#### 111TH CONGRESS 2D SESSION

## S. 3304

To increase the access of persons with disabilities to modern communications, and for other purposes.

#### IN THE SENATE OF THE UNITED STATES

May 4, 2010

Mr. PRYOR (for himself, Mr. KERRY, Mr. CONRAD, and Mr. DORGAN) introduced the following bill; which was read twice and referred to the Committee on Commerce, Science, and Transportation

### A BILL

To increase the access of persons with disabilities to modern communications, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.
- 4 (a) SHORT TITLE.—This Act may be cited as the
- 5 "Equal Access to 21st Century Communications Act".
- 6 (b) Table of Contents.—The table of contents for
- 7 this Act is as follows:
  - Sec. 1. Short title; table of contents.

#### TITLE I—INCREASING ACCESS

Sec. 101. Definitions.

Sec. 102. Hearing aid compatibility.

- Sec. 103. Relay services.
- Sec. 104. Access to Internet-based services and equipment.
- Sec. 105. Universal service.
- Sec. 106. Emergency access and real-time text support.
- Sec. 107. Internet access service interface.

#### TITLE II—VIDEO DESCRIPTIONS AND CLOSED CAPTIONING

- Sec. 201. Commission inquiry on closed captioning decoder and video description capability, user interfaces, and video programming guides and menus.
- Sec. 202. Commission inquiry on the definition of consumer generated media.
- Sec. 203. Closed captioning decoder and video description capability.
- Sec. 204. Video description and closed captioning.
- Sec. 205. User interface regulations.
- Sec. 206. Access to video programming guides and menus.

#### 1 TITLE I—INCREASING ACCESS

- 2 SEC. 101. DEFINITIONS.
- 3 Section 3 of the Communications Act of 1934 (47
- 4 U.S.C. 153) is amended by adding at the end the fol-
- 5 lowing:
- 6 "(54) ADVANCED COMMUNICATIONS.—The term
- 7 'advanced communications' means Internet-based
- 8 protocol, or any successor protocol, based devices
- 9 and services that transmit voice, video conferencing,
- and text communications, and any application or
- service accessed over the Internet that provides for
- voice, video conferencing, or text communications, as
- determined necessary by the Federal Communica-
- tions Commission.
- 15 "(55) DISABILITY.—The term 'disability' has
- the meaning given such term under section 3(2)(A)
- of the Americans with Disabilities Act of 1990 (42)
- 18 U.S.C. 12102(2)(A)).

1	"(56) Interconnected voip service.—The
2	term 'interconnected VoIP service' has the meaning
3	given such term under section 9.3 of the Commis-
4	sion's regulations (47 C.F.R. 9.3).
5	"(57) Internet access equipment.—The
6	term 'internet access equipment' means equipment
7	that is used to combine computer processing, infor-
8	mation provision, and computer interactivity with
9	data transport, enabling users to run a variety of
10	applications, including email.
11	"(58) Internet access service.—The term
12	'internet access service' means a service that com-
13	bines computer processing, information provision,
14	and computer interactivity with data transport, ena-
15	bling end users to access the Internet and use a va-
16	riety of applications, including email.".
17	SEC. 102. HEARING AID COMPATIBILITY.
18	(a) Compatibility Requirements.—Section
19	710(b) of the Communications Act of 1934 (47 U.S.C.
20	610(b)) is amended—
21	(1) in paragraph (1)—
22	(A) by striking "Except as" and all that
23	follows through "require that" and inserting
24	"Except as provided in paragraphs (2) and (3)
25	of subsection (b) and subsection (c), the Com-

1	mission shall require that the following cus-
2	tomer premises equipment provide internal
3	means for effective use with hearing aids that
4	are designed to be compatible with telephones
5	which meet established technical standards for
6	hearing aid compatibility";
7	(B) by striking "and" at the end of sub-
8	paragraph (A);
9	(C) by inserting "and" after the comma at
10	the end of subparagraph (B); and
11	(D) by inserting the following new sub-
12	paragraph:
13	"(C) all customer premises equipment used
14	with advanced communications services that is
15	designed to provide 2-way voice communication
16	via a built-in speaker intended to be held to the
17	ear in a manner functionally equivalent to a
18	telephone, subject to the regulations prescribed
19	by the Commission under subsection (e)";
20	(2) in paragraph (2)—
21	(A) in subparagraph (A)—
22	(i) in the matter preceding clause
23	(i)—
24	(I) by striking "initial";

1	(II) by striking "after the date of
2	enactment of the Hearing Aid Com-
3	patibility Act of 1988,"; and
4	(III) by inserting "and (1)(C)"
5	after "paragraph (1)(B)";
6	(ii) by inserting "and" after the end
7	of clause (ii);
8	(iii) by striking clause (iii); and
9	(iv) by redesignating clause (iv) as
10	clause (iii);
11	(B) by striking subparagraph (B) and re-
12	designating subparagraph (C) as subparagraph
13	(B); and
14	(C) in subparagraph (B) (as so redesig-
15	nated)—
16	(i) by striking the first sentence and
17	inserting "The Commission shall periodi-
18	cally assess the appropriateness of con-
19	tinuing in effect the exemptions for tele-
20	phones and other customer premises equip-
21	ment described in subparagraph (A) of this
22	paragraph."; and
23	(ii) in each of clauses (iii) and (iv), by
24	inserting "or $(1)(C)$ " after " $(1)(B)$ ";
25	(3) in paragraph (4)(B)—

1	(A) by inserting "telephones used with"
2	before "public mobile services";
3	(B) by inserting "telephones and other
4	customer premises equipment used in whole or
5	in part with" after "means";
6	(C) by striking "and" after "public land
7	mobile telephone service," and inserting "or";
8	(D) by striking "part 22 of"; and
9	(E) by inserting after "Regulations" the
10	following: ", or any functionally equivalent unli-
11	censed wireless services"; and
12	(4) in paragraph $(4)(C)$ —
13	(A) by inserting "telephones used with"
14	before "private radio services"; and
15	(B) by inserting "telephones and other
16	customer premises equipment used in whole or
17	in part with" after "means".
18	(b) Technical Standards.—Section 710(c) of the
19	Communications Act of 1934 (47 U.S.C. 610(c)) is
20	amended by adding at the end the following: "A telephone
21	or other customer premises equipment that is compliant
22	with a relevant technical standard developed through a
23	public participation process and in consultation with inter-
24	ested consumer stakeholders will be deemed hearing aid
25	compatible for purposes of this section, until such time

