12 charged to profit or loss, or subjected to any similar 13 14 action shall notify the agency of the commencement 15 of the delinquency immediately preceding that action, by not later than 90 days after the date of that 16 17 commencement.

18 "(b) NOTICE TO CONSUMERS OF INFORMATION FUR-19 NISHED TO CONSUMER REPORTING AGENCIES.—

20 "(1) NOTICE REQUIRED.—A person who in the
21 ordinary course of business regularly and on a rou22 tine basis furnishes information about that person's
23 transactions or experiences with any consumer to
24 any consumer reporting agency, shall give notice of
25 that fact in writing to the consumer before first pro-

1	viding any information about the consumer to any
2	consumer reporting agency.
3	"(2) CONTENTS OF NOTICE.—Written notice
4	provided to a consumer by a person pursuant to
5	paragraph (1) shall contain the following informa-
6	tion:
7	"(A) A brief description of the type of in-
8	formation which may be furnished regularly to
9	any consumer reporting agency.
10	"(B) A brief description of the frequency
11	with which or the circumstances under which
12	information is furnished to any consumer re-
13	porting agency.
14	"(3) NOTICE BY CERTAIN PERSONS.—A person
15	who furnishes information about consumers who
16	have written checks with insufficient funds may give
17	notice for purposes of paragraph (1) by posting the
18	notice in a conspicuous manner at each location
19	where checks are accepted by the person.
20	"(c) Duties of Furnishers of Information
21	UPON NOTICE OF DISPUTE.—Upon receiving notice pur-
22	suant to section $611(a)(2)$ of a dispute with regard to the
23	completeness or accuracy of any information provided by
24	a person to a consumer reporting agency, the person shall,
25	before the end of the 30-day period beginning on the date

	11
1	the agency received notice of the dispute from a consumer
2	in accordance with section $611(a)(1)$ —
3	"(1) complete an investigation with respect to
4	the disputed information;
5	"(2) review all relevant information provided by
6	the consumer reporting agency pursuant to section
7	611(a)(2);
8	"(3) report the results of the investigation to
9	the consumer reporting agency; and
10	"(4) if the investigation finds that the informa-
11	tion is incomplete or inaccurate, report those results
12	to all other consumer reporting agencies to which
13	the person furnished the information.".
14	(b) Clerical Amendment.—The table of sections
15	at the beginning of the Fair Credit Reporting Act (15
16	U.S.C. 1681a et seq.) is amended by striking the item re-
17	lating to section 622 and inserting the following:
	"622. Responsibilities of furnishers of information to consumer reporting agen- cies.".
18	SEC. 113. INVESTIGATIVE CONSUMER REPORTS.
19	Section 606 of the Fair Credit Reporting Act (15
20	U.S.C. 1681d) is amended—
21	(1) in subsection (a)(1) by striking "or" after
22	the semicolon at the end and inserting "and";
23	(2) by striking subsection $(a)(2)$ and inserting
24	the following:

1	"(2) the person certifies to the consumer re-
2	porting agency that—
3	"(A) the person has made the disclosures
4	to the consumer required by paragraph (1); and
5	''(B) the person will comply with sub-
6	section (b).'';
7	(3) in subsection (b) by striking "shall" the sec-
8	ond place it appears; and
9	(4) by adding at the end the following:
10	"(d) Prohibitions.—
11	"(1) CERTIFICATION.—A consumer reporting
12	agency shall not prepare or furnish an investigative
13	consumer report unless the agency has received a
14	certification under subsection $(a)(2)$ from the person
15	who requested the report.
16	"(2) INQUIRIES.—A consumer reporting agency
17	shall not make an inquiry for the purpose of prepar-
18	ing a consumer report on a consumer if the making
19	of the inquiry by an employer or prospective em-
20	ployer of the consumer would violate any applicable
21	Federal or State equal employment opportunity law
22	or regulation.

''(3) 23 Public INFORMATION.—A RECORD 24 consumer reporting agency shall not prepare or furnish an investigative consumer report which includes 25

information which is a matter of public record unless
 the agency has verified the accuracy of the informa tion by examining the public record.

