112TH CONGRESS 1ST SESSION H.R. 370

To require financial institutions to offer services to protect seniors from affinity scams, to report suspected affinity scams, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

JANUARY 20, 2011

Mr. BACA introduced the following bill; which was referred to the Committee on Financial Services, and in addition to the Committee on Ways and Means, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned

A BILL

- To require financial institutions to offer services to protect seniors from affinity scams, to report suspected affinity scams, and for other purposes.
 - 1 Be it enacted by the Senate and House of Representa-
 - 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE.

4 This Act may be cited as the "Preventing Affinity
5 Scams for Seniors Act of 2011" or the "PASS Act of
6 2011".

7 SEC. 2. FINDINGS.

8 The Congress finds the following:

1 (1) Financial exploitation of the elderly is be-2 coming an increasingly familiar problem. Regular re-3 view of news headlines reveals that elders and vul-4 nerable adults are victimized routinely by frauds and 5 scams at the hands of strangers as well as loved 6 ones.

7 (2) Older individuals may be targeted merely
8 because they possess more assets, such as savings,
9 annuities, and retirement accounts, stocks and
10 bonds, insurance policies, and property than younger
11 people. People over 50 years of age control at least
12 70 percent of the net worth of the Nation's house13 holds.

14 (3) Those elders with cognitive impairments, 15 mental health conditions, or physical disabilities may 16 be dependent upon others (family members, friends, 17 formal and informal caregivers, or court-appointed 18 representatives) for assistance in making financial 19 decisions or carrying out daily transactions, and 20 therefore may be even more vulnerable to theft, ex-21 ploitation, or undue influence.

(4) Affinity scams on seniors involve transactions in which a person trusted by the senior uses
the relationship to defraud the senior. Millions of elderly are scammed each year, losing at least

\$2,600,000,000 a year to thieves, many of whom are
 in their own families (conservative estimate given of
 the schemes left unreported).

4 (5) Elder financial abuse is commonly linked 5 with other forms of abuse and neglect and threatens 6 the health, dignity, and economic security of millions 7 of older Americans. Elder financial abuse has re-8 ceived limited attention because it is not regarded as 9 visible, life-threatening, or newsworthy as is the 10 physical or sexual abuse of elders.

(6) Financial exploitation can be devastating to
the victim and is often traced to family members,
trusted friends, or caregivers. Financial abuse often
occurs with the implied acknowledgment and consent
of the elder person and can be more difficult to detect.

17 (7) Elder financial abuse affects elders and
18 their families in significant and long-lasting ways by
19 putting enormous emotional duress on the elders, in20 creasing their risk of depression, decreasing their
21 quality of life, and increasing unnecessary institu22 tionalization.

(8) The financial services industry is often the
first to detect a change in the pattern of customers
with whom they have regular contact. This puts in-

1	stitutions in a unique position to assist in protecting
2	customers and upholding the inherent trust relation-
3	ship with clients.

4 SEC. 3. DEFINITIONS.

5 For purposes of this Act:

(1) AFFINITY SCAM.—The term "affinity scam" 6 7 means a transaction in which a person trusted by a 8 senior, such as a caregiver, relative, guardian, "new 9 friend", or service provider, claims to share similar 10 interests or values with the senior, establishes a rela-11 tionship with the senior (either on the person's own 12 initiative or through some other method, such as a 13 court-appointed guardianship), and then uses the re-14 lationship to defraud the senior.

15 (2) FINANCIAL INSTITUTION.—The term "fi-16 nancial institution" means—

17 (A) an insured bank (as defined in section
18 3(h) of the Federal Deposit Insurance Act (12
19 U.S.C. 1813(h));

- 20 (B) a credit union; and
- 21 (C) a thrift institution.

22 (3) SENIOR.—The term "senior" means an in23 dividual who is at least 65 years of age.

1 SEC. 4. AFFINITY SCAM EDUCATION AND TRAINING.

2 (a) STAFF EDUCATION AND TRAINING.—Each finan3 cial institution shall—

4 (1) educate the staff of the financial institution
5 about affinity scams and how to identify trans6 actions that may be part of an affinity scam; and

7 (2) train staff members on educating seniors8 about affinity scams.

9 (b) SENIOR CUSTOMER EDUCATION.—Each financial 10 institution shall provide educational materials and other 11 information to seniors who maintain a deposit account 12 with the financial institution about affinity scams and how 13 to identify transactions that may be part of an affinity 14 scam.

15 (c) EDUCATION AND TRAINING OVERSIGHT.—The16 Bureau of Consumer Financial Protection shall—

17 (1) issue such regulations as are necessary to18 carry out this section; and

(2) periodically audit financial institutions toensure compliance with such regulations.

21 SEC. 5. SENIOR PROTECTION ACCOUNTS.

(a) IN GENERAL.—Each financial institution shall
offer seniors a type of checking account to be known as
a "senior protection account".