- 1 as the Commission may deem otherwise. The Commission
- 2 shall consult with the public, including people with hearing
- 3 loss, in establishing or approving such technical standards.
- 4 The Commission may delegate this authority to an em-
- 5 ployee pursuant to section 5(c). The Commission shall des-
- 6 ignate the national consumer organizations for purposes
- 7 of this section and shall remain the final arbiter as to
- 8 whether the standard meets the requirements of this sec-
- 9 tion.".
- 10 (c) Rulemaking.—Section 710(e) of the Commu-
- 11 nications Act of 1934 (47 U.S.C. 610(e)) is amended—
- 12 (1) by striking "impairments" and inserting
- 13 "loss"; and
- 14 (2) by adding at the end the following sentence:
- 15 "In implementing the provisions of subsection
- 16 (b)(1)(C), the Commission shall use appropriate
- timetables or benchmarks to the extent necessary
- due to technical feasibility or to ensure the market-
- ability or availability of new technologies to users.".
- 20 (d) Rule of Construction.—Section 710(h) of the
- 21 Communications Act of 1934 (47 U.S.C. 610(h)) is
- 22 amended to read as follows:
- 23 "(h) Rule of Construction.—Nothing in the
- 24 Equal Access to 21st Century Communications Act shall
- 25 be construed to modify the Commission's regulations set

- 1 forth in section 20.19 of title 47, Code of Federal Regula-
- 2 tions, in effect as of the date of enactment of such Act.".
- 3 SEC. 103. RELAY SERVICES.
- 4 (a) Definition.—Paragraph (3) of section 225(a) of
- 5 the Communications Act of 1934 (47 U.S.C. 225(a)(3))
- 6 is amended to read as follows:
- 7 "(3) Telecommunications relay serv-
- 8 ICES.—The term 'telecommunications relay services'
- 9 means telephone transmission that provides the abil-
- ity for an individual who is deaf, hard of hearing,
- deaf-blind, or who has a speech disability to engage
- in communication by wire or radio with 1 or more
- individuals, in a manner that is functionally equiva-
- lent to the ability of a hearing individual who does
- 15 not have a speech disability to communicate using
- voice communication services by wire or radio.".
- 17 (b) Internet Protocol-Based Relay Serv-
- 18 ICES.—Title VII of the Communications Act of 1934 is
- 19 amended by adding at the end the following:
- 20 "SEC. 715. INTERNET PROTOCOL-BASED RELAY SERVICES.
- 21 "Within 1 year after the date of enactment of the
- 22 Equal Access to 21st Century Communications Act, each
- 23 interconnected VoIP service provider shall participate in
- 24 and contribute to the Telecommunications Relay Services
- 25 Fund established in section 64.404(c)(5)(iii) of the Com-

- 1 mission's regulations (47 C.F.R. 64.404(c)(5)(iii)) as in
- 2 effect on the date of enactment of such Act, in a manner
- 3 prescribed by the Commission by regulation to provide for
- 4 obligations of such providers that are consistent with and
- 5 comparable to the obligations of other contributors to the
- 6 Fund.".
- 7 SEC. 104. ACCESS TO INTERNET-BASED SERVICES AND
- 8 EQUIPMENT.
- 9 (a) TITLE VII AMENDMENT.—Title VII of the Com-
- 10 munications Act of 1934 (47 U.S.C. 601 et seq.) is
- 11 amended by inserting after section 715 (as added by sec-
- 12 tion 103) the following:
- 13 "SEC. 716. ACCESS TO INTERNET-BASED SERVICES AND
- 14 EQUIPMENT.
- 15 "(a) Manufacturing.—With respect to equipment
- 16 manufactured after the effective date of the regulations
- 17 established pursuant to subsection (e), and subject to such
- 18 regulations, a manufacturer of equipment used for ad-
- 19 vanced communications, including end user equipment,
- 20 network equipment, and software, shall ensure that equip-
- 21 ment and software that such manufacturer designs, devel-
- 22 ops, and fabricates shall be accessible to, and usable by
- 23 individuals with disabilities, where the requirement of this
- 24 subsection is achievable.

- 1 "(b) Service Providers.—With respect to services
- 2 provided after the effective date of the regulations estab-
- 3 lished pursuant to subsection (e), and subject to such reg-
- 4 ulations, a provider of advanced communications shall en-
- 5 sure that services offered by such provider are accessible
- 6 to, and usable, by individuals with disabilities, where the
- 7 requirement of this subsection is achievable.
- 8 "(c) Compatibility.—If the requirements of sub-
- 9 sections (a) and (b) are not achievable, a manufacturer
- 10 or provider shall ensure that its equipment or service is
- 11 compatible with existing peripheral devices or specialized
- 12 customer premises equipment commonly used by individ-
- 13 uals with disabilities to achieve access, where the require-
- 14 ment of this subsection is achievable.
- 15 "(d) Network Features, Functions, and Capa-
- 16 BILITIES.—Each provider of advanced communications
- 17 shall not install network features, functions, or capabilities
- 18 that do not comply with the regulations established pursu-
- 19 ant to this section.
- 20 "(e) Regulations.—
- 21 "(1) IN GENERAL.—Within 18 months after the
- date of enactment of the Equal Access to 21st Cen-
- tury Communications Act, the Commission shall pre-
- scribe such regulations as are necessary to imple-
- 25 ment this section.

