104TH CONGRESS 1ST SESSION S. 1233

To assure equitable coverage and treatment of emergency services under health plans.

IN THE SENATE OF THE UNITED STATES

SEPTEMBER 12 (legislative day, SEPTEMBER 5), 1995 Ms. MIKULSKI introduced the following bill; which was read twice and referred to the Committee on Labor and Human Resources

A BILL

To assure equitable coverage and treatment of emergency services under health plans.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

- 4 (a) SHORT TITLE.—This Act may be cited as the
- 5 "Access to Emergency Medical Services Act of 1995".
- 6 (b) TABLE OF CONTENTS.—The table of contents of
- 7 this Act is as follows:
 - Sec. 1. Short title.
 - Sec. 2. Findings; purposes.
 - Sec. 3. Assuring equitable health plan coverage with respect to emergency services.
 - Sec. 4. Requirements for medicare and medicaid managed care.
 - Sec. 5. Effect on State law.
 - Sec. 6. Enforcement.

Sec. 7. Regulations.

Sec. 8. Definitions.

Sec. 9. Effective dates.

Sec. 10. Report on application to plans including medical savings accounts.

1 SEC. 2. FINDINGS; PURPOSES.

- 2 (a) FINDINGS.—The Congress finds the following:
- 3 (1) Federal medicare law requires emergency
 4 physicians and other providers to evaluate, treat,
 5 and stabilize any individual seeking treatment in a
 6 hospital emergency department.
- 7 (2) This law specifically prohibits emergency
 8 physicians from delaying any treatment needed to
 9 evaluate or stabilize an individual in order to deter10 mine the health insurance status of the individual.
- (3) Many health plans routinely deny payment
 for these Federally-required emergency services furnished to their enrollees, basing such denials on—
- 14 (A) failure to obtain prior approval of such15 services from the plan, or
- (B) an after-the-fact determination that
 the medical condition identified through the
 Federally-required evaluation was not an emergency medical condition.
- 20 (4) These denials by health plans impose sig-21 nificant financial burdens on—
- 22 (A) their enrollees who, based on symp-23 toms that reasonably suggest a medical emer-

gency, prudently seek care in a hospital emer-2 gency department, and

(B) emergency physicians, the hospital 3 4 emergency departments, and others involved in 5 furnishing emergency services to the enrollees. 6 (5) These burdens discourage enrollees from 7 seeking emergency care in cases where it is appropriate and, ultimately, threaten the financial liveli-8 9 hood of hospital emergency departments in providing 10 emergency services to the entire population, includ-11 ing beneficiaries of the medicare and medicaid programs and of other Federal health care programs. 12

(6) Health plans have engaged in practices that 13 14 discourage the appropriate use of the 911 emergency 15 telephone number and may adversely impact on the health of enrollees. 16

17 (b) PURPOSES.—The purposes of this Act are—

18 (1) to require health plans to cover and pay for 19 their fair share for emergency services that hospital 20 emergency departments are required to provide;

(2) to protect health plan enrollees by establish-21 22 ing a uniform definition of emergency medical condition that is based on the average knowledge of a 23 24 prudent layperson;

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(3) to prohibit health plans from requiring prior
 approval for Federally-required emergency services;
 and

4 (4) to assure that health plans promote the ap5 propriate use of the 911 emergency telephone num6 ber.

7 SEC. 3. ASSURING EQUITABLE HEALTH PLAN COVERAGE 8 WITH RESPECT TO EMERGENCY SERVICES.

9 (a) PROHIBITION OF CONTRACTUAL LIMITATIONS ON 10 COVERAGE OF EMERGENCY SERVICES.—A health plan 11 that provides any coverage with respect to emergency serv-12 ices shall cover emergency services furnished to an enrollee 13 of the plan—

(1) without regard to whether or not the provider furnishing the emergency services has a contractual or other arrangement with the plan for the
provision of such services to such enrollees, and

18 (2) without regard to prior authorization.

19 (b) PROHIBITION OF DISCRIMINATORY PAYMENT OR20 COST-SHARING.—

(1) IN GENERAL.—A health plan that provides
any coverage with respect to emergency services—
(A) shall determine and make prompt pay-

24 ment in a reasonable and appropriate amount25 for such services (including services required to

be provided under section 1867 of the Social Security Act), and

3 (B) subject to paragraph (2), may not im-4 pose cost-sharing for services furnished in a 5 hospital emergency department that is cal-6 culated in a manner (such as the use of a dif-7 ferent percentage) that imposes greater cost 8 sharing with respect to such services compared 9 to comparable services furnished in other set-10 tings.