⁽⁽⁴⁾ 4 CERTAIN ADVERSE INFORMATION.—A consumer reporting agency shall not prepare or fur-5 6 nish an investigative consumer report on a consumer 7 that contains information that is adverse to the interest of the consumer and that is obtained through 8 9 a personal interview with a neighbor, friend, or asso-10 ciate of the consumer or with another person with 11 whom the consumer is acquainted or who has knowl-12 edge of such item of information, unless the agency has verified the accuracy of the information by ex-13 14 amining an independent source that is the best evi-15 dence of the accuracy of the information.".

16 SEC. 114. INCREASED CRIMINAL PENALTIES FOR OBTAIN-

17ING INFORMATION UNDER FALSE PRE-18TENSES.

(a) OBTAINING INFORMATION UNDER FALSE PRETENSES.—Section 619 of the Fair Credit Reporting Act
(15 U.S.C. 1681q) is amended by striking "fined not more
than \$5,000 or imprisoned not more than one year, or
both" and inserting "fined under title 18, United States
Code, imprisoned for not more than 2 years, or both".

(b) UNAUTHORIZED DISCLOSURES BY OFFICERS OR
 EMPLOYEES.—Section 620 of the Fair Credit Reporting
 Act (15 U.S.C. 1681r) is amended by striking "fined not
 more than \$5,000 or imprisoned not more than one year,
 or both" and inserting "fined under title 18, United States
 Code, imprisoned for not more than 2 years, or both".

7 SEC. 115. ADMINISTRATIVE ENFORCEMENT.

8 The 2d sentence of section 621(a) of the Fair Credit
9 Reporting Act (15 U.S.C. 1681s(a)) is amended—

(1) by striking "Act and shall be subject to en-10 11 forcement by the Federal Trade Commission under 12 section 5(b) thereof with respect to any consumer reporting agency or person subject to enforcement by 13 14 the Federal Trade Commission pursuant to this sub-15 section, irrespective" and inserting "Act. All functions and powers of the Federal Trade Commission 16 17 under the Federal Trade Commission Act shall be 18 available to the Commission to enforce compliance 19 with this title by any person subject to enforcement 20 by the Federal Trade Commission pursuant to this subsection and not subject to enforcement pursuant 21 22 to section 8 of the Federal Deposit Insurance Act, 23 irrespective"; and

(2) by inserting ", including the power to en-force the provisions of this title in the same manner

as if the violation had been a violation of any Fed eral Trade Commission trade regulation rule'' before
 the period.

4 SEC. 116. STATE ENFORCEMENT OF FAIR CREDIT REPORT-5 ING ACT.

6 Section 621 of the Fair Credit Reporting Act (15
7 U.S.C. 1681s) is amended by redesignating subsection (c)
8 as subsection (d) and inserting after subsection (b) the
9 following new subsection:

10 "(c) STATE ACTION TO ENFORCE FAIR CREDIT RE-11 PORTING.—

"(1) AUTHORITY OF STATES.—Whenever the 12 13 chief law enforcement officer of the State, or an offi-14 cial or agency designated by a State, has reason to 15 believe that any person has violated this title the 16 State may bring a civil action on behalf of its resi-17 dents to enjoin such violation, an action to recover 18 for actual monetary loss, or both, and may seek such 19 other remedies as are provided under State law.

20 "(2) RIGHTS OF COMMISSION.—The State shall
21 serve prior written notice of any such civil action
22 upon the Federal Trade Commission or the appro23 priate Federal regulator determined under sub24 section (b) and provide the Commission or appro25 priate Federal regulator with a copy of its com-

plaint, except in any case where such prior notice is
not feasible, in which case the State shall serve such
notice immediately upon instituting such action. The
Commission or appropriate Federal regulator shall
have the right (A) to intervene in the action, (B)
upon so intervening, to be heard on all matters arising therein, and (C) to file petitions for appeal.

