#### 115TH CONGRESS 1ST SESSION

# S. 1368

To reauthorize the National Flood Insurance Program, and for other purposes.

#### IN THE SENATE OF THE UNITED STATES

June 15, 2017

Mr. Menendez (for himself, Mr. Kennedy, Ms. Warren, Mr. Rubio, Mr. Van Hollen, Mr. Cochran, Mr. Booker, and Mr. Nelson) introduced the following bill; which was read twice and referred to the Committee on Banking, Housing, and Urban Affairs

## A BILL

To reauthorize the National Flood Insurance Program, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Sustainable, Afford-
- 5 able, Fair, and Efficient (SAFE) National Flood Insur-
- 6 ance Program Reauthorization Act of 2017".
- 7 SEC. 2. TABLE OF CONTENTS.
- 8 The table of contents for this Act is as follows:
  - Sec. 1. Short title.
  - Sec. 2. Table of contents.
  - Sec. 3. Definitions.

#### TITLE I—REAUTHORIZATION AND AFFORDABILITY

- Sec. 101. Extension of National Flood Insurance Program.
- Sec. 102. Limitation on increases of premiums, surcharges, and mapping fees.
- Sec. 103. Means-tested mitigation and affordability assistance.
- Sec. 104. Coverage expansion.
- Sec. 105. Additional coverage for business interruption.

#### TITLE II—MITIGATION AND MAPPING

- Sec. 201. ICC expansion.
- Sec. 202. Flood mitigation assistance prioritization and authorization.
- Sec. 203. Predisaster hazard mitigation program authorization.
- Sec. 204. National Flood Mapping Program.
- Sec. 205. Reallocation of premium surcharges.
- Sec. 206. Multifamily mitigation.
- Sec. 207. Sense of Congress regarding flood mitigation activities.
- Sec. 208. New zone for levee-impacted areas.
- Sec. 209. Appeals regarding existing flood maps.

#### TITLE III—COST SAVINGS

- Sec. 301. Forbearance on NFIP interest payments.
- Sec. 302. Cap on Write Your Own company compensation.
- Sec. 303. Taxpayer protection.
- Sec. 304. Vendor costs; transparency.

#### TITLE IV—CLAIMS PROCESS REFORM

- Sec. 401. Earth movement clarification.
- Sec. 402. Treatment of basements.
- Sec. 403. Mold damage clarification.
- Sec. 404. Appeal of decisions relating to flood insurance coverage.
- Sec. 405. Accountability for underpayments by Write Your Own companies.
- Sec. 406. Policyholder right to know.
- Sec. 407. Increasing statute of limitations for lawsuits.
- Sec. 408. Attorney fee shifting.
- Sec. 409. DOJ defense against policyholder lawsuits.
- Sec. 410. Study on participation rates.
- Sec. 411. Federal Flood Insurance Advisory Committee.
- Sec. 412. Authority to terminate contractors and vendors.
- Sec. 413. Easing proof of loss requirements.
- Sec. 414. Elevation certificates.
- Sec. 415. Monthly installment payment for premiums.
- Sec. 416. Pilot program for pre-existing structural conditions.
- Sec. 417. Deadline for claim processing.
- Sec. 418. Engineer oversight and certification.
- Sec. 419. Engineer reports.
- Sec. 420. Improved training of agents and adjusters.
- Sec. 421. Agent Advisory Council.
- Sec. 422. Efficient use of mitigation dollars.
- Sec. 423. Improved disclosure requirements.
- Sec. 424. Amendments to Financial Assistance/Subsidy Arrangement.
- Sec. 425. Technical and conforming amendments.

### 1 SEC. 3. DEFINITIONS.

2	In this Act—
3	(1) the term "Administrator" means the Ad-
4	ministrator of the Federal Emergency Management
5	Agency;
6	(2) the term "National Flood Insurance Fund"
7	means the fund established under section 1310 of
8	the National Flood Insurance Act of 1968 (42
9	U.S.C. 4017);
10	(3) the term "National Flood Insurance Pro-
11	gram" means the program established under the Na-
12	tional Flood Insurance Act of 1968 (42 U.S.C. 4001
13	et seq.);
14	(4) the term "National Flood Mitigation Fund"
15	means the fund established under section 1367 of
16	the National Flood Insurance Act of 1968 (42
17	U.S.C. 4104d);
18	(5) the term "Standard Flood Insurance Pol-
19	icy" means the policy set forth in Appendix A to
20	part 61 of title 44, Code of Federal Regulations;
21	(6) the term "Write Your Own company"
22	means a company that participates in the Write
23	Your Own Program; and
24	(7) the term "Write Your Own Program"
25	means the cooperative undertaking between the in-
26	surance industry and the Federal Insurance and

1	Mitigation Administration that allows participating
2	property and casualty insurance companies to write
3	and service standard flood insurance policies.
4	TITLE I—REAUTHORIZATION
5	AND AFFORDABILITY
6	SEC. 101. EXTENSION OF NATIONAL FLOOD INSURANCE
7	PROGRAM.
8	(a) Financing.—Section 1309(a) of the National
9	Flood Insurance Act of 1968 (42 U.S.C. 4016(a)) is
10	amended, in the first sentence, by striking "September 30,
11	2017" and inserting "September 30, 2023".
12	(b) Program Expiration.—Section 1319 of the Na-
13	tional Flood Insurance Act of 1968 (42 U.S.C. 4026) is
14	amended by striking "September 30, 2017" and inserting
15	"September 30, 2023".
16	SEC. 102. LIMITATION ON INCREASES OF PREMIUMS, SUR-
17	CHARGES, AND MAPPING FEES.
18	(a) Definition.—In this section, the term "covered
19	cost" means—
20	(1) the amount of an annual premium with re-
21	spect to any policy for flood insurance under the Na-
22	tional Flood Insurance Program;
23	(2) any surcharge imposed with respect to a
24	policy described in paragraph (1), including a sur-
25	charge imposed under—