11 (2) IMPOSITION OF REASONABLE COPAYMENT 12 PERMITTED.—A health plan may impose a reason-13 able copayment (as determined in accordance with 14 standards established by the Secretary) in lieu of co-15 insurance to deter inappropriate use of services of 16 hospital emergency departments.

17 (c) Assuring Timeliness of Prior Authoriza18 tion Determination for Needed Care Identified
19 in Initial Evaluation.—

20 (1) IN GENERAL.—

(A) ACCESS TO PROCESS.—If an enrollee
of a health plan receives emergency services
from an emergency department pursuant to a
screening evaluation conducted by a treating
physician or other emergency department per-

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sonnel and pursuant to the evaluation such phy-1 2 sician or personnel identifies items and services 3 (other than emergency services) promptly need-4 ed by the enrollee, the health plan shall provide access 24 hours a day, 7 days a week, to such 5 6 persons as may be authorized to make any prior 7 authorization determinations respecting coverage of such promptly needed items and serv-8 9 ices. (B) DEEMED APPROVAL.—A health plan is 10 11 deemed to have approved a request for a prior 12 authorization for such promptly needed items and services if such physician or other person-13 nel— 14 (i) has attempted to contact such a 15 person for authorization— 16 17 (I) to provide an appropriate re-18 ferral for the items and services, or 19 (II) to provide the items and 20 services to the enrollee, and access to the person has not been pro-21 22 vided (as required under subparagraph (A)), or 23 24 (ii) has requested such authorization from such a person and the person has not 25

denied the authorization within 30 minutes 1 2 after the time the request is made. 3 (2) Referral by physician to hospital 4 EMERGENCY DEPARTMENT DEEMED PRIOR AUTHOR-IZATION.—If a physician (or, in the case of a man-5 aged care plan, a participating physician or other 6 7 person authorized to make prior authorization determinations for the plan) refers an enrollee to a hos-8 pital emergency department for evaluation or treat-9 10 ment, a request for prior authorization of the items and services reasonably furnished the enrollee pursu-11 ant to such referral shall be deemed to have been 12 13 made and approved. 14 (3) Effect of Approval.— (A) IN GENERAL.—Approval of a request 15 16 for a prior authorization determination (includ-17 ing a deemed approval under paragraph (1) or 18 (2)) shall be treated as approval of any health 19 care items and services required to treat the

medical condition identified pursuant to a screening evaluation referred to in paragraph (1)(A).

(B) PAYMENT.—A health plan may not
subsequently deny or reduce payment for an
item or service furnished pursuant to such an

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1	approval unless the approval was based on in-
2	formation about the medical condition of an en-
3	rollee that was fraudulent.
4	(d) Encouraging Appropriate Use of 911 Emer-
5	GENCY TELEPHONE NUMBER.—A health plan—
6	(1) shall include, in any educational materials
7	the plan makes available to its enrollees on the pro-
8	cedures for obtaining emergency services—
9	(A) a statement that it is appropriate for
10	an enrollee to use the 911 emergency telephone
11	number for an emergency medical condition (as
12	defined in section $8(3)$), and
13	(B) an explanation of what is an emer-
14	gency medical condition;
15	(2) shall not discourage appropriate use of the
16	911 emergency telephone number by enrollees with
17	emergency medical conditions; and
18	(3) shall not deny coverage or payment for an
19	item or service solely on the basis that an enrollee
20	uses the 911 emergency telephone number to sum-
21	mon treatment for an emergency medical condition.

3 (a) MEDICARE.—Subparagraph (B) of section
4 1876(c)(4) of the Social Security Act (42 U.S.C.
5 1395mm(c)(4)) is amended to read as follows:

6 "(B) meets the requirements of section 3 of the
7 Access to Emergency Medical Care Act of 1995 with
8 respect to enrollees of the plan who are enrolled
9 under this section.".

(b) MEDICAID.—Title XIX of the Social Security Act
(42 U.S.C. 1396 et seq.) is amended by inserting after
section 1908 the following new section:

13 "ACCESS TO EMERGENCY SERVICES FOR INDIVIDUALS

14 ENROLLED IN MANAGED CARE PLAN

15 "SEC. 1909. (a) IN GENERAL.—A state plan may not 16 be approved under this title unless the plan requires each managed care plan providing (or arranging for the provi-17 sion of) health care items and services to individuals who 18 are eligible for medical assistance and enrolled with the 19 managed care plan to comply with the requirements of sec-20 21 tion 3 of the Access to Emergency Medical Care Act of 22 1995 with respect to such individuals.

23 "(b) WAIVERS PROHIBITED.—The requirement of
24 subsection (a) may not be waived under section 1115 or
25 section 1915(b).