"(3) VENUE; SERVICE OF PROCESS.—Any civil 8 9 action brought under this subsection in a district court of the United States may be brought in the 10 11 district wherein the defendant is found or is an in-12 habitant or transacts business or wherein the violation occurred or is occurring, and process in such 13 cases may be served in any district in which the de-14 15 fendant is an inhabitant or where the defendant may be found. 16

17 "(4) INVESTIGATORY POWERS.—For purposes 18 of bringing any civil action under this subsection, 19 nothing in this subsection shall prevent the chief law 20 enforcement officer, or an official or agency designated by a State, from exercising the powers con-21 22 ferred on the chief law enforcement officer or such 23 official by the laws of such State to conduct investigations or to administer oaths or affirmations or to 24

compel the attendance of witnesses or the production
 of documentary and other evidence.

"(5) EFFECT ON STATE COURT PROCEEDINGS.—Nothing contained in this subsection shall be
construed to prohibit an authorized State official
from proceeding in State court on the basis of an alleged violation of any civil or criminal statute of
such State.

"(6) 9 LIMITATION.—Whenever the Federal 10 Trade Commission or the appropriate Federal regu-11 lator has instituted a civil action for violation of this 12 title, no State may, during the pendency of such ac-13 tion instituted by the Commission or the appropriate 14 Federal regulator, subsequently institute a civil action against any defendant named in the complaint 15 16 of the Commission or the appropriate Federal regu-17 lator for any violation of this title that is alleged in 18 the complaint of the Commission or the Federal reg-19 ulator.".

20 SEC. 117. FEDERAL RESERVE BOARD AUTHORITY.

21 Section 621 of the Fair Credit Reporting Act (15 22 U.S.C. 1681s), is further amended by adding after sub-23 section (d) (as redesignated by section 116) the following 24 new subsection: 1 "(e) INTERPRETIVE AUTHORITY.—The Federal Re-2 serve Board may issue interpretations of any provision of 3 this title as it may apply to any persons identified under 4 subsection (b) (1), (2), and (3), or to the holding compa-5 nies and affiliates of such persons, in consultation with 6 Federal agencies identified in subsection (b) (1), (2), and 7 (3).".

8 SEC. 118. ESTABLISHMENT OF TOLL-FREE TELEPHONE 9 NUMBER.

Each consumer reporting agency that compiles and maintains files on consumers on a nationwide basis shall establish (and thereafter maintain) a toll-free telephone number pursuant to section 609(c)(1)(B) of the Fair Credit Reporting Act, as amended by section 107(e) of this Act, before the end of the 455-day period beginning on the date of the enactment of this Act.

17 SEC. 119. ACTION BY FTC.

18 The Federal Trade Commission shall prescribe all 19 matters required by this title (including the amendments 20 made by this title) to be prescribed by that Commission, 21 before the end of the 270-day period beginning on the date 22 of the enactment of this Act.

23 SEC. 120. EFFECTIVE DATES OF AMENDMENTS.

(a) IN GENERAL.—Except as provided in subsection(b), the amendments made by this title shall be effective

after the 455-day period beginning on the date of the en actment of this Act.

3 (b) EXCEPTIONS.—

4 (1) NOTIFICATION SYSTEM.—Section 604(d)(3)
5 of the Fair Credit Reporting Act, as amended by
6 section 104(a), shall be effective after the 365-day
7 period beginning on the date of the enactment of
8 this Act.

9 (2) FTC AUTHORITY.—Subsection (a) shall not 10 affect the authority of the Federal Trade Commis-11 sion to prescribe matters under the amendments 12 made by this title.

13 TITLE II—CREDIT REPAIR 14 ORGANIZATIONS

15 SEC. 201. REGULATION OF CREDIT REPAIR ORGANIZA-

16 **TIONS**.

17 Title IV of the Consumer Credit Protection Act is18 amended to read as follows:

19 **"TITLE IV—CREDIT REPAIR**20 **ORGANIZATIONS**

"Sec.

"401. Short title.

"402. Findings and purposes.

- "403. Definitions.
- "404. Prohibited practices by credit repair organizations.
- "405. Disclosures.
- "406. Credit repair organizations contracts.