(A) section 1304(b) of the National Flood

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2	Insurance Act of 1968 (42 U.S.C. 4011(b)), as
3	amended by section 201(b); or
4	(B) section 1308A(a) of the National
5	Flood Insurance Act of 1968 (42 U.S.C.
6	4015a(a)); and
7	(3) a fee described in paragraph (1)(B)(iii) or
8	(2) of section 1307(a) of the National Flood Insur-
9	ance Act of 1968 (42 U.S.C. 4014(a)).
10	(b) Limitation on Increases.—During the 6-year
11	period beginning on the date of enactment of this Act, and
12	notwithstanding section 1308(e) of the National Flood In-
13	surance Act of 1968 (42 U.S.C. 4015(e)), the Adminis-
14	trator may not, in any year, increase the amount of any
15	covered cost by an amount that is more than 10 percent,
16	as compared with the amount of the covered cost during
17	the previous year.
18	(c) Rule of Construction.—Nothing in sub-
19	section (b) may be construed as prohibiting the Adminis-
20	trator from reducing, in any year, the amount of any cov-
21	ered cost, as compared with the amount of the covered
22	cost during the previous year.
23	(d) Average Historical Loss Year.—Section
24	1308 of the National Flood Insurance Act of 1968 (42

1	U.S.C. 4015) is amended by striking subsection (h) and
2	inserting the following:
3	"(h) Rule of Construction.—For purposes of this
4	section, the calculation of an 'average historical loss year'
5	shall be computed in accordance with generally accepted
6	actuarial principles.".
7	SEC. 103. MEANS-TESTED MITIGATION AND AFFORD-
8	ABILITY ASSISTANCE.
9	Chapter I of the National Flood Insurance Act of
10	1968 (42 U.S.C. 4011 et seq.) is amended by adding at
11	the end the following:
12	"SEC. 1326. AFFORDABILITY ASSISTANCE.
13	"(a) Affordability Assistance Fund.—
14	"(1) Establishment.—The Administrator
15	shall establish in the Treasury of the United States
16	an Affordability Assistance Fund (referred to in this
17	section as the 'Fund'), which shall be—
18	"(A) an account separate from any other
19	accounts or funds available to the Adminis-
20	trator; and
21	"(B) available without fiscal year limita-
22	tion.
23	"(2) USE OF FUNDS.—Amounts from the Fund
24	shall be available to provide financial assistance
25	under subsection (b)

1	"(3) Source of funds.—The Fund shall be
2	credited with any surcharges imposed and collected
3	by the Administrator under section 1308A(a).
4	"(b) Financial Assistance.—
5	"(1) Definitions.—In this subsection—
6	"(A) the term 'adjusted gross income' has
7	the meaning given the term in section 62 of the
8	Internal Revenue Code of 1986;
9	"(B) the term 'covered project' means a
10	mitigation project with respect to a household
11	that reduces the total amount of actuarial risk
12	during a 50-year period by an amount that is
13	greater than the total cost of the project, sub-
14	ject to paragraph (4);
15	"(C) the term 'eligible household' means a
16	household for which—
17	"(i) housing expenses exceed 30 per-
18	cent of the adjusted gross income of the
19	household in a year; and
20	"(ii) the total assets owned by the
21	household are not greater than
22	\$1,000,000; and
23	"(D) the term 'housing expenses' means,
24	with respect to a household, the total amount
25	that the household spends in a year on—

1	"(i) mortgage payments;
2	"(ii) property taxes;
3	"(iii) homeowners insurance;
4	"(iv) premiums for flood insurance
5	under the national flood insurance pro-
6	gram; and
7	"(v) principal and interest payments
8	for a loan provided under this section.
9	"(2) Authority.—
10	"(A) Loans for covered projects.—
11	The Administrator shall provide a low- or zero-
12	interest loan to an eligible household to fund a
13	covered project.
14	"(B) OTHER FINANCIAL ASSISTANCE.—
15	The Administrator shall provide a voucher,
16	grant, or premium credit to an eligible house-
17	hold for a year in an amount that is equal to
18	the lesser of—
19	"(i) the difference between—
20	"(I) the housing expenses of the
21	household for the year; and
22	"(II) 30 percent of the adjusted
23	gross income of the household for the
24	year; and
25	"(ii) the sum of—

1	"(I) the cost of premiums for the
2	household for flood insurance under
3	the national flood insurance program
4	for the year; and
5	"(II) principal and interest pay-
6	ments for the household for the year
7	for a loan provided under this section.
8	"(3) Relationships with other agen-
9	CIES.—The Administrator may enter into a memo-
10	randum of understanding with the head of any other
11	Federal agency to administer the provision of loans
12	under paragraph $(2)(A)$ .
13	"(4) Use of discount rate in calcula-
14	TION.—The Administrator shall calculate the
15	amounts under paragraph (1)(B) using a discount
16	rate of 3 percent.".
17	SEC. 104. COVERAGE EXPANSION.
18	(a) In General.—Section 1306(b) of the National
19	Flood Insurance Act of 1968 (42 U.S.C. 4013(b)) is
20	amended—
21	(1) in paragraph (2), by striking "\$250,000"
22	and inserting "\$500,000"; and
23	(2) in paragraph (4), by striking "applicable) of
24	\$500,000" and inserting "applicable) of
25	\$1,500,000".

1	(b) Rule of Construction.—Notwithstanding sec-
2	tion 102 of the Flood Disaster Protection Act of 1973 (42
3	U.S.C. 4012a), nothing in the amendments made by sub-
4	section (a) may be construed as requiring a person to ob-
5	tain flood insurance in an amount that is greater than
6	the amount of flood insurance held by that person on the
7	day before the date of enactment of this Act.
8	SEC. 105. ADDITIONAL COVERAGE FOR BUSINESS INTER-
9	RUPTION.
10	(a) In General.—The Administrator shall conduct
11	a study on the feasibility and soundness of offering cov-
12	erage for interruption business losses caused by a flood
13	under the National Flood Insurance Program (referred to
14	in this section as "business interruption coverage").
15	(b) CONTENTS.—In conducting the study under sub-
16	section (a), the Administrator shall, at a minimum—
17	(1) evaluate insurance industry best practices
18	for offering business interruption coverage, including
19	the types of coverage provided and the utilization
20	rate;
21	(2) estimate the potential risk premium rates
22	for business interruption coverage based on the flood
23	risk reflected in the flood insurance rate map or
24	other risk metrics in effect at the time of purchase;

