#### 111TH CONGRESS 2D SESSION

# S. 3865

To facilitate nationwide availability of volunteer income tax assistance for low-income and underserved populations, and for other purposes.

#### IN THE SENATE OF THE UNITED STATES

SEPTEMBER 29, 2010

Mr. Brown of Ohio (for himself and Ms. Stabenow) introduced the following bill; which was read twice and referred to the Committee on Finance

## A BILL

To facilitate nationwide availability of volunteer income tax assistance for low-income and underserved populations, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Volunteer Income Tax
- 5 Assistance (VITA) Act of 2010".
- 6 SEC. 2. FINDINGS.
- 7 Congress makes the following findings:
- 8 (1) Community Volunteer Income Tax Assist-
- 9 ance (VITA) programs offer tax preparation and re-
- 10 lated financial services, free of charge, to middle-

- and low-income individuals and families. The majority of individuals served by VITA programs have annual household earnings below \$40,000.
  - (2) During the 2009 Federal income tax filing season, VITA programs filed 1,200,000 Federal income tax returns and prepared more than 400,000 returns for the earned income tax credit (EITC), helping program recipients claim \$1,600,000,000 in Federal tax refunds. An estimated 25 percent of households eligible for the EITC do not claim the credit.
    - (3) VITA programs assist underserved taxpayers, including low-wage workers, persons with disabilities, the elderly, Native Americans, rural populations, and taxpayers with limited English proficiency.
  - (4) Volunteer tax preparation programs save the Internal Revenue Service an estimated \$1,800,000 a year in return processing costs. In 2009, clients of VITA programs electronically filed their tax returns at a much higher rate (92 percent) than the general population (68 percent).
  - (5) Not only do electronic returns cost the Internal Revenue Service considerably less to process (\$0.35 per return) than paper returns (\$2.87 per re-

- turn), but electronic returns also generate a low error rate of 2.5 percent compared to a 25 percent error rate for paper returns. Low error rates reduce the need for the Internal Revenue Service to correspond with taxpayers and for taxpayers to resubmit paperwork.
  - (6) The use of technology in meeting the needs of taxpayers with physical, sensory, or cognitive disabilities is essential to the success of the VITA program, as demonstrated through the expanded use of innovative assistive technology and strategies intended to expand free tax preparation for deaf and hearing impaired taxpayers. These innovative uses of assistive technologies should continue to be replicated and tested to expand capacity of VITA programs in successfully meeting the needs of taxpayers with various disabilities.
  - (7) An Internal Revenue Service survey has shown that very low-income taxpayers are twice as likely as the general population to visit a Taxpayer Assistance Center and half as likely to use the Internal Revenue Service website. Volunteer tax preparation programs serve as an accessible and cost-effective alternative to other Internal Revenue Service channels.

- 1 (8) Internal Revenue Service estimates from fis-2 cal year 2005 found that the volunteer preparation 3 program cost \$12.01 per contact, while Taxpayer 4 Assistance Centers and assisted toll-free calls aver-5 aged \$28.73 and \$19.46 per contact, respectively.
  - (9) The number of tax returns prepared by the VITA program increased 155 percent between the 2004 (500,000) and 2009 (1,200,000 returns) tax filing seasons.
  - (10) The demand on this integral community service continues to rise due to the current economic downturn and VITA programs are experiencing strained resources and limited capacity.
  - (11) During the 2009 tax filing season, taxpayers applied for 9,900,000 refund anticipation loans and spent an estimated \$733,000,000 in fees. Refund anticipation loans are especially prevalent among low- and extremely low-income tax payers. Free tax preparation programs serve over 3,000,000 taxpayers each year, thereby reducing reliance on these other costly alternatives.
  - (12) In fiscal year 2009, 379 organizations applied to the Internal Revenue Service for over \$30,000,000 in grant funding through the VITA

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1	program, and 147 received grants at a median grant
2	of \$35,000.
3	SEC. 3. DEFINITIONS.
4	As used in this Act:
5	(1) Qualified return preparation pro-
6	GRAM.—The term "qualified return preparation pro-
7	gram'' means any program—
8	(A) which provides assistance to individ-
9	uals, not less than 90 percent of whom are low-
10	income taxpayers, in preparing and filing Fed-
11	eral income tax returns, including schedules re-
12	porting sole proprietorship or farm income,
13	(B) which is administered by a qualified
14	entity,
15	(C) in which all of the volunteers who as-
16	sist in the preparation of Federal income tax
17	returns meet the training requirements pre-
18	scribed by the Secretary, and
19	(D) which uses a quality review process
20	which reviews 100 percent of all returns.
21	(2) Qualified entity.—
22	(A) IN GENERAL.—The term "qualified en-
23	tity" means any entity which—
24	(i) is described in subparagraph (B)