"407. Right to cancel contract.

"408. Noncompliance with this title.

"409. Civil liability.

"410. Administrative enforcement.

"411. Relation to State law.

1 "SEC. 401. SHORT TITLE.

2 "This title may be cited as the 'Credit Repair Organi-3 zations Act'.

4 "SEC. 402. FINDINGS AND PURPOSES.

5 "(a) FINDINGS.—The Congress makes the following6 findings:

"(1) Consumers have a vital interest in establishing and maintaining their creditworthiness and
credit standing in order to obtain and use credit. As
a result, consumers who have experienced credit
problems may seek assistance from credit repair organizations which offer to improve the credit standing of such consumers.

''(2) Certain advertising and business practices
of some companies engaged in the business of credit
repair services have worked a financial hardship
upon consumers, particularly those of limited economic means and who are inexperienced in credit
matters.

20 "(b) PURPOSES.—The purposes of this title are as21 follows:

"(1) To ensure that prospective buyers of the
services of credit repair organizations are provided
with the information necessary to make an informed
decision regarding the purchase of such services.

"(2) To protect the public from unfair or decep-
tive advertising and business practices by credit re-
pair organizations.
"SEC. 403. DEFINITIONS.
"For purposes of this title—
"(1) CONSUMER.—The term 'consumer' means
an individual.
"(2) Consumer credit transaction.—The
term 'consumer credit transaction' means any trans-
action in which credit is offered or extended to an
individual for personal, family, or household pur-
poses.
"(3) Credit repair organization.—The
term 'credit repair organization'—
''(A) means any person who uses any in-
strumentality of interstate commerce or the
mails to sell, provide, or perform (or represent
that such person can or will sell, provide, or
perform) any service, in return for the payment
of money or other valuable consideration, for
the express or implied purpose of—
''(i) improving any consumer's credit
record, credit history, or credit rating; or

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1	"(ii) providing advice or assistance to
2	any consumer with regard to any activity
3	or service described in clause (i); and
4	''(B) does not include—
5	''(i) any nonprofit organization which
6	is exempt from taxation under section
7	501(c)(3) of the Internal Revenue Code of
8	1986; or
9	''(ii) any attorney-at-law who is a
10	member of the bar of the highest court of
11	any State or otherwise licensed under the
12	laws of any State, with respect to services
13	rendered which are within the scope of reg-
14	ulations applicable to members of such bar
15	or such licensees.
16	"(4) CREDIT.—The term 'credit' has the mean-
17	ing given to such term in section 103(e) of this Act.
18	"SEC. 404. PROHIBITED PRACTICES.
19	"(a) IN GENERAL.—No person may—
20	''(1) make any statement, or counsel or advise
21	any consumer to make any statement, which is un-
22	true or misleading (or which, upon the exercise of
23	reasonable care, should be known by the credit re-
24	pair organization, officer, employee, agent, or other
25	person to be untrue or misleading) with respect to

1	any consumer's creditworthiness, credit standing, or
2	credit capacity to—
3	''(A) any consumer reporting agency (as
4	defined in section 603(f) of this Act); or
5	"(B) any person—
6	"(i) who has extended credit to the
7	consumer; or
8	"(ii) to whom the consumer has ap-
9	plied or is applying for an extension of
10	credit;
11	''(2) make any statement, or counsel or advise
12	any consumer to make any statement, the intended
13	effect of which is to alter the consumer's identifica-
14	tion to prevent the display of the consumer's credit
15	record, history, or rating for the purpose of conceal-
16	ing adverse information that is accurate and not ob-
17	solete to—
18	"(A) any consumer reporting agency;
19	"(B) any person—
20	"(i) who has extended credit to the
21	consumer; or
22	"(ii) to whom the consumer has ap-
23	plied or is applying for an extension of
24	credit;

"(3) make or use any untrue or misleading rep resentation of the services of the credit repair orga nization; or

4 "(4) engage, directly or indirectly, in any act,
5 practice, or course of business that constitutes or re6 sults in the commission of, or an attempt to commit,
7 a fraud or deception on any person in connection
8 with the offer or sale of the services of the credit re9 pair organization.