- 1 (3) analyze the operational and administrative 2 expenses associated with providing business inter-3 ruption coverage and adjusting claims;
- 4 (4) identify potential obstacles that may prevent 5 the Administrator from offering business interrup-6 tion coverage;
  - (5) evaluate the benefits of providing business interruption coverage;
- 9 (6) analyze any potential impacts on the finan-10 cial position of the National Flood Insurance Pro-11 gram; and
- 12 (7) develop a feasibility implementation plan 13 and projected timelines for offering business inter-14 ruption coverage.
- 15 (c) AVAILABILITY OF EXPERTS.—In conducting the 16 study under subsection (a), the Administrator may accept 17 and utilize the personnel and services of any other Federal 18 agency, and appoint and fix the compensation of tem-19 porary personnel without regard to the provisions of title 20 5, United States Code, governing appointments in the 21 competitive service, or employ experts and consultants in
- 22 accordance with the provisions of section 3109 of such 23 title without regard to the provisions of chapter 51 and
- 23 title, without regard to the provisions of chapter 51 and
- 24 subchapter III of chapter 53 of such title relating to classi-
- 25 fication and General Schedule pay rates.

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1	(d) Deadline.—The Administrator shall complete
2	the study required under subsection (a) not later than
3	September 30 of the second full fiscal year after the date
4	of enactment of this Act.
5	TITLE II—MITIGATION AND
6	MAPPING
7	SEC. 201. ICC EXPANSION.
8	(a) Increase of Limitation on Liability.—Not
9	later than 180 days after the date of enactment of this
10	Act, the Administrator shall amend the Standard Flood
11	Insurance Policy to increase the limitation on liability re-
12	lating to "Coverage D—Increased Cost of Compliance"
13	from \$30,000 to \$100,000.
14	(b) Expansion of Eligibility; Clarification
15	WITH RESPECT TO COVERAGE LIMITS; NON-FEDERAL
16	MATCH.—
17	(1) In general.—Section 1304(b) of the Na-
18	tional Flood Insurance Act of 1968 (42 U.S.C.
19	4011(b)) is amended—
20	(A) in paragraph (4), by redesignating
21	subparagraphs (A) through (D) as clauses (i)
22	through (iv), respectively, and adjusting the
23	margins accordingly;
24	(B) by redesignating paragraphs (1)
25	through (4) as subparagraphs (A) through (D).

1	respectively, and adjusting the margins accord-
2	ingly;
3	(C) in the matter preceding subparagraph
4	(A), as so redesignated, by striking "The na-
5	tional" and inserting the following:
6	"(1) In general.—The national";
7	(D) in paragraph (1), as so designated—
8	(i) in subparagraph (A), as so redesign
9	nated, by inserting ", without regard to
10	whether the property is in an area having
11	special flood hazards" after "loss struc-
12	tures'';
13	(ii) in subparagraph (C), as so redes-
14	ignated, by striking the period at the end
15	and inserting "; and; and
16	(iii) in subparagraph (D), as so redes-
17	ignated—
18	(I) in the matter preceding clause
19	(ii), as so redesignated, by inserting
20	"subject to paragraph (2)," before
21	"properties for which";
22	(II) in clause (iii), as so redesign
23	nated, by striking "and" at the end:

1	(III) in clause (iv), as so redesig-
2	nated, by striking the period at the
3	end and inserting "; and"; and
4	(IV) by adding at the end the fol-
5	lowing:
6	"(v) a property outside an area having
7	special flood hazards if the community,
8	under section 1361, has established land
9	use and control measures for the area in
10	which the property is located.";
11	(E) in the flush text following paragraph
12	(1)(D)(v), as added by subparagraph $(D)$ of
13	this paragraph, by striking "The Adminis-
14	trator" and inserting the following:
15	"(3) Surcharges.—The Administrator"; and
16	(F) by inserting after paragraph (1), as so
17	designated by subparagraph (A) of this para-
18	graph, the following:
19	"(2) Use of funds for mitigation
20	PROJECTS.—The Administrator shall allow a policy-
21	holder to use insurance purchased under this sub-
22	section for any eligible project costs under a pro-
23	gram described in clause (i), (ii), or (iii) of para-
24	graph (1)(D) of an acquisition, demolition, elevation,

1	relocation, or small structural project funded under
2	that program, including—
3	"(A) asbestos remediation;
4	"(B) the demolition of a driveway or side-
5	walk when a structure is acquired; and
6	"(C) the addition of a lift, ramp, or other
7	device that is necessary for a homeowner or oc-
8	cupant with a physical limitation or disability to
9	safely access a home that has been elevated."
10	(2) Mandatory nature of icc statute.—
11	(A) FINDING.—Congress finds that, al-
12	though section 1304(b) of the National Flood
13	Insurance Act of 1968 (42 U.S.C. 4011(b)), as
14	in effect on the day before the date of enact-
15	ment of this Act, requires the Administrator to
16	offer increased cost of compliance (commonly
17	known as "ICC") coverage to each type of
18	property described in paragraphs (1) through
19	(4) of that section, the Administrator has im-
20	plemented that section by effectively only offer-
21	ing ICC coverage to properties described in
22	paragraph (2) of that section.
23	(B) Rule of Construction.—Nothing in
24	section 1304(b) of the National Flood Insur-
25	ance Act of 1968 (42 U.S.C. 4011(b)), as

1	amended by paragraph (1), shall be construed
2	to permit the Administrator to choose which
3	types of properties described in paragraphs (1)
4	through (5) of such section 1304(b) should be
5	eligible for ICC insurance rather than offering
6	ICC insurance to all such types of properties as
7	required under such section 1304(b).
8	SEC. 202. FLOOD MITIGATION ASSISTANCE
9	PRIORITIZATION AND AUTHORIZATION.
10	(a) Flood Mitigation Assistance Grant Pro-
11	GRAM PRIORITY.—Section 1366(a) of the National Flood
12	Insurance Act (42 U.S.C. 4104c(a)) is amended—
13	(1) by redesignating paragraphs (1), (2), and
14	(3) as subparagraphs (A), (B), and (C), respectively,
15	and adjusting the margins accordingly;
16	(2) in the second sentence of the matter pre-
17	ceding subparagraph (A), as so redesignated, by
18	striking "assistance shall be" and inserting the fol-
19	lowing: "assistance shall—
20	"(1) be";
21	(3) in paragraph (1)(C), as so redesignated, by
22	striking the period at the end and inserting "; and";
23	and
24	(4) by adding at the end the following:

1	"(2) in addition to the requirement under para-
2	graph (1)(C), give priority to properties—
3	"(A) that are repetitive loss structures;
4	"(B) with respect to which flood insurance
5	premiums are unaffordable, as determined by
6	the Administrator; and
7	"(C) for which losses exceed the replace-
8	ment value of the properties.".
9	(b) Additional Mitigation Assistance.—
10	(1) Authorization of appropriations.—
11	(A) APPROPRIATIONS FROM GENERAL
12	FUND OF TREASURY.—For each of the first 6
13	full fiscal years after the date of enactment of
14	this Act, there is authorized to be appropriated
15	\$1,000,000,000 to the National Flood Mitiga-
16	tion Fund to provide mitigation assistance
17	under this subsection.
18	(B) Rule of construction.—The au-
19	thorization of appropriations under subpara-
20	graph (A) shall not be construed to authorize
21	the transfer or crediting to the National Flood
22	Mitigation Fund of any amounts from the Na-
23	tional Flood Insurance Fund.
24	(2) Community-wide mitigation
25	PROJECTS.—Notwithstanding any other provision of

1	law, including section 1366 of the National Flood
2	Insurance Act of 1968 (42 U.S.C. 4104c) and sec-
3	tion 203 of the Robert T. Stafford Disaster Relief
4	and Emergency Assistance Act (42 U.S.C. 5133), in
5	providing mitigation assistance under this sub-
6	section, in order to lessen disaster losses and en-
7	hance the financial stability and effectiveness of the
8	National Flood Insurance Program, the Adminis-
9	trator shall give priority to utilizing flood mitigation
10	activities that—
11	(A) provide benefits to an entire floodplain
12	or community, or to a portion of such a com-
13	munity;
14	(B) consider all available and practicable
15	approaches; and
16	(C) the Administrator determines—
17	(i) are technically feasible;
18	(ii) have the highest net benefits; and
19	(iii) are consistent with mitigation
20	plans approved by the Administrator.
21	SEC. 203. PREDISASTER HAZARD MITIGATION PROGRAM
22	AUTHORIZATION.
23	For each of the first 6 full fiscal years following the
24	date of enactment of this Act, there is authorized to be
25	appropriated \$500,000,000 to carry out the predisaster

1	hazard mitigation program under section 203 of the Rob-
2	ert T. Stafford Disaster Assistance and Emergency Relief
3	Act (42 U.S.C. 5133).
4	SEC. 204. NATIONAL FLOOD MAPPING PROGRAM.
5	Section 100216 of the Biggert-Waters Flood Insur-
6	ance Reform Act of 2012 (42 U.S.C. 4101b) is amended—
7	(1) in subsection $(b)(1)$ —
8	(A) in subparagraph (A), by striking
9	"to—" and all that follows through the end of
10	clause (vi) and inserting "to all areas of the
11	United States;";
12	(B) in subparagraph (B), by striking
13	"and" at the end;
14	(C) in subparagraph (C), by striking "ac-
15	curate topography" and all that follows through
16	the period at the end and inserting "current
17	and best remote sensing technology; and"; and
18	(D) by adding at the end the following:
19	"(D) when appropriate, partner with other
20	Federal agencies and private entities in order to
21	meet the objectives of the program.";
22	(2) by redesignating subsection (f) as sub-
23	section (g);
24	(3) by inserting after subsection (e) the fol-
25	lowing:

1	"(f)	Incorporating Building-Specific Flood
2	RISK INF	ORMATION.—
3		"(1) Establishment.—
4		"(A) IN GENERAL.—Not later than 5 years
5		after the date of enactment of the Sustainable,
6		Affordable, Fair, and Efficient (SAFE) Na-
7		tional Flood Insurance Program Reauthoriza-
8		tion Act of 2017, the Administrator, in coordi-
9		nation with, and as recommended by, the Tech-
10		nical Mapping Advisory Council, shall establish
11		a dynamic, database-derived digital display en-
12		vironment for flood hazard risk production and
13		dissemination.
14		"(B) Consultation with states and
15		COMMUNITIES.—In designing and constructing
16		the environment under subparagraph (A), the
17		Administrator shall—
18		"(i) leverage and partner with States
19		and communities that have successfully im-
20		plemented the same approach; and
21		"(ii) consider adopting the techniques
22		and technologies used by States and com-
23		munities described in clause (i) and apply-
24		ing them nationwide.
25		"(2) Digital display.—

1	"(A) In general.—In carrying out para-
2	graph (1), the Administrator shall create a dig-
3	ital display prompted through dynamic querying
4	of a spatial, relational building database that
5	may not be publically disseminated and that in-
6	cludes—
7	"(i) special flood hazard areas and
8	base flood elevations for purposes of lender
9	compliance with the requirements under
10	section 102 of the Flood Disaster Protec-
11	tion Act of 1973 (42 U.S.C. 4012a); and
12	"(ii) structure-specific flood risk infor-
13	mation, including, for each property ad-
14	dress—
15	"(I) the spatial footprint and ele-
16	vation of the structure relative to spe-
17	cial flood hazard areas and base flood
18	elevations;
19	"(II) the most current elevation
20	certificate applicable to the property;
21	"(III) any letter of map changes;
22	"(IV) the full risk premium rate
23	estimated for the structure under sec-
24	tion 1307(a)(1) of the National Flood

1	Insurance Act of 1968 (42 U.S.C.
2	4014(a)(1)) based on elevation data;
3	"(V) the disclosure described in
4	section 1308(l) of the National Flood
5	Insurance Act of 1968 (42 U.S.C.
6	4015(l)), which shall include—
7	"(aa) the extent to which, if
8	any, the chargeable premium rate
9	applicable to the property is less
10	than the full risk premium rate
11	under section 1307(a)(1) of that
12	Act (42 U.S.C. 4014(a)(1)); and
13	"(bb) an explanation of the
14	difference described in item (aa)
15	and the methodology used to rate
16	the property;
17	"(VI) the estimated cost to re-
18	pair the structure in the case of dam-
19	age from floods with recurrence inter-
20	vals ranging from the 10 percent an-
21	nual chance event to the 0.2 percent
22	annual chance event;
23	"(VII) the cost-effectiveness of
24	mitigating the structure using com-
25	mon methods and how the chargeable

