107TH CONGRESS 1ST SESSION

H. R. 3238

To amend title XVIII of the Social Security Act to provide for patient protection by limiting the number of mandatory overtime hours a nurse may be required to work in certain providers of services to which payments are made under the Medicare Program.

IN THE HOUSE OF REPRESENTATIVES

NOVEMBER 6, 2001

Mr. Stark (for himself, Mr. LaTourette, Mr. Rangel, Mr. Barrett, Mr. Kleczka, Mr. Pomeroy, Mr. Lewis of Georgia, Mr. Waxman, Mr. Coyne, Ms. Schakowsky, Mr. Towns, Mr. Filner, Mr. Murtha, Ms. Kilpatrick, Ms. Solis, Mr. Sandlin, Mr. Owens, Ms. Lee, Mr. Weiner, Mr. Brady of Pennsylvania, Mr. Conyers, Ms. Pelosi, Ms. Eddie Bernice Johnson of Texas, Mr. Ackerman, Ms. Roybal-Allard, Mr. George Miller of California, Mr. Frank, and Mr. McDermott) introduced the following bill; which was referred to the Committee on Energy and Commerce, and in addition to the Committee on Ways and Means, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned

A BILL

To amend title XVIII of the Social Security Act to provide for patient protection by limiting the number of mandatory overtime hours a nurse may be required to work in certain providers of services to which payments are made under the Medicare Program.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,

1 SECTION 1. SHORT TITLE.

- 2 This Act may be cited as the "Safe Nursing and Pa-
- 3 tient Care Act of 2001".

SEC. 2. FINDINGS. 4

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- 5 The Congress finds as follows:
- 6 (1) The Federal Government has a substantial 7 interest in assuring that delivery of health care serv-8 ices to patients in health care facilities is adequate 9 and safe.
- 10 (2) Research, including a recent study by the Harvard School of Public Health, documents that 12 higher nurse staffing levels result in better patient 13 outcomes, yet health care providers report substan-14 tial difficulties in recruiting and retaining sufficient 15 nursing staff, as evidenced by the approximately 16 500,000 licensed nurses who are not practicing nursing. 17
 - (3) While job dissatisfaction and overtime work are contributing to the departure of nurses from their profession, as highlighted by a recent report of the Comptroller General of the United States, health care providers continue to make use of mandatory overtime as a staffing method.
 - (4) The widespread practice of requiring nurses to work extended shifts and forego days off causes nurses to frequently provide care in a state of fa-

1	tigue, contributing to medical errors and other con-
2	sequences that compromise patient safety.
3	(5) Limitations on mandatory overtime will en-
4	sure that health care facilities throughout the coun-
5	try operate in a manner that safeguards public safe-
6	ty and guarantees the delivery of quality health care
7	services and facilitates the retention and recruitment
8	of nurses.
9	SEC. 3. LIMITATIONS ON MANDATORY OVERTIME FOR
10	NURSES.
11	(a) Provider Agreements.—Section 1866 of the
12	Social Security Act (42 U.S.C. 1395cc) is amended—
13	(1) in subsection $(a)(1)$ —
14	(A) in subparagraph (R), by striking
15	"and" at the end;
16	(B) in subparagraph (S), by striking the
17	period and inserting ", and"; and
18	(C) by inserting after subparagraph (S),
19	the following:
20	"(T) to comply with the requirements of sub-
21	section (j) (relating to limitations on mandatory
22	overtime for nurses)."; and
23	(2) by adding at the end the following new sub-
24	section:

1	"(j) Limitations on Mandatory Overtime for
2	Nurses.—For purposes of subsection (a)(1)(T), the re-
3	quirements of this subsection are the following:
4	"(1) Prohibition on Mandatory over-
5	TIME.—Except as provided in this subsection, a pro-
6	vider of services shall not, directly or indirectly, re-
7	quire a nurse to work in excess of any of the fol-
8	lowing:
9	"(A) The scheduled work shift or duty pe-
10	riod of the nurse.
11	"(B) 12 hours in a 24-hour period.
12	"(C) 80 hours in a consecutive 14-day pe-
13	riod.
14	"(2) Exceptions.—
15	"(A) In general.—Subject to subpara-
16	graph (B), the requirements of paragraph (1)
17	shall not apply to a provider of services during
18	a declared state of emergency if the provider is
19	requested, or otherwise is expected, to provide
20	an exceptional level of emergency or other med-
21	ical services to the community.
22	"(B) Limitations.—With respect to a
23	provider of services to which subparagraph (A)
24	applies, a nurse may only be required to work