10 "(b) PAYMENT IN ADVANCE.—No credit repair orga-11 nization may charge or receive any money or other valu-12 able consideration for the performance of any service 13 which the credit repair organization has agreed to perform 14 for any consumer before such service is fully performed.

15 **"SEC. 405. DISCLOSURES.**

"(a) DISCLOSURE REQUIRED.—Any credit repair organization shall provide any consumer with the following
written statement before any contract or agreement between the consumer and the credit repair organization is
executed:

21

22

"'Consumer Credit File Rights Under State and Federal Law

23 "'You have a right to dispute inaccurate information
24 in your credit report by contacting the credit bureau di25 rectly. However, neither you nor any "credit repair" com-

pany or credit repair organization has the right to have
 accurate, current, and verifiable information removed
 from your credit report. The credit bureau must remove
 accurate, negative information from your report only if it
 is over 7 years old. Bankruptcy information can be re ported for 10 years.

"'You have a right to obtain a copy of your credit 7 report from a credit bureau. You may be charged a rea-8 sonable fee. There is no fee, however, if you have been 9 turned down for credit, employment, insurance, or a rental 10 dwelling because of information in your credit report with-11 in the preceding 60 days. The credit bureau must provide 12 someone to help you interpret the information in your 13 credit file. The credit report is available annually at no 14 charge. 15

16 "You have a right to sue a credit repair company
17 that violates the Credit Repair Organization Act. This law
18 prohibits deceptive practices by credit repair companies.

19 "You have the right to cancel your contract with any20 credit repair organization for any reason within 3 business21 days from the date you signed it.

22 "'Credit bureaus are required to follow reasonable
23 procedures to ensure that creditors report information ac24 curately. However, mistakes may occur.

"'You may, on your own, notify a credit bureau in 1 writing that you dispute the accuracy of information in 2 your credit file. The credit bureau must then reinvestigate 3 4 and modify or remove inaccurate or incomplete informa-5 tion. The credit bureau may not charge any fee for this service. Any pertinent information and copies of all docu-6 7 ments you have concerning an error should be given to the credit bureau. 8

9 "'If reinvestigation does not resolve the dispute to 10 your satisfaction, you may send a brief statement to the 11 credit bureau, to be kept in your file, explaining why you 12 think the record is inaccurate. The credit bureau must in-13 clude a summary of your statement about disputed infor-14 mation with any report it issues about you.

15 "'The Federal Trade Commission regulates credit
16 bureaus and credit repair organizations. For more infor17 mation contact:

18 The Public Reference Branch
19 Federal Trade Commission
20 Washington, D.C. 20580'.

21 "(b) SEPARATE STATEMENT REQUIREMENT.—The
22 written statement required under this section shall be pro23 vided as a document which is separate from any written
24 contract or other agreement between the credit repair or-

ganization and the consumer or any other written material
 provided to the consumer.

3 "(c) RETENTION OF COMPLIANCE RECORDS.—

4 "(1) IN GENERAL.—The credit repair organiza5 tion shall maintain a copy of the statement signed
6 by the consumer acknowledging receipt of the state7 ment.

8 "(2) MAINTENANCE FOR 2 YEARS.—The copy 9 of any consumer's statement shall be maintained in 10 the organization's files for 2 years after the date on 11 which the statement is provided to the consumer.

12 "SEC. 406. CREDIT REPAIR ORGANIZATIONS CONTRACTS.

13 "(a) WRITTEN CONTRACTS REQUIRED.—No services
14 may be provided by any credit repair organization for any
15 consumer—

"(1) unless a written and dated contract (for
the purchase of such services) which meets the requirements of subsection (b) has been signed by the
consumer; or

20 "(2) before the end of the 3-business day period
21 beginning on the date the contract is signed.