1	premium rate would change based on
2	each mitigation method; and
3	"(VIII) the claims history of the
4	structure, including the amount and
5	date of each loss.
6	"(B) Privacy requirements.—With re-
7	spect to the database described in subparagraph
8	(A), including any data used to create that
9	database, the Administrator may not dissemi-
10	nate the database to—
11	"(i) the public; or
12	"(ii) a private company for use by the
13	private company.
14	"(3) Database.—
15	"(A) In General.—The Administrator
16	shall—
17	"(i) develop a spatial, relational data-
18	base of buildings in the national flood in-
19	surance program; and
20	"(ii) obtain the data necessary to sup-
21	port the digital display created under para-
22	graph (2).
23	"(B) Data.—The data obtained under
24	subparagraph (A) shall include, at a min-
25	imum—

1	"(i) footprints and elevations (includ-
2	ing lowest adjacent grade and first floor)
3	from Light Detection and Ranging (com-
4	monly known as 'LiDAR') data collections
5	or other data collection methods that meet
6	or exceed the standards for buildings, as
7	determined by the Administrator;
8	"(ii) elevation certificates;
9	"(iii) parcel, address, and imagery
10	data necessary for the identification, as-
11	sessment, and reduction of flood hazards
12	for individual properties;
13	"(iv) flood insurance rate maps, stud-
14	ies, and supporting data;
15	"(v) letters of map change; and
16	"(vi) any other data that the Adminis-
17	trator determines necessary to collect to
18	meet the objectives of this section.
19	"(4) Data procurement.—The Administrator
20	shall obtain any data necessary to establish the envi-
21	ronment under paragraph (1), including by—
22	"(A) directing communities participating
23	in the national flood insurance program, by reg-
24	ulation, to collect and supply information, in-
25	cluding elevation data, for each structure that

1	obtains a construction or other development
2	permit within—
3	"(i) a special flood hazard area; or
4	"(ii) an advisory special flood hazard
5	area adopted by the community;
6	"(B) issuing guidelines and standards, as
7	determined by the Administrator;
8	"(C) partnering with other Federal, State,
9	local, and private stakeholders to the greatest
10	extent possible to obtain and share existing
11	data that meets or exceeds the standards deter-
12	mined by the Administrator under subpara-
13	graph (B); and
14	"(D) contracting with private companies to
15	obtain new LiDAR data collections or elevation
16	certificates.
17	"(5) NFIP PREMIUM CREDIT.—The Adminis-
18	trator shall provide a 1-time premium credit of not
19	more than \$500 to a policyholder for the purchase
20	of an elevation certificate.
21	"(6) Mass letters of map change.—In co-
22	ordination with States and communities that have
23	successfully implemented a dynamic, database-de-
24	rived digital display environment for flood hazard
25	risk production and dissemination, the Adminis-

1 trator shall issue guidelines for the adoption and in-2 tegration into the National Flood Mapping Program 3 of LiDAR-based letter of map amendment ap-4 proaches. ANNUAL REPORT.—The Administrator 6 shall submit to the Committee on Banking, Housing, 7 and Urban Affairs of the Senate and the Committee 8 on Financial Services of the House of Representa-9 tives an annual progress report on the implementa-10 tion of this subsection, which shall include rec-11 ommendations to reduce the cost and improve the 12 implementation of this subsection."; and 13 (4) in subsection (g), as so redesignated— 14 "this (A) by striking section 15 \$400,000,000" and inserting the following: "this section— 16 17 "(1) \$400,000,000"; and 18 (B) by striking the period at the end and 19 inserting the following: "; and 20 "(2) \$800,000,000 for each of fiscal years 2018 21 through 2023.". 22 SEC. 205. REALLOCATION OF PREMIUM SURCHARGES. 23 Chapter I of the National Flood Insurance Act of 1968 (42 U.S.C. 4011 et seq.) is amended— 25 (1) in section 1308A (42 U.S.C. 4015a)—

1	(A) by redesignating subsection (c) as sub-
2	section (d);
3	(B) by inserting after subsection (b) the
4	following:
5	"(c) Use of Surcharges.—The Administrator shall
6	deposit any surcharge imposed and collected under sub-
7	section (a) in the Affordability Assistance Fund estab-
8	lished under subsection (a) of section 1326 in order to
9	provide financial assistance under subsection (b) of that
10	section."; and
11	(C) in subsection (d), as so redesignated
12	by striking "Subsections (a) and (b)" and in-
13	serting "Subsections (a) through (c)"; and
14	(2) in section $1310A(e)$ (42 U.S.C. $4017A(e)$ )
15	by striking paragraph (4).
16	SEC. 206. MULTIFAMILY MITIGATION.
17	(a) In General.—Section 1361(d)(1) of the Na-
18	tional Flood Insurance Act of 1968 (42 U.S.C
19	4102(d)(1)) is amended, in the matter preceding subpara-
20	graph (A), by inserting "(including multifamily buildings
21	in urban areas)" after "residential buildings".
22	(b) Premium Credit.—Section 1308(k) of the Na-
23	tional Flood Insurance Act of 1968 (42 U.S.C. 4015(k))
24	is amended by striking "the Administrator shall" and all

1	that follows through the period at the end and inserting
2	the following: "the Administrator shall—
3	"(1) take into account the implementation of
4	any mitigation method identified by the Adminis-
5	trator in the guidance issued under section 1361(d)
6	(42 U.S.C. 4102(d)); and
7	"(2) offer a premium credit to a property owner
8	for the implementation of any alternative mitigation
9	method with respect to a multifamily building in an
10	urban area, as described in paragraph (1) of such
11	section 1361(d).".
12	(c) LAND USE CONTROLS.—
13	(1) In general.—Section 1315(a) of the Na-
14	tional Flood Insurance Act of 1968 (42 U.S.C.
15	4022(a)) is amended by adding at the end the fol-
16	lowing:
17	"(3) Land use controls for certain mul-
18	TIFAMILY BUILDINGS IN URBAN AREAS.—
19	"(A) DEFINITION.—In this paragraph, the
20	term 'covered area' means an area that—
21	"(i) is an urban area; and
22	"(ii) has been identified as having
23	special flood hazards.
24	"(B) Adoption of Land use con-
25	TROLS.—Notwithstanding any other provision