"(2) Content of regulations.—In pre-1 2 scribing the regulations required under paragraph 3 (1), the Commission shall— "(A) include standards to ensure the acces-4 5 sibility, usability, and compatibility of advanced 6 communications and the equipment used for ad-7 vanced communications by individuals with dis-8 abilities; and 9 "(B) provide that the advanced commu-10 nications, equipment used for advanced commu-11 nications, and advanced communications service 12 networks used to provide such advanced com-13 munications may not impair or impede the ac-14 cessibility of information content when accessi-15 bility has been incorporated into the content for 16 transmission through advanced communica-17 tions, equipment used for advanced communica-18 tions, or advanced communications service net-19 works. 20 "(f) Services and Equipment Subject to Sec-21 TION 255.—The requirements of this section shall not 22 apply to any equipment or services, including inter-23 connected VoIP service, that are subject to the require-

ments of section 255 on the date of enactment of the

Equal Access to 21st Century Communications Act. Any

1	such exempted services and equipment shall remain sub-
2	ject to the requirements of section 255.
3	"(g) Definition.—For the purposes of this section,
4	sections 717, 718, and 719, the term 'achievable' means
5	with reasonable effort or expense.
6	"SEC. 717. ENFORCEMENT AND REPORTING OBLIGATIONS.
7	"(a) Complaint and Enforcement Proce-
8	DURES.—
9	"(1) IN GENERAL.—Within 18 months after the
10	date of enactment of the Equal Access to 21st Cen-
11	tury Communications Act, the Commission shall—
12	"(A) establish regulations that facilitate
13	the filing of complaints that allege a violation of
14	section 255, 716, 718, or 719;
15	"(B) establish formal and informal proce-
16	dures for enforcement actions by the Commis-
17	sion with respect to such violations; and
18	"(C) implement the reporting obligations
19	of paragraph (6) for manufacturers and pro-
20	viders subject to such sections.
21	"(2) Required Provisions.—The regulations
22	required under paragraph (1) shall include the fol-
23	lowing provisions:
24	"(A) No fee.—The Commission shall not
25	charge a fee to an individual who files a com-

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plaint alleging a violation of section 255, 716, 718, or 719.

"(B) RECEIPT OF COMPLAINTS.—The Commission shall establish separate and identifiable electronic, telephonic, and physical receptacles for the receipt of complaints filed under section 255, 716, 718, or 719.

"(C) COMPLAINTS TO THE COMMISSION.— Any person alleging a violation of section 255, 716, 718, or 719 by a manufacturer of equipment or provider of service subject to such sections may file a complaint with the Commission. The Commission shall investigate the allegations in such complaint and issue a final order concluding the investigation within 180 days of the date on which such complaint is filed with the Commission, unless such complaint is resolved before such time. The Commission may consolidate for investigation and resolution such complaints alleging substantially the same violation by the same manufacturer or provider. Such final order shall include a determination as to whether any violation has occurred and, if the Commission determines that a violation has occurred, address the manner in which the

manufacturer or service provider will achieve accessibility, compatibility, or usability required by section 255, 716, 718, or 719. If a determination is made that a violation has not occurred, the Commission shall provide the basis for such determination, including the basis for determining that an accessibility feature requested is not readily achievable under section 255 or is achievable under section 716, 718, or 719.

"(D) OPPORTUNITY TO RESPOND.—Before the Commission makes a determination pursuant to subparagraph (C), the party that is the subject of the complaint shall have the opportunity to respond to such complaint, and may include in such response any factors that it deems relevant to such determination and any available alternatives that might constitute an effective substitute for the equipment or service that is the subject of such complaint.

"(E) CEASE AND DESIST ORDERS.—If the Commission's investigation pursuant to subparagraph (C) determines that a manufacturer of equipment or provider of service is engaged in an act prohibited by section 255, 716, 718,

1	or 719, or is failing to perform any act required
2	by section 255, 716, 718, or 719, the Commis-
3	sion shall have the authority to order such man-
4	ufacturer or provider to cease from violating
5	such section.
6	"(F) Reporting.—Each manufacturer of
7	equipment used for advanced communications
8	and each provider of advanced communications
9	shall—
10	"(i) file a report with the Commission,
11	on an annual basis, that describes the
12	steps that have been taken by such manu-
13	facturer or provider during the preceding
14	year to implement sections 255 and 716,
15	including—
16	"(I) information about the manu-
17	facturer's or provider's efforts to con-
18	sult with people with disabilities;
19	"(II) descriptions of the accessi-
20	bility features of its products and
21	services; and
22	"(III) information about the
23	compatibility of their products and
24	services with peripheral devices or
25	specialized customer premise equip-

1	ment commonly used by people with
2	disabilities to achieve access; and
3	"(ii) maintain, in the ordinary course
4	of business, records of the efforts taken by
5	such manufacturer or provider to imple-
6	ment sections 255 and 716.
7	"(G) Failure to act.—If the Commis-
8	sion fails to carry out any of its responsibilities
9	to act upon a complaint in the manner pre-
10	scribed in subparagraph (C), the person that
11	filed such complaint may bring an action in the
12	nature of mandamus in an appropriate Federal
13	district court to compel the Commission to
14	carry out any such responsibility.
15	"(H) Commission Jurisdiction.—The
16	limitations of section 255(f) shall apply to any
17	claim that alleges a violation of section 255,
18	716, 718, or 719. Nothing in this paragraph af-
19	fects or limits any action for mandamus under
20	subparagraph (G) or any appeal pursuant to
21	section $402(b)(10)$ .
22	"(I) Private resolutions of com-
23	PLAINTS.—Nothing in the Commission's rules
24	or this Act shall be construed to preclude a per-

son who files a complaint and a manufacturer

or provider from resolving a formal or informal complaint prior to the Commission's final determination in a complaint proceeding. In the event of such a resolution, the parties shall jointly request dismissal of the complaint and the Commission shall grant such request.

#### "(b) Reports to Congress.—

"(1) IN GENERAL.—Not later than 2 years after the date of enactment of the Equal Access to 21st Century Communications Act, and every 2 years thereafter, the Commission shall submit a report to the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Energy and Commerce of the House of Representatives that assesses the level of compliance with section 255 or 716 and evaluates the extent to which any accessibility barriers still exist with respect to new technologies.