1	(ii) is in compliance with Federal tax
2	filing and payment requirements,
3	(iii) is not debarred or suspended
4	from Federal contracts, grants, or coopera-
5	tive agreements, and
6	(iv) agrees to provide documentation
7	to substantiate any matching funds pro-
8	vided under the VITA grant program.
9	(B) Entity described.—An entity is de-
10	scribed in this subparagraph if such entity is—
11	(i) an institution of higher education
12	which is described in section 102 (other
13	than subsection (a)(1)(C) thereof) of the
14	Higher Education Act of 1965 (20 U.S.C
15	1088), as in effect on the date of the en-
16	actment of this section, and which has not
17	been disqualified from participating in a
18	program under title IV of such Act,
19	(ii) an organization described in sec-
20	tion 501(c) of the Internal Revenue Code
21	of 1986 and exempt from tax under sec-
22	tion 501(a) of such Code,
23	(iii) a State or local government agen-
24	cy. including—

1	(I) a county or municipal govern-
2	ment agency,
3	(II) an Indian tribe, as defined in
4	section 4(12) of the Native American
5	Housing Assistance and Self-Deter-
6	mination Act of 1996 (25 U.S.C.
7	4103(12)), including any tribally des-
8	ignated housing entity (as defined in
9	section 4(21) of such Act (25 U.S.C.
10	4103(21))), tribal subsidiary, subdivi-
11	sion, or other wholly owned tribal en-
12	tity, and
13	(III) a State government agency,
14	but only if no other eligible organiza-
15	tion is available to assist the targeted
16	population or community,
17	(iv) local, State, regional, or national
18	coalition (with one lead organization which
19	meets the eligibility requirements of clause
20	(i), (ii), or (iii) acting as the applicant or-
21	ganization), or
22	(v) a Cooperative Extension Service
23	office, but only if no other eligible organi-
24	zation is available to assist the targeted
25	population or community.

1	(3) Low-income taxpayers.—The term "low-
2	income taxpayer" means a taxpayer who has an ad-
3	justed gross income which does not exceed 250 per-
4	cent of the poverty level, as determined in accord-
5	ance with criteria established by the Director of the
6	Office of Management and Budget.
7	(4) Underserved population.—The term
8	"underserved population" includes populations of
9	persons with disabilities, persons with limited
10	English proficiency, Native Americans, individuals
11	living in rural areas, and the elderly.
12	(5) Lead National Organization.—The term
13	"lead national organization" means an organization
14	described in section 501(c) of the Internal Revenue
15	Code of 1986 and exempt from tax under section
16	501(a) of such Code which has demonstrated, to the
17	satisfaction of the Secretary—
18	(A) capacity in a minimum of 15 States,
19	territories, or tribal areas,
20	(B) expertise in the provision of tax prepa-
21	ration services to low-income taxpayers and un-
22	derserved populations,
23	(C) an ability to train program leadership

and staff,

1	(D) capacity to disseminate information
2	throughout the United States, and
3	(E) capacity to—
4	(i) maintain a website through which
5	information is disseminated in an easily ac-
6	cessible manner, and
7	(ii) to provide technical assistance and
8	training through web-based technologies.
9	(6) Secretary.—The term "Secretary" means
10	the Secretary of the Treasury or the Secretary's del-
11	egate.
12	SEC. 4. GRANTS TO FACILITATE NATIONWIDE AVAIL-
13	ABILITY OF VOLUNTEER INCOME TAX ASSIST-
<ul><li>13</li><li>14</li></ul>	ABILITY OF VOLUNTEER INCOME TAX ASSIST- ANCE FOR LOW-INCOME AND UNDERSERVED
14	ANCE FOR LOW-INCOME AND UNDERSERVED
<ul><li>14</li><li>15</li><li>16</li></ul>	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.
14 15 16 17	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Inter-
14 15 16 17	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volun-
14 15 16 17 18	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volunteer Income Tax Assistance Matching Grant Program
14 15 16 17 18	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volunteer Income Tax Assistance Matching Grant Program (hereinafter in this section referred to as the "VITA grant")
14 15 16 17 18 19 20	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volunteer Income Tax Assistance Matching Grant Program (hereinafter in this section referred to as the "VITA grant program"). Except as otherwise provided in this section,
14 15 16 17 18 19 20 21	ANCE FOR LOW-INCOME AND UNDERSERVED POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volunteer Income Tax Assistance Matching Grant Program (hereinafter in this section referred to as the "VITA grant program"). Except as otherwise provided in this section, the VITA grant program shall be administered in the
14 15 16 17 18 19 20 21 22 23	POPULATIONS.  (a) IN GENERAL.—The Secretary, through the Internal Revenue Service, shall establish a Community Volunteer Income Tax Assistance Matching Grant Program (hereinafter in this section referred to as the "VITA grant program"). Except as otherwise provided in this section, the VITA grant program shall be administered in the same manner as the Community Volunteer Income Tax