"(c) MANAGED CARE PLAN.—For purposes of this
 section, the term 'managed care plan' means a health plan
 that provides or arranges for the provision health care
 items and services to enrollees primarily through partici pating physicians and providers.".

6 SEC. 5. EFFECT ON STATE LAW.

7 (a) PREEMPTION.—Nothing in this Act shall be con8 strued as preempting or otherwise superseding any provi9 sion of State law unless such provision directly conflicts
10 with this Act.

(b) CONSUMER PROTECTIONS.—A provision of State
law shall not be considered to conflict directly with this
Act if the provision provides the enrollees of health plans
with protections that exceed the protections of this Act.
SEC. 6. ENFORCEMENT.

(a) CIVIL MONEY PENALTIES.—A health plan that
violates a requirement of section 3 shall be subject to a
civil money penalty of not more than the greatest of—
(1) \$10,000 for each such violation;

(2) in the case of a violation of section 3, 3
times the amount that the health plan would have
paid for items and services if the plan had not violated such section; or

24 (3) in the case of a pattern of repeated and25 substantial violations, \$1,000,000.

1 (b) PROCEDURES.—

2	(1) IN GENERAL.—The provisions of section
3	1128A of the Social Security Act (other than sub-
4	sections (a) and (b)) shall apply to a civil money
5	penalty under this section in the same manner as
6	such provisions apply with respect to a penalty or
7	proceeding under section 1128A(a) of such Act.
8	(2) CORRECTIVE ACTION.—In determining the
9	amount or scope of any civil money penalty under
10	this section, the Secretary shall take into account
11	whether a health plan has taken corrective action,
12	such as—
13	(A) payment for items and services for
14	which coverage or payment has been denied in
15	violation of a requirement of section 3, and
16	(B) establishment of policies and proce-
17	dures to prevent the same type of violation from
18	occurring in the future.
19	(c) INDEMNIFICATION.—The Secretary may, out of
20	any civil money penalty collected pursuant to this section,

20 any civil money penalty collected pursuant to this section, 21 make a payment to an enrollee or provider (as appro-22 priate) in an amount equal to the amount a health plan 23 would have paid for an item or service (if any) if the plan 24 had not denied coverage or payment for such item or serv-25 ice in violation of section 3.

1	(d) VIOLATIONS.—For purposes of subsection (a),
2	the Secretary shall treat at least the following acts or
3	omissions as violations of section 3:
4	(1) COVERAGE OF EMERGENCY SERVICES.—
5	Failure to cover emergency services in violation of
6	section 3(a).
7	(2) Failure to provide for payment.—
8	Failure to provide for payment for emergency serv-
9	ices in violation of section $3(b)(1)(A)$.
10	(3) IMPROPER COST SHARING.—Imposition of
11	cost sharing in violation of section $3(b)(1)(B)$.
12	(4) Access to prior authorization.—Fail-
13	ure to provide access to prior authorization deter-
14	minations in violation of section $3(c)(1)(A)$.
15	(4) DEEMED APPROVAL.—Failure to pay for
16	services that are deemed to be approved under sec-
17	tion $3(c)$.
18	(5) EDUCATIONAL MATERIALS.—Failure to in-
19	clude educational materials as required by section
20	3(d)(1).
21	(6) USE OF 911.—Discouraging the appropriate
22	use of the 911 emergency telephone number or de-
23	nial of payment in violation of paragraph (2) or (3)
24	of section 3(d).

1 SEC. 7. REGULATIONS.

2 The Secretary shall issue such rules and regulations3 as may be necessary to carry out the provisions of this4 Act.

5 SEC. 8. DEFINITIONS.

6 For purposes of this Act:

7 (1) COST-SHARING.—The term "cost-sharing" 8 deductible, means any coinsurance amount, 9 copayment, or other out-of-pocket payment that an enrollee is responsible for paying with respect to a 10 11 health care item or service covered under a health 12 plan.

13 (2) EMERGENCY DEPARTMENT.—The term
14 "emergency department" includes, with respect to a
15 hospital, a trauma center in the hospital if the cen16 ter—

17 (A) is designated under section 1213 of18 the Public Health Service Act, or

(B) is in a State that has not made such
designations and is determined by the Secretary
to meet the standards under such section for
such designation.