"(2) Public comment.—The Commission shall seek public comment on the tentative findings of the report required under paragraph (1) prior to the submission of such report to the Committees described in paragraph (1).

1	"(3) Required content.—The report re-
2	quired under paragraph (1) shall include the fol-
3	lowing:
4	"(A) The number and nature of complaints
5	received pursuant to subsection (a) during the
6	2 years that are the subject of the report.
7	"(B) Actions taken to resolve such com-
8	plaints under this section, including cease and
9	desist orders issued and forfeiture penalties as-
10	sessed.
11	"(C) The length of time that was taken by
12	the Commission to resolve each such complaint.
13	"(D) The number, status, nature, and out-
14	come of any actions of mandamus filed pursu-
15	ant to subsection (a)(2)(G) and the number,
16	status, and outcome of any appeals filed pursu-
17	ant to section $402(b)(10)$ .
18	"(c) Comptroller General Enforcement
19	Study.—
20	"(1) In General.—The Comptroller General
21	shall conduct a study to consider and evaluate—
22	"(A) the Commission's compliance with the
23	requirements of the Equal Access to 21st Cen-
24	tury Communications Act, including the Com-
25	mission's level of compliance with deadlines (in-

- cluding deadlines for acting on complaints) established in such Act;
- "(B) whether the enforcement actions taken by the Commission pursuant to such Act have been appropriate and effective in ensuring compliance with such requirements; and
  - "(C) whether the enforcement provisions established in such Act are adequate to ensure compliance with such requirements.
  - "(2) Report.—Not later than 5 years after the date of enactment of the Equal Access to 21st Century Communications Act, the Comptroller General shall submit a report to the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Energy and Commerce of the House of Representatives on the results of the study required by paragraph (1), with the recommendations for how the enforcement process and measures with respect to such Act may be modified or improved.
- "(d) CLEARINGHOUSE.—Within 18 months after the date of enactment of the Equal Access to 21st Century Communications Act, the Commission shall, in consulta-
- 24 tion with the Architectural and Transportation Barriers
- 25 Compliance Board, the National Telecommunications and

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- 1 Information Administration, trade associations, and orga-
- 2 nizations representing people with disabilities, establish a
- 3 clearinghouse of information on the availability of acces-
- 4 sible products and services and accessibility solutions re-
- 5 quired under sections 255 and 716. Such information shall
- 6 be made publicly available on the Commission's website
- 7 and by other means, and shall include an annually updated
- 8 list of products and services with access features or solu-
- 9 tions.
- 10 "(e) Outreach and Education.—Upon establish-
- 11 ment of the clearinghouse of the information required
- 12 under section 717(d), the Commission, in coordination
- 13 with the National Telecommunications and Information
- 14 Administration, shall conduct an informational and edu-
- 15 cational program designed to inform the public about the
- 16 availability of the clearinghouse, and the protections and
- 17 remedies available under sections 255 and 716.".
- 18 (b) TITLE V AMENDMENTS.—Section 503(b)(2) of
- 19 the Communications Act of 1934 (47 U.S.C. 503(b)(2))
- 20 (47 U.S.C. 503(b)(2)) is amended—
- 21 (1) by redesignating subparagraphs (C), (D),
- and (E) as subparagraphs (D), (E), and (F), respec-
- 23 tively;
- 24 (2) by inserting after subparagraph (B) the fol-
- lowing:

1 "(C) If the violator is a manufacturer of telecommunications equipment, a manufacturer 2 3 of equipment used for advanced communica-4 tions, or a provider of advanced communica-5 tions, who is subject to the requirements of sec-6 tion 255, 716, 718, or 719, and who is deter-7 mined by the Commission to have violated any 8 such requirement, the manufacturer of tele-9 communications equipment, the manufacturer 10 of equipment used for advanced communica-11 tions, or the provider of advanced communica-12 tions shall be liable to the United States for a 13 forfeiture penalty. The amount of any penalty 14 determined under this subparagraph shall not 15 exceed \$100,000 for each violation of each day of a continuing violation, except that the 16 17 amount assessed for any continuing violation 18 shall not exceed a total of \$1,000,000 for any 19 single act or failure to act."; and 20 (3) in subparagraph (D) (as so redesignated) 21 by striking subparagraph "(A) or (B)" and inserting 22 "subparagraph (A), (B), or (C)." 23 (c) REVIEW OF COMMISSION DETERMINATIONS.—

Section 402(b) of the Communications Act of 1934 (47)

- 1 U.S.C. 402(b)) is amended by adding at the end the fol-
- 2 lowing:
- 3 "(10) By any person who is aggrieved or whose
- 4 interests are adversely affected by a determination
- 5 made by the Commission under section 717(a)(3).".
- 6 SEC. 105. UNIVERSAL SERVICE.
- 7 (a) Consumers With Disabilities.—Section
- 8 254(c) of the Communications Act of 1934 (47 U.S.C.
- 9 254(c)) is amended by adding at the end the following:
- 10 "(4) Individuals with disabilities.—Not-
- 11 withstanding subsection (j), the Commission shall
- 12 authorize Lifeline and Link-Up assistance programs
- and other Federal universal service support mecha-
- nisms to be used for those telecommunications serv-
- ices, Internet access services, and advanced commu-
- nications that are needed by individuals with disabil-
- ities, who are otherwise qualified for such programs
- or mechanisms, to engage in communication with 1
- or more other individuals in a manner that is func-
- 20 tionally equivalent to the ability of individuals with-
- out disabilities to engage in such communication.".
- 22 (b) Allocation of USF for Services for Indi-
- 23 VIDUALS WITH DISABILITIES.—Section 254 of the Com-
- 24 munications Act of 1934 (47 U.S.C. 254) is further
- 25 amended—

- 1 (1) by redesignating subsections (i) through (l) 2 as subsections (j) through (m), respectively; and
  - (2) by inserting after subsection (h) the following:

#### "(i) Individuals Who Are Deaf-Blind.—

- "(1) IN GENERAL.—Within 6 months after the date of enactment of the Equal Access to 21st Century Communications Act, the Commission shall establish rules that define as eligible for universal service support those programs that are certified by a State commission or approved by the Commission for the distribution of specialized customer premises equipment designed to make telecommunications service, Internet access service, and advanced communications, including interexchange services and advanced telecommunications and information services, accessible by individuals who are deaf-blind.
- "(2) DEFINITION.—For purposes of this subsection, the term 'individuals who are deaf-blind' has the same meaning given such term in the Helen Keller National Center Act, as amended by the Rehabilitation Act Amendments of 1992 (29 U.S.C. 1905(2)).
- "(3) Annual amount.—The total amount of universal service support that may be obligated or

- 1 expanded under this subsection for any fiscal year
- 2 may not exceed \$10,000,000.".
- 3 SEC. 106. EMERGENCY ACCESS AND REAL-TIME TEXT SUP-
- 4 PORT.
- 5 Title VII of the Communications Act of 1934 (47
- 6 U.S.C. 601 et seq.) is further amended by adding after
- 7 section 717 (as added by section 104) the following:
- 8 "SEC. 718. EMERGENCY ACCESS AND REAL-TIME TEXT AD-
- 9 **VISORY COMMITTEE.**
- 10 "(a) Establishment.—For the purpose of achieving
- 11 equal access to emergency services by individuals with dis-
- 12 abilities, as part of the migration to a national Internet
- 13 protocol-enabled emergency network, not later than 120
- 14 days after the date of enactment of the Equal Access to
- 15 21st Century Communications Act, the Chairman shall es-
- 16 tablish an advisory committee, to be known as the Emer-
- 17 gency Access and Real-Time Text Advisory Committee
- 18 (referred to in this section as the 'Advisory Committee').
- 19 "(b) Membership.—As soon as practicable after the
- 20 date of enactment of the Equal Access to 21st Century
- 21 Communications Act, the Chairman of the Commission
- 22 shall appoint the members of the Advisory Committee, en-
- 23 suring an equal balance between potential real-time text
- 24 consumers and other stakeholders, and designate 2 such
- 25 members as the co-chairs of the Committee. Members of

1	the Advisory Committee shall be selected from the fol-
2	lowing groups:
3	"(1) State and local government and
4	EMERGENCY RESPONDER REPRESENTATIVES.—Rep-
5	resentatives of State and local governments and rep-
6	resentatives of emergency response providers, se-
7	lected from among individuals nominated by national
8	organizations representing such governments and
9	personnel.
10	"(2) Subject matter experts.—Individuals
11	who have the requisite technical knowledge and ex-
12	pertise to serve on the Advisory Committee in the
13	fulfillment of its duties, including representatives
14	of—
15	"(A) providers of interconnected VoIP
16	services;
17	"(B) vendors, developers, and manufactur-
18	ers of systems, facilities, equipment, and capa-
19	bilities for the provision of interconnected VoIP
20	services;
21	"(C) national organizations representing
22	people with disabilities and senior citizens;
23	"(D) Federal agencies or departments re-
24	sponsible for the implementation of the Next
25	Generation E 9–1–1 system;

1	"(E) the National Institute of Standards
2	and Technology; and
3	"(F) other individuals with relevant tech-
4	nical expertise.
5	"(3) Qualified representatives of other
6	STAKEHOLDERS AND INTERESTED PARTIES.—Quali-
7	fied representatives of such other stakeholders and
8	interested and affected parties as the Chairman of
9	the Commission determines appropriate.
10	"(c) Development of Recommendations.—With-
11	in 12 months after the completion of the member appoint-
12	ment process by the Chairman of the Commission pursu-
13	ant to subsection (b), the Advisory Committee shall de-
14	velop and submit to the Commission recommendations—
15	"(1) with respect to the definition of real-time
16	text;
17	"(2) with respect to what actions are necessary
18	as a part of the migration to a national Internet
19	protocol-enabled network to achieve reliable, inter-
20	operable real-time text communication transmitted
21	over such network that will ensure access to emer-
22	gency services by people with disabilities;
23	"(3) for protocols, technical capabilities, and
24	technical requirements to ensure reliable, interoper-
25	able real-time text communications necessary to en-

- sure access to emergency services by people with disabilities;
- "(4) for the establishment of technical standards for use by public safety answering points, designated default answering points and local emergency authorities;
  - "(5) for relevant technical standards and requirements for communication devices and equipment and technologies to enable to the use of reliable, interoperable real-time text communications;
  - "(6) for procedures to be followed by IP-enabled network providers to ensure that such providers do not install features, functions, or capabilities that would conflict with technical standards; and
  - "(7) for deadlines by which providers of interconnected VoIP services and manufacturers of equipment used for such services shall achieve the actions required in paragraphs (1) through (6), and for the possible phase out of the use of current-generation TTY technology to the extent that this technology is replaced with real-time text.

#### 22 "(d) Meetings.—

"(1) Initial meeting.—The initial meeting of the Advisory Committee shall take place not later than 90 days after the completion of the member ap-

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	pointment process by the Chairman of the Commis-
2	sion pursuant to subsection (b).
3	"(2) OTHER MEETINGS.—After the initial meet-
4	ing, the Advisory Committee shall meet at the call
5	of the chairs, but no less than monthly until the rec-
6	ommendations required pursuant to subsection (c)
7	are completed and submitted.
8	"(3) Notice; open meetings.—Any meetings
9	held by the Advisory Committee shall be duly no-
10	ticed at least 14 days in advance and shall be open
11	to the public.
12	"(e) Rules.—
13	"(1) Quorum.—One-third of the members of
14	the Advisory Committee shall constitute a quorum
15	for conducting business of the Advisory Committee.
16	"(2) Subcommittees.—To assist the Advisory
17	Committee in carrying out its functions, the Chair
18	may establish appropriate subcommittees composed
19	of members of the Advisory Committee and other
20	subject matter experts as deemed necessary.
21	"(3) Additional rules.—The advisory com-
22	mittee may adopt other rules as needed.
23	"(f) FEDERAL ADVISORY COMMITTEE ACT.—Neither
17	Committee in carrying out its functions