"(b) TERMS AND CONDITIONS OF CONTRACT.—No
contract referred to in subsection (a) meets the requirements of this subsection unless such contract includes the
following information (in writing):

1	"(1) The terms and conditions of payment, in-
2	cluding the total amount of all payments to be made
3	by the consumer to the credit repair organization or
4	to any other person.
5	"(2) A full and detailed description of the serv-
6	ices to be performed by the credit repair organiza-
7	tion for the consumer, including—
8	"(A) all guarantees of performance; and
9	"(B) an estimate of—
10	"(i) the date by which the perform-
11	ance of the services (to be performed by
12	the credit repair organization or any other
13	person) will be complete; or
14	"(ii) the length of the period nec-
15	essary to perform such services.
16	"(3) The credit repair organization's name and
17	principal business address.
18	"(4) A conspicuous statement in bold face type,
19	in immediate proximity to the space reserved for the
20	consumer's signature on the contract, which reads as
21	follows: 'You may cancel this contract without pen-
22	alty or obligation at any time before midnight of the
23	3rd-business day after the date on which you signed
24	the contract. See the attached notice of cancellation
25	form for an explanation of this right.'.

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1 "SEC. 407. RIGHT TO CANCEL CONTRACT.

2 "(a) IN GENERAL.—Any consumer may cancel any 3 contract with any credit repair organization without penalty or obligation by notifying the credit repair organiza-4 5 tion of the consumer's intention to do so at any time before midnight of the 3rd-business day which begins after 6 7 the date on which the contract or agreement between the 8 consumer and the credit repair organization is executed or would, but for this subsection, become enforceable 9 against the parties. 10

"(b) CANCELLATION FORM AND OTHER INFORMATION.—Each contract shall be accompanied by a form, in
duplicate, which has the heading 'Notice of Cancellation'
and contains in bold face type the following statement:

15 "You may cancel this contract, without any
penalty or obligation, at any time before midnight of
the 3rd day which begins after the date the contract
is signed by you.

"To cancel this contract, mail or deliver a
signed, dated copy of this cancellation notice, or any
other written notice to [name of credit repair
organization] at [address of credit repair
organization] before midnight on [date]

24 "'I hereby cancel this transaction,

25 [date]

26 [purchaser's signature].'.

"(c) Consumer Copy of Contract Required.— 1 2 Any consumer who enters into any contract with any credit repair organization shall be given, by the organization— 3 4 "(1) a copy of the completed contract and the 5 disclosure statement required under section 405; and "(2) a copy of any other document the credit 6 7 repair organization requires the consumer to sign, at the time the contract or the other document is signed. 8 9 **"SEC. 408. NONCOMPLIANCE WITH THIS TITLE.** "(a) CONSUMER WAIVERS INVALID.—Any waiver by 10 any consumer of any protection provided by or any right 11 of the consumer under this title— 12 "(1) shall be treated as void; and 13 "(2) may not be enforced by any Federal or 14 15 State court or any other person. 16 "(b) ATTEMPT TO OBTAIN WAIVER.—Any attempt by any person to obtain a waiver from any consumer of 17 any protection provided by or any right of the consumer 18 under this title shall be treated as a violation of this title. 19 20 "(c) CONTRACTS NOT IN COMPLIANCE.—Any contract for services which does not comply with the applica-21 22 ble provisions of this title—

23 "(1) shall be treated as void; and

24 "(2) may not be enforced by any Federal or25 State court or any other person.

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1 "SEC. 409. CIVIL LIABILITY.

2 "(a) LIABILITY ESTABLISHED.—Any person who
3 fails to comply with any provision of this title with respect
4 to any other person shall be liable to such person in an
5 amount equal to the sum of the amounts determined
6 under each of the following paragraphs:

7 "(1) ACTUAL DAMAGES.—The greater of—

8 ''(A) the amount of any actual damage 9 sustained by such person as a result of such 10 failure; or

11 "(B) any amount paid by the person to the12 credit repair organization.

13 "(2) PUNITIVE DAMAGES.—

14 "(A) INDIVIDUAL ACTIONS.—In the case of
15 any action by an individual, such additional
16 amount as the court may allow.