25 (b) SENIOR PROTECTION ACCOUNT REQUIRE-26 MENTS.—

1	(1) IN GENERAL.—With respect to a senior who
2	maintains a senior protection account with a finan-
3	cial institution, if the financial institution receives a
4	transaction request to debit such account and, be-
5	fore processing the transaction, the financial institu-
6	tion identifies the transaction as possibly being part
7	of an affinity scam, the financial institution shall—
8	(A) not process the transaction; and
9	(B) initiate an investigation in order to de-
10	termine if such transaction is part of an affinity
11	scam or is legitimate.
12	(2) INVESTIGATION.—With respect to a trans-
13	action that is the basis of an investigation described
14	under paragraph $(1)(B)$, a financial institution
15	shall—
16	(A) notify the senior whose account the
17	transaction would debit, if processed, that the
18	financial institution—
19	(i) has identified the transaction as
20	possibly being part of an affinity scam;
21	and
22	(ii) has not yet processed the trans-
23	action, pending the result of an investiga-
24	tion;

1	(B) if the financial institution determines
2	that the transaction is part of an affinity
3	scam—
4	(i) notify the senior of such deter-
5	mination;
6	(ii) refer such transaction to the ap-
7	propriate law enforcement agency; and
8	(iii) report such transaction to the
9	Bureau of Consumer Financial Protection;
10	and
11	(C) if the financial institution does not de-
12	termine that the transaction is part of an affin-
13	ity scam—
1 /	(i) notify the senior of such deter-
14	
14 15	mination; and
15	mination; and
15 16	mination; and (ii) process such transaction not later
15 16 17	mination; and (ii) process such transaction not later than 7 business days from the date on
15 16 17 18	mination; and (ii) process such transaction not later than 7 business days from the date on which the investigation was started, unless
15 16 17 18 19	mination; and (ii) process such transaction not later than 7 business days from the date on which the investigation was started, unless instructed otherwise by the senior.
15 16 17 18 19 20	 mination; and (ii) process such transaction not later than 7 business days from the date on which the investigation was started, unless instructed otherwise by the senior. (3) DESIGNATION OF STAFF PERSON.—Each fi-
15 16 17 18 19 20 21	 mination; and (ii) process such transaction not later than 7 business days from the date on which the investigation was started, unless instructed otherwise by the senior. (3) DESIGNATION OF STAFF PERSON.—Each fi- nancial institution shall designate a single staff per-

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1 (4) LIABILITY.—A financial institution that 2 fails to process a transaction or that refers a trans-3 action to law enforcement pursuant to the requirements of this subsection shall not be liable to any 4 5 person under any law or regulation of the United 6 States, any constitution, law, or regulation of any 7 State or political subdivision of any State, or under 8 any contract or other legally enforceable agreement 9 (including any arbitration agreement), for such fail-10 ure or referral.

11 (c) RULEMAKING.—The Secretary of the Treasury12 shall issue such regulations as are necessary to carry out13 this section.

14 (d) TAX DEDUCTION.—

(1) IN GENERAL.—The Secretary of the Treasury shall by regulation establish a deduction to be
allowed in computing the taxable income of financial
institutions for purposes of the Internal Revenue
Code of 1986.

20 (2) AMOUNT OF DEDUCTION.—Such deduction
21 with respect to any financial institution for a taxable
22 year shall be an amount equal to 0.77 percent of the
23 average of the amount of deposits held by such fi24 nancial institution in senior protection accounts for
25 each day during such taxable year.

1 (e) CIVIL LIABILITY.—Any financial institution that 2 fails to comply with any provision of this section with re-3 spect to a senior shall be liable to such senior in an 4 amount equal to the sum of the following:

5 (1) ACTUAL DAMAGES.—The amount of any ac6 tual damage sustained by the senior as a result of
7 such failure.

8 (2) ATTORNEYS' FEES.—In the case of any suc-9 cessful action to enforce any liability under para-10 graph (1), the costs of the action, together with rea-11 sonable attorneys' fees.

12 (f) NONDISCRIMINATION.—A financial institution 13 may not discriminate against seniors in any fees or other 14 charges required by the financial institution in order to 15 cover the cost to the financial institution of implementing 16 the requirements of this Act.

17 SEC. 6. ADDING AFFINITY SCAMS TARGETING SENIORS TO

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THE SUSPICIOUS TRANSACTION REPORTING REQUIREMENT.

20 Section 5318(g)(1) of title 31, United States Code,
21 is amended—

(1) by striking "The Secretary" and insertingthe following:

24 "(A) POSSIBLE VIOLATION OF LAW OR
25 REGULATION.—The Secretary"; and

1	(2) by adding at the end the following new sub-
2	paragraph:
3	"(B) Possible affinity scam tar-
4	GETING SENIORS.—
5	"(i) IN GENERAL.—The Secretary
6	shall require each financial institution, and
7	each director, officer, employee, or agent of
8	such financial institution, to report any
9	suspicious transaction relevant to a pos-
10	sible affinity scam.
11	"(ii) Definitions.—For purposes of
12	this subparagraph:
13	"(I) AFFINITY SCAM.—The term
14	'affinity scam' means a transaction in
15	which a person trusted by a senior,
16	such as a caregiver, relative, guardian,
17	'new friend', or service provider,
18	claims to share similar interests or
19	values with the senior, establishes a
20	relationship with the senior (either on
21	the person's own initiative or through
22	some other method, such as a court-
23	appointed guardianship), and then
24	uses the relationship to defraud the
25	senior.

1	"(II) SENIOR.—The term 'senior'
2	means an individual who is at least 65
3	years of age.".

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4 SEC. 7. EFFECTIVE DATE.

5 This Act, and the amendments made by this Act,
6 shall take effect after the end of the 6-month period begin7 ning on the date of the enactment of this Act.

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