 $24\,$  the Federal Advisory Committee Act (5 U.S.C. App.) nor

- 1 any rule, order, or regulation promulgated under that Act
- 2 shall apply to the Advisory Committee.
- 3 "(g) Implementing Recommendations.—The
- 4 Commission shall have the authority to promulgate regula-
- 5 tions to implement the recommendations proposed by the
- 6 Advisory Committee, as well as any other regulations,
- 7 technical standards, protocols, and procedures as are nec-
- 8 essary to achieve reliable, interoperable real-time text com-
- 9 munication that ensures access by people with disabilities
- 10 to an Internet protocol-enabled emergency network.".
- 11 SEC. 107. INTERNET ACCESS SERVICE INTERFACE.
- Title VII of the Communications Act of 1934 (47
- 13 U.S.C. 601 et seq.) is further amended by adding after
- 14 section 718 (as added by section 106) the following:
- 15 "SEC. 719. INTERNET ACCESS SERVICE USER INTERFACE.
- 16 "Every provider of Internet access service and every
- 17 manufacturer of Internet access equipment shall, where
- 18 achievable, make user interfaces for such service and
- 19 equipment accessible to individuals with disabilities, in-
- 20 cluding those interfaces used to initiate, monitor, and con-
- 21 trol such service.".

# TITLE II—VIDEO DESCRIPTIONS AND CLOSED CAPTIONING

3	SEC. 201. COMMISSION INQUIRY ON CLOSED CAPTIONING
4	DECODER AND VIDEO DESCRIPTION CAPA-
5	BILITY, USER INTERFACES, AND VIDEO PRO-
6	GRAMMING GUIDES AND MENUS.
7	(a) Inquiry Required.—The Federal Communica-
8	tions Commission shall conduct an inquiry on the fol-
9	lowing subjects:
10	(1) Closed-captioning decoder and video
11	DESCRIPTION CAPABILITY.—With respect to closed
12	captioning decoder and video description capability,
13	the Federal Communications Commission shall—
14	(A) describe—
15	(i) the formats and software com-
16	monly used by video programming pro-
17	viders or owners for exhibition on new
18	technologies, including those using the
19	Internet protocol (or successor protocol)
20	and digital wireless services; and
21	(ii) the related technical issues associ-
22	ated with the implementation of closed
23	captioning and video description by means
24	of new technologies

1	(B) describe the technical standards, pro-
2	tocols, and procedures needed for the trans-
3	mission of closed captioning and video descrip-
4	tion by means of services using the Internet
5	protocol (or a successor protocol) and digital
6	wireless services and equipment; and
7	(C) describe—
8	(i) technical standards, protocols, and
9	procedures needed to enable video pro-
10	gramming providers and owners to trans-
11	mit emergency information in a manner
12	that is accessible to individuals who are
13	blind or visually impaired; and
14	(ii) the persons or parties obligated to
15	create, receive, and transmit such emer-
16	gency information in accordance with such
17	standards, protocols, and procedures.
18	(2) User interfaces.—With respect to user
19	interfaces, the Federal Communications Commission
20	shall—
21	(A) describe the technical standards, proto-
22	cols, and procedures needed to enable apparatus
23	designed to receive or display video program-
24	ming transmitted simultaneously with sound
25	(including apparatus designed to receive or dis-

play video programming transmitted by means of services using the Internet protocol (or a successor protocol) to be capable of making the apparatus functions, necessary for the receipt, display, navigation, or selection of video programming (and any other functions shared by, related to, or necessary to access such apparatus functions), accessible to and useable by individuals with disabilities; and

- (B) describe the technical standards, protocols, and procedures needed to enable onscreen text menus and other visual indicators used to access the functions described in subparagraph (A) to be accompanied by audio output so that such menus or indicators are accessible to and usable by individuals who are blind or visually impaired.
- (3) VIDEO PROGRAMMING GUIDES AND MENUS.—With respect to video programming guides and menus, the Federal Communications Commission shall describe the technical standards, protocols, and procedures needed to enable video programming information and selection provided by means of a navigational device, guide, or menu to be accessible

- 1 in real-time by individuals with disabilities who are
- 2 unable to read the visual display.
- 3 (b) REPORT ON INQUIRY.—Within 18 months after
- 4 the date of enactment of this Act, the Federal Commu-
- 5 nications Commission shall submit to the Congress a re-
- 6 port on the results of such inquiry.
- 7 (c) Definitions.—For the purposes of this section,
- 8 the terms "video description" and "video programming"
- 9 have the meanings provided by section 713(g) of the Com-
- 10 munications Act of 1934 (47 U.S.C. 613(g)).
- 11 SEC. 202. COMMISSION INQUIRY ON THE DEFINITION OF
- 12 CONSUMER GENERATED MEDIA.
- Not later than 120 days after the date of enactment
- 14 of this Act, the Federal Communications Commission shall
- 15 develop through an inquiry an appropriate definition of
- 16 consumer generated media.
- 17 SEC. 203. CLOSED CAPTIONING DECODER AND VIDEO DE-
- 18 SCRIPTION CAPABILITY.
- 19 (a) AUTHORITY TO REGULATE.—Section 303(u) of
- 20 the Communications Act of 1934 (47 U.S.C. 303(u)) is
- 21 amended to read as follows:
- 22 "(u) Require that apparatus designed to receive or
- 23 play back video programming (as such term is defined in
- 24 section 713(g)) transmitted simultaneously with sound,
- 25 when such apparatus is manufactured in the United