(3) EMERGENCY MEDICAL CONDITION.—The
term "emergency medical condition" means a medical condition, the onset of which is sudden, that
manifests itself by symptoms of sufficient severity,

1	including severe pain, that a prudent layperson, who
2	possesses an average knowledge of health and medi-
3	cine, could reasonably expect the absence of imme-
4	diate medical attention to result in—
5	(A) placing the person's health in serious
6	jeopardy,
7	(B) serious impairment to bodily functions,
8	or
9	(C) serious dysfunction of any bodily organ
10	or part.
11	(4) EMERGENCY SERVICES.—The term "emer-
12	gency services" means—
13	(A) health care items and services fur-
14	nished in the emergency department of a hos-
15	pital, and
16	(B) ancillary services routinely available to
17	such department,
18	to the extent they are required to evaluate and treat
19	an emergency medical condition (as defined in para-
20	graph (3)) until the condition is stabilized.
21	(5) ENROLLEE.—The term "enrollee" means,
22	with respect to a health plan, an individual enrolled
23	with the health plan.
24	(6) Health plan.—

1	(A) IN GENERAL.—The term "health plan"
2	refers to any plan or arrangement (other than
3	a plan or arrangement described in subpara-
4	graph (B)) that provides, or pays the cost of,
5	health benefits, whether through insurance, re-
6	imbursement, or otherwise.
7	(B) EXCEPTION.—A plan or arrangement
8	is described in this subparagraph if it is:
9	(i) Coverage only for accidental death
10	or dismemberment.
11	(ii) Coverage providing wages or pay-
12	ments in lieu of wages for any period dur-
13	ing which the employee is absent from
14	work on account of sickness or injury.
15	(iii) A Medicare supplemental policy
16	(as defined in section $1882(g)(1)$ of the
17	Social Security Act).
18	(iv) Coverage issued as a supplement
19	to liability insurance.
20	(v) Worker's compensation or similar
21	insurance.
22	(vi) Automobile medical-payment in-
23	surance.
24	(vii) Coverage for a specified disease
25	or illness.

(viii) A long-term care policy.

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2 (ix) A Federally-funded health care
3 program (except when such program con4 tracts with a health plan to provide items
5 and services to individuals eligible for ben6 efits under the program).

7 (7) MANAGED CARE PLAN.—The term "man-8 aged care plan" means a health plan that provides 9 or arranges for the provision of health care items 10 and services to enrollees primarily through partici-11 pating physicians and providers.

12 (8) PARTICIPATING.—The term "participating" 13 means, with respect to a physician or provider, a 14 physician or provider that furnishes health care 15 items and services to enrollees of managed care plan 16 under an agreement with the plan.

17 (9) PRIOR AUTHORIZATION DETERMINATION.— 18 The term "prior authorization determination" 19 means, with respect to health care items and serv-20 ices for which coverage may be provided under a 21 health plan, a determination, before the provision of 22 the items and services and as a condition of coverage 23 of the items and services under the plan, that cov-24 erage will be provided for the items and services 25 under the plan.

SECRETARY.—The term 1 (10)"Secretary" 2 means the Secretary of Health and Human Services. (11)STABILIZED.—The "stabilized" 3 term 4 means, with respect to an emergency medical condition, that no material deterioration of the condition 5 is likely, within reasonable medical probability, to re-6 7 sult or occur before an individual can be transferred in compliance with the requirements of section 1867 8 of the Social Security Act. 9 10 (12) 911 EMERGENCY TELEPHONE NUMBER. The term "911 emergency telephone number" in-11 cludes, in the case of a geographic area where 911 12 is not in use for emergencies, such other telephone 13 14 number as is in use for emergencies. 15 **SEC. 9. EFFECTIVE DATES.** (a) IN GENERAL.—This Act and the amendments 16 made by this Act shall become effective on the earlier of— 17 18 (1) 30 days after the date the Secretary issues 19 regulations pursuant to subsection (c), or 20 (2) 210 days after the date of the enactment of this Act (without regard to whether such regulations 21 22 have been issued by such date). 23 (b) APPLICATION.—The provisions of section 3 (other than paragraphs (1) and (2) of subsection (d)) shall apply 24

1 to items and services furnished on or after the effective2 date described in subsection (a).

3 (c) DEADLINE FOR REGULATIONS.—The Secretary 4 shall issue regulations to implement this Act and the 5 amendments made by this Act not later than 6 months 6 after the date of the enactment of this Act. Such regula-7 tions may take effect on a final basis at the time of publi-8 cation, subject to revision based on subsequent public com-9 ment.

10 sec. 10. Report on Application to plans including 11 medical savings accounts.

12 (a) STUDY.—The Secretary shall provide for a study of the application of this Act in the case of health plans 13 composed of a high-deductible, catastrophic health insur-14 ance policy with a medical savings account. In particular, 15 the study shall evaluate the feasibility and desirability of 16 requiring the application of amounts in such an account 17 18 toward costs in providing emergency services and in providing promptly needed items and services identified in 19 connection with the provision of emergency services. 20

(b) REPORT.—The Secretary shall submit to Congress a report on such study not later than 18 months
after the date of the enactment of this Act.

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