1	for periods in excess of the periods described in
2	paragraph (1) if—
3	"(i) the provider has made reasonable
4	efforts to fill the immediate staffing needs
5	of the provider through alternative means;
6	and
7	"(ii) the duration of the work require-
8	ment does not extend past the earlier of—
9	"(I) the date on which the de-
10	clared state of emergency ends; or
11	"(II) the date on which the pro-
12	vider's direct role in responding to the
13	medical needs resulting from the de-
14	clared state of emergency ends.
15	"(3) Report of Violations.—
16	"(A) Right to report.—
17	"(i) IN GENERAL.—A nurse may file a
18	complaint with the Secretary against a
19	provider of services who violates the provi-
20	sions of this subsection.
21	"(ii) Procedure.—The Secretary
22	shall establish a procedure under which a
23	nurse may file a complaint under clause
24	(i).

1	"(B) Investigation of complaint.—
2	The Secretary shall investigate complaints of
3	violations filed by a nurse under subparagraph
4	(A).
5	"(C) Actions.—If the Secretary deter-
6	mines that a provider of services has violated
7	the provisions of this subsection, the Secretary
8	shall require the provider to establish a plan of
9	action to eliminate the occurrence of such viola-
10	tion, and may seek civil money penalties under
11	paragraph (7).
12	"(4) Nurse nondiscrimination protec-
13	TIONS.—
14	"(A) In general.—A provider of services
15	shall not penalize, discriminate, or retaliate in
16	any manner with respect to any aspect of em-
17	ployment, including discharge, promotion, com-
18	pensation, or terms, conditions, or privileges of
19	employment against a nurse who refuses to
20	work mandatory overtime or who in good faith,
21	individually or in conjunction with another per-
22	son or persons—
23	"(i) reports a violation or suspected
24	violation of this subsection to a public reg-
25	ulatory agency, a private accreditation

1	body, or the management personnel of the
2	provider of services;
3	"(ii) initiates, cooperates, or otherwise
4	participates in an investigation or pro-
5	ceeding brought by a regulatory agency or
6	private accreditation body concerning mat-
7	ters covered by this subsection; or
8	"(iii) informs or discusses with other
9	employees, with representatives of those
10	employees, or with representatives of asso-
11	ciations of health care professionals, viola-
12	tions or suspected violations of this sub-
13	section.
14	"(B) Retaliatory reporting.—A pro-
15	vider of services may not file a complaint or a
16	report against a nurse with the appropriate
17	State professional disciplinary agency because
18	the nurse refused to comply with a request to
19	work mandatory overtime.
20	"(C) Good faith.—For purposes of this
21	paragraph, a nurse is deemed to be acting in
22	good faith if the nurse reasonably believes—
23	"(i) that the information reported or
24	disclosed is true; and

1	"(ii) that a violation has occurred or
2	may occur.
3	"(5) Notice.—
4	"(A) REQUIREMENT TO POST NOTICE.—
5	Each provider of services shall post conspicu-
6	ously in an appropriate location a sign (in a
7	form specified by the Secretary) specifying
8	rights of nurses under this section.
9	"(B) RIGHT TO FILE COMPLAINT.—Such
10	sign shall include a statement that a nurse may
11	file a complaint with the Secretary against a
12	provider of services who violates the provisions
13	of this subsection and information with respec-
14	to the manner of filing such a complaint.
15	"(6) Posting of nurse schedules.—A pro-
16	vider of services shall regularly post in a conspicuous
17	manner the nurse schedules (for such periods or
18	time that the Secretary determines appropriate by
19	type or class of provider of services) for the depart
20	ment or unit involved, and shall make available upor
21	request to nurses assigned to the department or unit
22	the daily nurse schedule for such department or
23	unit.
24	"(7) CIVIL MONEY PENALTY.—

- "(A) IN GENERAL.—The Secretary may impose a civil money penalty of not more than \$10,000 for each knowing violation of the provisions of this subsection committed by a provider of services.
 - "(B) Patterns of Violations.—Notwithstanding subparagraph (A), the Secretary shall provide for the imposition of more severe civil money penalties under this paragraph for providers of services that establish patterns of repeated violations of such provisions.
 - "(C) Administration of Penalties.—
 The provisions of section 1128A (other than subsections (a) and (b)) shall apply to a civil money penalty under this paragraph in the same manner as such provisions apply to a penalty or proceeding under section 1128A(a).