States or imported for use in the United States and uses 1 2 a picture screen that is 13 inches or greater in size— 3 "(1) be equipped with built-in closed-caption de-4 coder circuitry or capability designed to display 5 closed-captioned video programming; 6 "(2) have the capability to make available the 7 transmission and delivery of video description serv-8 ices as required by section 713(f); and 9 "(3) have the capability to convey emergency 10 information (as that term is defined in section 79.2) 11 of the Commission's regulations (47 C.F.R. 73.2)) in 12 a manner that is accessible to individuals who are 13 blind or visually impaired.". 14 (b) Other Devices.—Section 303 of the Commu-15 nications Act of 1934 (47 U.S.C. 303) is further amended— 16 17 (1) by redesignating subsections (v) through (y) 18 as subsections (y) through (bb), respectively; and 19 (2) by inserting after subsection (u) the fol-20 lowing: 21 "(v) Require, after inquiry, that apparatus designed to receive or play back video programming (as such term is defined in section 713(g)) transmitted simultaneously

with sound, when such apparatus is manufactured in the

United States or imported for use in the United States

1 and uses a picture screen that is less than 13 inches in

- 2 size—
- 3 "(1) be equipped with built-in closed-caption de-
- 4 coder circuitry or capability designed to display
- 5 closed-captioned video programming;
- 6 "(2) have the capability to make available the
- 7 transmission and delivery of video description serv-
- 8 ices as required by section 713(f); and
- 9 "(3) have the capability to convey emergency
- information (as that term is defined in section 79.2
- of the Commission's regulations (47 C.F.R. 79.2)),
- in a manner that is accessible to individuals who are
- blind or visually impaired.
- 14 "(w) Require, after inquiry, that apparatus manufac-
- 15 tured in the United States or imported for use in the
- 16 United States that is designed to record video program-
- 17 ming (as such term is defined in section 713(g)) trans-
- 18 mitted simultaneously with sound, retain and permit the
- 19 pass through of closed captions and video description sig-
- 20 nals such that viewers will be able to activate and deacti-
- 21 vate the closed captions and video description when the
- 22 video programming is played back on a picture screen of
- 23 any size. Interconnection mechanisms and standards for
- 24 digital video source devices must be able to carry program
- 25 related accessibility data for people with disabilities from

- 1 the source device to the consumer equipment so that the
- 2 consumer is able to display closed captions and make en-
- 3 coded video description audible.
- 4 "(x) Exempt from requirements of subsections (u)
- 5 and (v) any apparatus or class of apparatus that are dis-
- 6 play-only video monitors, with no playback capability and
- 7 shall have the authority to waive the requirements of such
- 8 subsections for any apparatus or class of apparatus.".
- 9 (c) Shipment in Commerce.—Section 330(b) of the
- 10 Communications Act of 1934 (47 U.S.C. 330(b)) is
- 11 amended—
- 12 (1) by striking "section 303(u)" and inserting
- "subsections (u), (v), and (w) of section 303";
- 14 (2) by striking the second sentence and insert-
- ing the following: "Such rules shall provide perform-
- ance and display standards for such built-in decoder
- 17 circuitry or capability designed to display closed-cap-
- 18 tioned video programming, the transmission and de-
- 19 livery of video description services and the convey-
- ance of emergency information as required by sec-
- 21 tion 303 of this Act."; and
- 22 (3) in the fourth sentence, by inserting "and
- video description service" after "closed-captioning
- 24 service."

1	(d) Implementing Regulations.—The Federal
2	Communications Commission shall prescribe such regula-
3	tions as are necessary to implement the requirements of
4	this section, including any technical standards, protocols,
5	and procedures needed for the transmission of closed cap-
6	tioning, video description, and emergency information,
7	within 18 months after the submission of the report to
8	Congress required by section 201(b) of this Act.
9	SEC. 204. VIDEO DESCRIPTION AND CLOSED CAPTIONING.
10	(a) Video Description.—Section 713 of the Com-
11	munications Act of 1934 (47 U.S.C. 613) is amended by
12	striking subsections (f) and (g) and inserting the fol-
13	lowing:
14	"(f) VIDEO DESCRIPTION.—
15	"(1) REINSTATEMENT OF THE RULES.—The
16	video description regulations of the Commission con-
17	tained in the report and order identified as Imple-
18	mentation of Video Description of Video Program-
19	ming, Report and Order (15 F.C.C.R. 15230) (July
20	21, 2000), when such rules are republished and re-
21	freshed pursuant to paragraph (2), shall—
22	"(A) be considered to be in full force and
23	effect and ratified by law; and
24	"(B) apply to video programming that is
25	first published or exhibited after the date of en-

1	actment of the Equal Access to 21st Century
2	Communications Act.
3	"(2) Continuing authority of the commis-
4	SION.—The Commission shall—
5	"(A) within 90 days after the date of en-
6	actment of the Equal Access to 21st Century
7	Communications Act—
8	"(i) publish and refresh its video de-
9	scription regulations contained in the re-
10	port and order identified as Implementa-
11	tion of Video Description of Video Pro-
12	gramming, Report and Order (15 F.C.C.R.
13	15230) (July 21, 2000) in a manner that
14	provides the same or an improved level of
15	video description service; and
16	"(ii) apply the requirements of such
17	report and order to owners of and pro-
18	viders of video programming;
19	"(B) initiate a proceeding, to be completed
20	within 18 months after the submission of the
21	report to Congress required by section 201(b)
22	of the Equal Access to 21st Century Commu-
23	nications Act—
24	"(i) identify methods to convey emer-
25	gency information (as that term is defined

1	in section 79.2 of the Commission's regula-
2	tions (47 C.F.R. 79.2)) in a manner acces-
3	sible to individuals who are blind or vis-
4	ually impaired; and
5	"(ii) promulgate regulations that re-
6	quire video programming providers and
7	video programming distributors (as those
8	terms are defined in section 79.1 of the
9	Commission's regulations (47 C.F.R.
10	79.1)) and owners of video programming
11	to convey such emergency information in a
12	manner accessible to individuals who are
13	blind or visually impaired, consistent with
14	the requirements of such section of such
15	regulations; and
16	"(C) promulgate any other regulation that
17	the Commission may find necessary to imple-
18	ment, enforce, or otherwise carry out the provi-
19	sions of this section, including regulations to in-
20	crease the amount of video description required
21	to achieve full access to video programming for
22	individuals who are blind or visually impaired.
23	"(3) Requirements for rules.—
24	"(A) The regulations described in para-
25	graph (1) and republished and refreshed, or

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otherwise increased or enhanced, pursuant to subparagraph (A) or (C) of paragraph (2) shall include an appropriate schedule of deadlines for the provision of video description of video programming.