### (b) Matching Grants.—

- (1) IN GENERAL.—The Secretary shall make available grants under the VITA grant program to provide matching funds for the development, expansion, or continuation of qualified return preparation programs assisting low-income taxpayers and members of underserved populations.
- (2) APPLICATION.—In order to be eligible for a grant under this section, a qualified return preparation program shall submit an application to the Secretary at such time, in such manner, and containing such information as the Secretary may reasonably require for each fiscal year.
- (3) Priority.—In awarding grants under this section, the Secretary shall give priority to applications—
  - (A) demonstrating assistance to low-income taxpayers, with emphasis on outreach to and services for persons with an adjusted gross income at or below 100 percent of the Federal poverty level, as determined in accordance with criteria established by the Director of the Office of Management and Budget,
  - (B) demonstrating taxpayer outreach and education around available income supports and

1	refundable credits such as the earned income
2	tax credit under section 32 of the Internal Rev-
3	enue Code of 1986, and
4	(C) demonstrating specific outreach and
5	focus on one or more underserved populations.
6	(4) Use of funds.—Qualified return prepara-
7	tion programs receiving a grant under this section
8	may use the grant for—
9	(A) ordinary and necessary costs associ-
10	ated with program operation in accordance with
11	Cost Principles Circulars as set forth by the Of-
12	fice of Management and Budget,
13	(B) outreach and educational activities re-
14	lating to eligibility and availability of income
15	supports available through the Internal Revenue
16	Code of 1986, such as the earned income tax
17	credit, and
18	(C) services related to financial literacy,
19	asset development, and the establishment of
20	savings accounts in connection with tax return
21	preparation.
22	(5) Duration of Grants.—
23	(A) In general.—Except as provided in
24	subparagraph (B), a grant awarded under this
25	section shall be for a period of 1 year and shall

1	not be renewed other than through an applica-
2	tion under paragraph (2).
3	(B) Extended grants.—The Secretary
4	may award a grant under this section for a pe-
5	riod of not more than 3 years to any qualified
6	return preparation program which—
7	(i) received a grant under this section
8	for the preceding year, and
9	(ii) received a score of 90 percent or
10	better on a technical evaluation.
11	(c) Promotion and Referral.—
12	(1) Promotion.—The Secretary shall promote
13	the benefits of, and encourage the use of, tax prepa-
14	ration through the Volunteer Income Tax Assistance
15	program through the use of mass communications,
16	referrals, and other means.
17	(2) Internal revenue service refer-
18	RALS.—The Secretary may refer taxpayers to quali-
19	fied return preparation programs receiving funding
20	under this section.
21	(d) Authorization of Appropriations.—
22	(1) In general.—For each of fiscal years
23	2011, 2012, 2013, 2014, and 2015, there are au-
24	thorized to be appropriated \$30,000,000 to carry
25	out the purposes of this section.

1	(2) Reservation.—From the funds appro-
2	priated under paragraph (1) for any fiscal year, the
3	Secretary shall reserve not more than 3 percent for
4	administration of the program.
5	(3) AVAILABILITY.—Amounts appropriated pur-
6	suant to the authority of paragraph (1) shall remain
7	available without fiscal year limitation until ex-
8	pended.
9	SEC. 5. NATIONAL CENTER TO PROMOTE QUALITY, EXCEL-
10	LENCE, AND EVALUATION IN VOLUNTEER IN-
11	COME TAX ASSISTANCE.
12	(a) NATIONAL CENTER TO PROMOTE QUALITY, EX-
13	CELLENCE, AND EVALUATION IN VOLUNTEER INCOME
14	TAX ASSISTANCE.—
15	(1) Establishment.—There is hereby estab-
16	lished the National Center to Promote Quality, Ex-
17	cellence, and Evaluation in Volunteer Income Tax
18	Assistance (hereinafter in this section referred to as
19	the "Center").
20	(2) Purpose.—The Center shall—
21	(A) promote the adoption of a universally
22	accessible volunteer training platform for the
23	preparation of Federal income tax returns