1	of law, the Administrator, under paragraph (1),
2	may require an appropriate public body, with
3	respect to a covered area that is seeking to ob-
4	tain flood insurance under this title, to adopt
5	land use and control measures for the repair,
6	restoration, or substantial improvement of any
7	mid- or high-rise building that is located in the
8	covered area.
9	"(C) COMMUNITY STRATEGY.—With re-
10	spect to a covered area described in subpara-
11	graph (B), the Administrator shall encourage
12	the covered area to develop, and assist the cov-
13	ered area in developing, a comprehensive strat-
14	egy that—
15	"(i) reduces flood damage to mid- and
16	high-rise multifamily buildings in the cov-
17	ered area that—
18	"(I) will be repaired, restored, or
19	substantially improved; and
20	"(II) cannot be elevated;
21	"(ii) identifies technical mitigation ac-
22	tivities that may be applied to the build-
23	ings described in clause (i), including con-
24	siderations for mechanical, electrical, and

1	utility components, that will protect life
2	and property;
3	"(iii) documents that the covered area
4	has established procedures for—
5	"(I) the implementation of per-
6	formance standards;
7	"(II) requiring evacuation plans;
8	and
9	"(III) developing a maintenance
10	strategy for any mitigation activity
11	that is applied under clause (ii); and
12	"(iv) establishes guidelines for per-
13	formance standards that will—
14	"(I) allow for a combination of
15	partial mitigation activities, other
16	than elevation, for areas (other than
17	residential areas) in the covered area;
18	and
19	"(II) be applied to mid- and
20	high-rise multifamily buildings in the
21	areas described in subclause (I).".
22	(2) Land management investigations.—
23	Section 1361(b) of the National Flood Insurance
24	Act of 1968 (42 U.S.C. 4102(b)) is amended by in-
25	serting ", including whether a State or local govern-

1	ment, as applicable, has enacted the requirements
2	described in section 1327(b)" after "other building
3	restrictions".
4	(d) Calculation of Risk Premium Rates.—Sec-
5	tion 1308 of the National Flood Insurance Act of 1968
6	(42 U.S.C. 4015) is amended by adding at the end the
7	following:
8	"(n) Consideration of Alternative Mitigation
9	Methods.—With respect to a chargeable rate prescribed
10	for a building described in section 1315(a)(3)(B), the Ad-
11	ministrator shall ensure that the rate properly reflects the
12	reduction in flood risk after adopting the land use and
13	control measures described in that section, if applicable.".
14	SEC. 207. SENSE OF CONGRESS REGARDING FLOOD MITIGA-
15	TION ACTIVITIES.
16	It is the sense of Congress that the Administrator
17	should consider flood mitigation activities that—
18	(1) provide benefits to an entire floodplain or
19	community, or to a portion of such a community;
20	
	(2) consider all available and practicable ap-
21	(2) consider all available and practicable approaches; and
21 22	
	proaches; and

1	(C) are consistent with mitigation plans
2	approved by the Administrator.
3	SEC. 208. NEW ZONE FOR LEVEE-IMPACTED AREAS.
4	Section 1360 of the National Flood Insurance Act of
5	1968 (42 U.S.C. 4101) is amended by adding at the end
6	the following:
7	"(k) Levee-Impacted Areas.—
8	"(1) IN GENERAL.—Subject to full implementa-
9	tion of subparagraphs (A)(iii) and (B) of section
10	100216(b)(1) of the Biggert-Waters Flood Insur-
11	ance Reform Act of 2012 (42 U.S.C. $4101b(b)(1)$ )
12	and notwithstanding any other provision of law, if a
13	community applies to the Administrator for the re-
14	mapping of a levee-impacted area in which the perti-
15	nent levee system fails to meet the minimum design,
16	operation, and maintenance standards of the Na-
17	tional Flood Insurance Program required for levee
18	accreditation on a flood insurance rate map in ac-
19	cordance with the Levee Analysis Mapping Proce-
20	dure initiated by the Administrator to replace the
21	'without levees' approach to a Flood Insurance
22	Study, the Administrator shall—
23	"(A) establish flood risk zones for those
24	levee-impacted areas on such maps, to be
25	known as 'AL-E zones', that have an estab-

1	lished elevation for community floodplain man-
2	agement; and
3	"(B) make flood insurance available to
4	properties located within those levee-impacted
5	areas.
6	"(2) Transition.—During the period begin-
7	ning on the date of enactment of this subsection and
8	ending on the date on which the Administrator de-
9	velops rates for the various AL–E zones, a structure
10	located in a portion of a community that is located
11	within a levee-impacted area described in paragraph
12	(1) shall be eligible for rates associated with areas
13	of moderate flood hazards.".
_	
14	SEC. 209. APPEALS REGARDING EXISTING FLOOD MAPS.
	SEC. 209. APPEALS REGARDING EXISTING FLOOD MAPS.  (a) IN GENERAL.—
14	
14 15	(a) In General.—
<ul><li>14</li><li>15</li><li>16</li></ul>	(a) In General.—  (1) Right to appeal.—Section 1360 of the
14 15 16 17	<ul><li>(a) In General.—</li><li>(1) Right to appeal.—Section 1360 of the National Flood Insurance Act of 1968 (42 U.S.C.</li></ul>
14 15 16 17 18	<ul> <li>(a) In General.—</li> <li>(1) Right to appeal.—Section 1360 of the National Flood Insurance Act of 1968 (42 U.S.C. 4101), as amended by section 208, is amended by</li> </ul>
14 15 16 17 18	(a) In General.—  (1) Right to appeal.—Section 1360 of the National Flood Insurance Act of 1968 (42 U.S.C. 4101), as amended by section 208, is amended by adding at the end the following:
14 15 16 17 18 19 20	(a) In General.—  (1) Right to appeal.—Section 1360 of the National Flood Insurance Act of 1968 (42 U.S.C. 4101), as amended by section 208, is amended by adding at the end the following:  "(1) Appeals of Existing Maps.—
14 15 16 17 18 19 20 21	(a) In General.—  (1) Right to appeal.—Section 1360 of the National Flood Insurance Act of 1968 (42 U.S.C. 4101), as amended by section 208, is amended by adding at the end the following:  "(1) Appeals of Existing Maps.—  "(1) Right to appeal.—Subject to paragraph