"(B) Such regulations may permit a provider of video programming or program owner to petition the Commission for an exemption from the requirements of this section upon a showing that the requirements contained in this section are not achievable. A provider shall be exempt from such requirements only after the Commission decides to grant any such petition.

"(C) The Commission may exempt from the regulations established pursuant to paragraph (2)(C) services, classes of services, programs, classes of programs, equipment, or classes of equipment for which the Commission has determined that the application of such regulations would be economically burdensome to the providers of such services.

- "(g) Definitions.—For purposes of this section:
- "(1) VIDEO DESCRIPTION.—The term 'video description' means the insertion of audio narrated descriptions of the video programming's key visual ele-

1	ments in natural pauses between the program's dia-
2	logue.
3	"(2) VIDEO PROGRAMMING.—The term 'video
4	programming' means programming provided by, or
5	generally considered comparable to programming
6	provided by, a television broadcast station, even if
7	such programming is distributed over the Internet or
8	by some other means.".
9	(b) Closed Captioning on Video Programming
10	DISTRIBUTED OVER THE INTERNET.—Section 713 of the
11	Communication Act of 1934 (47 U.S.C. 613) is further
12	amended by striking subsection (c) and inserting the fol-
13	lowing:
14	"(c) Deadlines for Captioning.—
15	"(1) In general.—The regulations prescribed
16	pursuant to subsection (b) shall include an appro-
17	priate schedule of deadlines for the provision of
18	closed captioning of video programming.
19	"(2) Deadlines for internet-distributed
20	PROGRAMMING.—
21	"(A) Within 18 months after the submis-
22	sion of the report to Congress required by sec-
23	tion 201(b) of the Equal Access to 21st Cen-
24	tury Communications Act, the Commission shall
25	prescribe regulations that include an appro-

1	priate schedule of deadlines for the provision of
2	closed captioning of video programming distrib-
3	uted to the public over the Internet.
4	"(B) Consistent with the regulations pro-
5	mulgated under subsection (b), the regulations
6	prescribed under this paragraph shall ensure
7	the accessibility of video programming, except
8	for consumer generated media (as such term is
9	to be defined by the Commission), through the
10	provision of captions on—
11	"(i) preproduced video programming
12	that was previously captioned for television
13	viewing;
14	"(ii) live video programming; and
15	"(iii) video programming first pub-
16	lished or exhibited after the effective date
17	of such regulations provided by or gen-
18	erally considered to be comparable to pro-
19	gramming provided by multichannel pro-
20	gramming distributors.".
21	(c) Conforming Amendment.—Section 713(d) of
22	the Communications Act of 1934 (47 U.S.C. 613(d)) is
23	amended by striking paragraph (3) and inserting the fol-
24	lowing:

1 "(3) a provider of video programming or pro-2 gram owner may petition the Commission for an ex-3 emption from the requirements of this section and— "(A) the Commission may grant such peti-4 5 tion upon showing that the requirements con-6 tained in this section would result in an undue 7 burden; and "(B) such exemptions shall be effective 8 9 only after the Commission grants such peti-10 tion.". SEC. 205. USER INTERFACE REGULATIONS. 12 (a) AMENDMENT.—Section 303 of the Communications Act of 1934 (47 U.S.C. 303) is further amended by 13 14 adding at the end of the following new subsection: 15 "(cc)(1) Require, after inquiry— "(A) that apparatus designed to receive or play 16 17 back video programming transmitted simultaneously 18 19

with sound, including apparatus designed to receive or display video programming transmitted by means of services using the Internet protocol (or a successor protocol), be designed, developed, or fabricated so that control of all apparatus functions enabling the receipt, display, navigation, or selection of video programming (and any other functions shared by, related to, or necessary to access such apparatus

1	functions), are accessible to and usable by individ-
2	uals with disabilities;

- "(B) that where on-screen text menus or other visual indicators are used to access the functions described in subparagraph (A), such functions be accompanied by audio output that is either integrated or peripheral to the apparatus, so that such menus or indicators are accessible to and usable by individuals who are blind or visually impaired in real-time; and
- "(C) that user controls needed to access closed captioning and video description, including—
  - "(i) a button, key, or icon on the remote control of such apparatus (where a remote control is provided with the apparatus) designated for activating the closed captioning function; and
  - "(ii) the inclusion of 'closed-captions' and 'video description' on the first menu that appears when on-screen menus are displayed on such apparatus.
- "(2) For purposes of this subsection, the terms 'video description' and 'video programming' have the meanings given such terms in section 713(g).".

- 1 (b) Implementing Regulations.—Within 18
- 2 months after the submission of the report to Congress re-
- 3 quired by section 201(b) of this Act, the Federal Commu-
- 4 nications Commission shall prescribe such regulations as
- 5 are necessary to implement the amendments made by sub-
- 6 section (a).
- 7 SEC. 206. ACCESS TO VIDEO PROGRAMMING GUIDES AND
- 8 MENUS.
- 9 (a) Amendment.—Section 303 of the Communica-
- 10 tions Act of 1934 (47 U.S.C. 303) is further amended by
- 11 adding after subsection (cc), as added by section 205, the
- 12 following:
- 13 "(dd) Require each provider or owner of video pro-
- 14 gramming (as such term is defined in section 713(g)),
- 15 with the exception of consumer generated media (as such
- 16 term is to be defined by the Commission) and each multi-
- 17 channel programming distributor to ensure that video pro-
- 18 gramming information and selection provided by means of
- 19 a navigational device, guide, or menu is accessible in real-
- 20 time by individuals with disabilities who are unable to read
- 21 the visual display.".
- 22 (b) Implementing Regulations.—Within 18
- 23 months after the submission of the report to Congress re-
- 24 quired by section 201(b), the Federal Communications
- 25 Commission shall prescribe such regulations as are nec-

- 1 essary to implement the amendments made by subsection
- 2 (a).

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