17 "(B) CLASS ACTIONS.—In the case of a18 class action, the sum of—

19 ''(i) the aggregate of the amount
20 which the court may allow for each named
21 plaintiff; and

"(ii) the aggregate of the amount
which the court may allow for each other
class member, without regard to any minimum individual recovery.

1	"(3) ATTORNEYS' FEES.—In the case of any
2	successful action to enforce any liability under para-
3	graph (1) or (2), the costs of the action, together
4	with reasonable attorneys' fees.
5	"(b) Factors To Be Considered in Awarding
6	PUNITIVE DAMAGES.—In determining the amount of any
7	liability of any credit repair organization under subsection
8	(a) (2), the court shall consider, among other relevant fac-
9	tors—
10	"(1) the frequency and persistence of non-
11	compliance by the credit repair organization;
12	"(2) the nature of the noncompliance;
13	"(3) the extent to which such noncompliance
14	was intentional; and
15	''(4) in the case of any class action, the number
16	of consumers adversely affected.
17	"(c) JURISDICTION.—Any action under this section
18	may be brought in any United States district court, or
19	in any other court of competent jurisdiction, before the
20	later of—
21	((1) the end of the 2-year period beginning on
22	the date of the occurrence of the violation involved;
23	or

"(2) in any case in which any credit repair or-1 ganization has materially and willfully misrepre-2 sented any information which-3 "(A) the credit repair organization is re-4 quired, by any provision of this title, to disclose 5 6 to any consumer; and 7 "(B) is material to the establishment of the credit repair organization's liability to the 8 9 consumer under this section, 10 the end of the 2-year period beginning on the date 11 of the discovery by the consumer of the misrepresen-12 tation. 13 **"SEC. 410. ADMINISTRATIVE ENFORCEMENT.** 14 "(a) IN GENERAL.—Compliance with the requirements imposed under this title with respect to credit repair 15 organizations shall be enforced under the Federal Trade 16 Commission Act by the Federal Trade Commission. 17 18 "(b) VIOLATIONS OF THIS TITLE TREATED AS VIO-LATIONS OF FEDERAL TRADE COMMISSION ACT.— 19 20 "(1) IN GENERAL.—For the purpose of the ex-21 ercise by the Federal Trade Commission of the Com-22 mission's functions and powers under the Federal Trade Commission Act, any violation of any require-23 24 ment or prohibition imposed under this title with re-25 spect to credit repair organizations shall constitute an unfair or deceptive act or practice in commerce
 in violation of section 5(a) of the Federal Trade
 Commission Act.

4 "(2) ENFORCEMENT AUTHORITY UNDER OTHER 5 LAW.—All functions and powers of the Federal 6 Trade Commission under the Federal Trade Com-7 mission Act shall be available to the Commission to enforce compliance with this title by any person sub-8 9 ject to enforcement by the Federal Trade Commis-10 sion pursuant to this subsection, including the power 11 to enforce the provisions of this title in the same 12 manner as if the violation had been a violation of any Federal Trade Commission trade regulation 13 14 rule, without regard to whether the credit repair or-15 ganization—

16 ''(A) is engaged in commerce; or
17 ''(B) meets any other jurisdictional tests in
18 the Federal Trade Commission Act.

19 "(c) STATE ENFORCEMENT OF TITLE.—

"(1) IN GENERAL.—The attorney general of
any State, or an official or agency designated under
the law of any State, may enforce the provisions of
this title in Federal or State court.

24 "(2) CIVIL ENFORCEMENT ACTIONS.—Any
25 State may bring a civil action in any Federal or

State court to enjoin any violation of this title and
 recover damages under this title for consumers who
 reside in such State, and may seek such other rem edies as are provided under State law.

5 "SEC. 411. RELATION TO STATE LAW.

6 "This title shall not annul, alter, affect, or exempt 7 any person subject to the provisions of this title from com-8 plying with any law of any State except to the extent that 9 such law is inconsistent with any provision of this title, 10 and then only to the extent of the inconsistency.".

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- HR 1015 SC——4
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