The Secretary shall publish on the Internet site of the Department of Health and Human Services the names of providers of services against which civil money penalties have been imposed under this paragraph, the violation for which the penalty was imposed, and such additional information as the Secretary determines appropriate. With respect to a provider of services that has had a change in ownership, as determined by the Secretary, penalties imposed on the provider of services while under previous ownership shall no longer be published by the Secretary on such Internet site after the 1-year period beginning on the date of change in ownership.

"(8) RULE OF CONSTRUCTION.—Nothing in this subsection shall be construed as precluding a nurse from voluntarily working more than any of the periods of time described in paragraph (1) so long as such work is done consistent with professional standards of safe patient care.

"(9) Definitions.—In this subsection:

"(A) Mandatory overtime.—The term 'mandatory overtime' means hours worked in excess of the periods of time described in paragraph (1), except as provided in paragraph (2), pursuant to any request made by a provider of services to a nurse which, if refused or declined by the nurse involved, may result in an adverse employment consequence to the nurse, including discharge, discipline, loss of promotion, or retaliatory reporting of the nurse to the State professional disciplinary agency involved.

1	"(B) Overtime.—The term 'overtime'
2	means time worked in excess of the periods of
3	time described in paragraph (1).
4	"(C) Nurse.—The term 'nurse' means a
5	registered nurse or a licensed practical nurse.
6	"(D) Provider of Services.—The term
7	'provider of services' means—
8	"(i) a hospital,
9	"(ii) a hospital outpatient department,
10	"(iii) a critical access hospital,
11	"(iv) an ambulatory surgical center,
12	"(v) a home health agency,
13	"(vi) a rehabilitation agency,
14	"(vii) a clinic, including a rural health
15	clinic, or
16	"(viii) a Federally qualified health
17	center.
18	"(E) Declared state of emergency.—
19	The term 'declared state of emergency' means
20	an officially designated state of emergency that
21	has been declared by the Federal Government
22	or the head of the appropriate State or local
23	governmental agency having authority to de-
24	clare that the State, county, municipality, or lo-
25	cality is in a state of emergency, but does not

- include a state of emergency that results from a labor dispute in the health care industry or consistent understaffing.
- 4 "(F) STANDARDS OF SAFE PATIENT
 5 CARE.—The term 'standards of safe patient
 6 care' means the recognized professional stand7 ards governing the profession of the nurse in8 volved.".
- 9 (b) Effective Date.—The amendments made by 10 this section shall take effect 1 year after the date of enact11 ment of this Act.
- 12 SEC. 4. REPORTS.
- (a) Standards on Safe Working Hours forNurses.—
- 15 STUDY.—The Secretary of Health and 16 Human Services, acting through the Director of the 17 Agency for Healthcare Research and Quality, shall 18 conduct a study to establish appropriate standards 19 for the maximum number of hours that a nurse, who 20 furnishes health care to patients, may work without compromising the safety of such patients. Such 21 22 standards may vary by provider of service and by de-23 partment within a provider of services, by duties or 24 functions carried out by nurses, by shift, and by 25 other factors that the Director determines appro-

priate. The Director may contract with an eligible entity or organization to carry out the study under this paragraph.

(2) Report.—Not later than 2 years after the date of the enactment of this Act, the Secretary shall submit to Congress a report on the study conducted under paragraph (1), and shall include recommendations for such appropriate standards of maximum work hours.

10 (b) Report on Mandatory Overtime in Feder-11 ally Operated Medical Facilities.—

(1) STUDY.—

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- (A) In General.—The Director of the Office of Management and Budget shall conduct a study to determine the extent to which federally operated medical facilities have in effect practices and policies with respect to overtime requirements for nurses that are inconsistent with the provisions of section 1866(j) of the Social Security Act, as added by section 3.
- (B) FEDERALLY OPERATED MEDICAL FA-CILITIES DEFINED.—In this subsection, the term "federally operated medical facilities" means acute care hospitals, freestanding clinics, and home health care clinics that are operated

by the Department of Veterans Affairs, the Department of Defense, or any other department
or agency of the United States.

(2) Report.—Not later than 6 months after the date of the enactment of this Act, the Director of the Office of Management and Budget shall submit to Congress a report on the study conducted under paragraph (1) and shall include recommendations for the implementation of policies within federally operated medical facilities with respect to overtime requirements for nurses that are consistent with such section 1866(j), as so added.

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