1	map that the Administrator denies may at any time
2	appeal the denial in accordance with this subsection.
3	"(2) Basis for appeal.—The basis for an ap-
4	peal under this subsection shall be the possession of
5	knowledge or information that—
6	"(A) the base flood elevation level or des-
7	ignation of any aspect of a flood insurance rate
8	map is scientifically or technically inaccurate; or
9	"(B) factors exist that mitigate the risk of
10	flooding, including ditches, banks, walls, vegeta-
11	tion, levees, lakes, dams, reservoirs, basin, re-
12	tention ponds, and other natural or manmade
13	topographical features.
14	"(3) Appeals process.—
15	"(A) Administrative adjudication.—
16	The Administrator shall determine an appeal
17	under this subsection by making a final adju-
18	dication on the record, after providing an op-
19	portunity for an administrative hearing.
20	"(B) RIGHTS UPON ADVERSE DECISION.—
21	"(i) Optional arbitration.—If an
22	appeal determined under subparagraph (A)
23	does not result in a decision in favor of the
24	State, local government, owner, or lessee,
25	that party may request that an appeal of

1	the adverse decision be heard through
2	independent, non-binding arbitration.
3	"(ii) Process.—The Administrator
4	shall establish a process for arbitration
5	under clause (i) under which the arbitrator
6	provides a non-binding recommendation to
7	the Administrator.
8	"(4) Relief.—
9	"(A) Wholly successful appeals.—If
10	the Administrator determines, in an appeal
11	under this subsection, that the property of a
12	policyholder that had been included in a special
13	flood hazard area under the flood insurance
14	rate map is actually not in a special flood haz-
15	ard area—
16	"(i) the policyholder may cancel the
17	policy at any time during the year in which
18	the Administrator makes the determina-
19	tion; and
20	"(ii) the Administrator shall provide
21	the policyholder a refund equal to the
22	amount of—
23	"(I) any premiums that the pol-
24	icyholder paid during the year de-
25	scribed in clause (i); and

1	"(II) any premiums that the pol-
2	icyholder paid for flood insurance cov-
3	erage that the policyholder was re-
4	quired to purchase or maintain during
5	the 2-year period preceding the year
6	described in clause (i).
7	"(B) Partially successful appeals.—
8	If the Administrator determines in an appeal
9	under this subsection that mitigating factors
10	have reduced, but not eliminated, the risk of
11	flooding to a property, the Administrator
12	shall—
13	"(i) reduce the amount of flood insur-
14	ance coverage required to be maintained
15	for the property by the ratio of the suc-
16	cessful portion of the appeal as compared
17	to the entire appeal; and
18	"(ii) provide the policyholder a refund
19	equal to the difference between—
20	"(I) the amount of any premiums
21	that the policyholder paid during the
22	period—
23	"(aa) beginning on the later
24	of—

1	"(AA) the date on
2	which the mitigating factor
3	was created; or
4	"(BB) January 1 of the
5	second year preceding the
6	date on which the deter-
7	mination is made; and
8	"(bb) ending on the date on
9	which the reduction in the
10	amount of flood insurance re-
11	quired, as described in clause (i),
12	takes effect; and
13	$(\Pi)$ the amount of premiums
14	that the policyholder would have been
15	required to pay if the reduced amount
16	of flood insurance coverage required,
17	as described in clause (i), had been in
18	effect during the period described in
19	subclause (I) of this clause.
20	"(C) Additional relief.—The Adminis-
21	trator may provide additional refunds in excess
22	of the amounts required under subparagraphs
23	(A) and (B) if the Administrator determines
24	that such additional refunds are warranted.
25	"(5) Recovery of costs.—

1	"(A) Appeal expenses.—If a State or
2	local government, or the owner or lessee of real
3	property, incurs any expense in connection with
4	an appeal under this subsection that is based
5	on a scientific or technical error made by the
6	Administrator and that is successful in whole or
7	part regarding the designation of the base flood
8	elevation or any aspect of a flood insurance rate
9	map, including elevation or designation of a
10	special flood hazard area, the Administrator
11	shall reimburse the State, local government,
12	owner, or lessee in accordance with subpara-
13	graph (B).
14	"(B) Reimbursable expenses.—The
15	Administrator—
16	"(i) may reimburse a party under
17	subparagraph (A) for reasonable expenses
18	described in that subparagraph—
19	"(I) including for a service pro-
20	vided by a surveyor, engineer, or sci-
21	entific expert; and
22	"(II) to the extent measured by
23	the ratio of the successful portion of
24	the appeal as compared to the entire
25	appeal; and

1	"(ii) may not reimburse a party under
2	subparagraph (A) for—
3	"(I) the cost of legal services; or
4	"(II) the payment of any fee or
5	expense, the payment of which was
6	agreed to be contingent upon the re-
7	sult of the appeal.
8	"(6) Guidance.—The Administrator shall
9	issue guidance to implement this subsection, which
10	shall not be subject to the notice and comment re-
11	quirements under section 553 of title 5, United
12	States Code.".
13	(2) Technical and conforming amend-
14	MENTS.—Section 1310(a) of the National Flood In-
15	surance Act of 1968 (42 U.S.C. 4017(a)) is amend-
16	$\operatorname{ed}$ —
17	(A) in paragraph (7), by striking "and" at
18	the end;
19	(B) in paragraph (8), by striking the pe-
20	riod at the end and inserting "; and"; and
21	(C) by adding at the end the following:
22	"(9) for providing reimbursements of expenses
23	of flood insurance rate map appeals under section
24	1360(k)(5).".