1	(B) provide capacity-building technical as-
2	sistance to qualified return preparation pro-
3	gram managers,
4	(C) identify and disseminate best practices
5	related to tax site management emerging from
6	States, community-based organizations, non-
7	profit providers, and local government entities,
8	(D) support outreach and marketing ef-
9	forts to encourage the use of qualified return
10	preparation programs receiving funding under
11	section 4, and
12	(E) provide evaluation of programs and ac-
13	tivities funded under this Act, including—
14	(i) identification, both in aggregate
15	and disaggregate, of gaps in services for
16	low-income taxpayers and underserved pop-
17	ulations, and
18	(ii) independent evaluation of progress
19	toward program objectives, as defined by
20	the Secretary.
21	(3) Administration.—
22	(A) IN GENERAL.—The Secretary shall—
23	(i) designate, through a competitive
24	process, one qualified entity to be the lead
25	national organization, and

1	(ii) provide an annual grant to the
2	lead national organization designated
3	under clause (i).
4	(B) Duties of Lead National organi-
5	ZATION.—The lead national organization shall
6	use funds provided through the grant in sub-
7	paragraph (A)(ii) to—
8	(i) carry out the purposes of the Cen-
9	ter, and
10	(ii) make subgrants as provided in
11	subsection (b).
12	(b) Subgrants.—
13	(1) In general.—The lead national organiza-
14	tion shall make available subgrants to eligible orga-
15	nizations to facilitate specialized technical assistance
16	in reaching 1 or more underserved populations.
17	(2) Eligible organization.—For purposes of
18	this subsection, the term "eligible organization"
19	means any organization which—
20	(A) is described in section 501(c) of the
21	Internal Revenue Code of 1986 and exempt
22	from tax under section 501(a) of such Code,
23	(B) has, to the satisfaction of the lead na-
24	tional organization, demonstrated expertise and
25	evidenced-based practices in specialized out-

1	reach to, and service of, 1 or more underserved
2	populations, and
3	(C) has, to the satisfaction of the lead na-
4	tional organization, demonstrated expertise in
5	the provision of specialized technical assistance
6	relating to qualified return preparation pro-
7	grams for 1 or more targeted underserved pop-
8	ulations.
9	(3) APPLICATION.—In order to be eligible for a
10	subgrant under this subsection, an eligible organiza-
11	tion shall submit an application to the lead national
12	organization at such time, in such manner, and con-
13	taining such information as the lead national organi-
14	zation may reasonably require for each fiscal year.
15	(4) Use of funds.—An eligible organization
16	which receives a subgrant under this subsection shall
17	assist the Center by—
18	(A) providing technical assistance to quali-
19	fied return preparation programs with targeted
20	outreach and assistance to one or more under-
21	served populations, and
22	(B) including strategies for the provision
23	of technical assistance targeting individuals and
24	families with annual household earnings at or

1	below 250 percent of the poverty line within the
2	underserved populations served by the subgrant
3	(5) Subgrant amount.—
4	(A) IN GENERAL.—Each year, the lead na-
5	tional organization shall make available sub-
6	grants which, in the aggregate, do not exceed
7	40 percent of the grant received under sub-
8	section (a).
9	(B) Underserved populations.—Of the
10	amount of subgrants provided under subpara-
11	graph (A)—
12	(i) not less than 25 percent shall be
13	dedicated to specialized technical assist-
14	ance in serving taxpayers with disabilities
15	(ii) not less than 25 percent shall be
16	dedicated to specialized technical assist-
17	ance in serving limited English speaking
18	taxpayers, and
19	(iii) not less than 25 percent shall be
20	dedicated to specialized technical assist-
21	ance in serving Native American taxpayers
22	(6) Duration of Subgrants.—A subgrant
23	awarded under this subsection shall be for a period
24	of 1 year and shall not be renewed other than
25	through an application under paragraph (3).

1 (c	AUTHORIZATION OF APPROPRIATIONS.—
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- (1) IN GENERAL.—For each of fiscal years 2011, 2012, 2013, 2014, and 2015, there are authorized to be appropriated \$5,000,000 to carry out the purposes of this section.
  - (2) AVAILABILITY.—Amounts appropriated pursuant to the authority of paragraph (1) shall remain available without fiscal year limitation until expended.

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