- 1 (b) DEADLINE.—Not later than 180 days after the
- 2 date of enactment of this Act, the Administrator shall
- 3 issue the guidance required under subsection (1)(6) of sec-
- 4 tion 1360 of the National Flood Insurance Act of 1968
- 5 (42 U.S.C. 4101), as added by subsection (a) of this sec-
- 6 tion.

## 7 TITLE III—COST SAVINGS

- 8 SEC. 301. FORBEARANCE ON NFIP INTEREST PAYMENTS.
- 9 (a) In General.—During the 6-year period begin-
- 10 ning on the date of enactment of this Act, the Secretary
- 11 of the Treasury may not charge the Administrator interest
- 12 on amounts borrowed by the Administrator under section
- 13 1309(a) of the National Flood Insurance Act of 1968 (42
- 14 U.S.C. 4016(a)) that were outstanding as of that date of
- 15 enactment.
- 16 (b) No Retroactive Accrual.—After the 6-year
- 17 period described in subsection (a), the Secretary of the
- 18 Treasury shall not require the Administrator to repay any
- 19 interest that, but for that subsection, would have accrued
- 20 on the borrowed amounts described in that subsection dur-
- 21 ing that 6-year period.

1	SEC. 302. CAP ON WRITE YOUR OWN COMPANY COMPENSA-
2	TION.
3	(a) In General.—Section 1311 of the National
4	Flood Insurance Act of 1968 (42 U.S.C. 4018) is amend-
5	ed—
6	(1) by redesignating subsection (b) as sub-
7	section (c); and
8	(2) by inserting after subsection (a) the fol-
9	lowing:
10	"(b) Limitation on Compensation; Minimum
11	AGENT COMMISSIONS.—In negotiating with appropriate
12	representatives of the insurance industry under subsection
13	(a), the Administrator shall ensure that—
14	"(1) any reimbursement paid to a property and
15	casualty insurance company for selling, writing, and
16	servicing flood insurance policies is not more than
17	22.46 percent of the aggregate amount of premiums
18	charged by the insurance company; and
19	"(2) an insurance company pays a portion of
20	the reimbursement described in paragraph (1) to
21	agents of the company as a commission, in an
22	amount that is not less than 15 percent of the ag-
23	gregate amount of the premiums sold by the
24	agent.".
25	(b) Technical and Conforming Amendments.—
26	Section 1311 of the National Flood Insurance Act of 1968

- (42 U.S.C. 4018), as amended by subsection (a), is 2 amended— 3 (1) in subsection (a), by striking "The Administrator" and inserting "IN GENERAL.—The Adminis-4 5 trator"; and 6 (2) in subsection (c), by striking "For purposes of subsection (a)" and inserting "Definitions.— 7 8 For purposes of this section". SEC. 303. TAXPAYER PROTECTION. 10 Section 1360(g) of the National Flood Insurance Act of 1968 (42 U.S.C. 4101(g)) is amended— 12 (1) in the first sentence, by inserting ", subject 13 to the following sentence," after "at a reasonable 14 cost"; and 15 (2) by inserting after the first sentence the following: "The Administrator shall develop a fee 16 17 schedule based on recovering the actual costs of pro-18 viding flood insurance rate maps to such other per-19 sons, and shall charge a fee based on the schedule 20 to any private entity for the use of such a map.". 21 SEC. 304. VENDOR COSTS; TRANSPARENCY. 22 (a) In General.—Section 100224(d) of the Biggert-
- 23 Waters Flood Insurance Reform Act of 2012 (42 U.S.C.
- 24 4081 note) is amended—

1	(1) by striking "Not later than 12 months after
2	the date of enactment of this Act, the Adminis-
3	trator" and inserting the following:
4	"(A) In General.—The Administrator";
5	and
6	(2) by adding at the end the following:
7	"(B) Vendor costs; transparency.—In
8	issuing the rule under subparagraph (A), the
9	Administrator shall—
10	"(i) develop a schedule to determine
11	the actual costs of Write Your Own ven-
12	dors, including claims adjusters and engi-
13	neering companies;
14	"(ii) provide that if a Write Your Own
15	company requests reimbursement for the
16	costs of a service or product provided to
17	the company by a vendor, the Adminis-
18	trator only reimburses the company for the
19	actual costs of the service or products; and
20	"(iii) require that all reimbursements
21	to Write Your Own companies be made
22	public, including a description of the prod-
23	uct or service provided to which the reim-
24	bursement pertains.".

- 1 (b) DEADLINE FOR REVISED RULE.—Not later than 2 90 days after the date of enactment of this Act, the Administrator shall issue a revised rule under section 3 4 100224(d) of the Biggert-Waters Flood Insurance Reform 5 Act of 2012 (42 U.S.C. 4081 note), as amended by sub-6 section (a). TITLE IV—CLAIMS PROCESS 7 REFORM 8 SEC. 401. EARTH MOVEMENT CLARIFICATION. 10 Section 1306 of the National Flood Insurance Act of 1968 (42 U.S.C. 4013) is amended by adding at the end the following: 12 13 "(e) Earth Movement.—A flood insurance claim filed under this title for damage to or loss of property may 14 15 not be denied based on the earth movement exclusion in the standard flood insurance policy under the national flood insurance program if the claim is filed as the result of a flood, including a claim for damage to or loss or prop-18 19 erty caused by earth movement that was caused by a 20 flood.". 21 SEC. 402. TREATMENT OF BASEMENTS. 22 (a) Basement Clarification.—
- 23 (1) Definition.—In this subsection, the term "pre-FIRM condominium building" means a condo-24

1	minium building that was not constructed or sub-
2	stantially improved after the later of—
3	(A) December 31, 1974; or
4	(B) the effective date of the initial flood in-
5	surance rate map published by the Adminis-
6	trator under section 1360 of the National Flood
7	Insurance Act of 1968 (42 U.S.C. 4101) for the
8	area in which the building is located.
9	(2) Amendment to regulations.—The Ad-
10	ministrator shall amend section 59.1 of title 44,
11	Code of Federal Regulations, to exclude from the
12	definition of the term "basement" any pre-FIRM
13	condominium building, the lowest floor of which is
14	not more than 4 feet below the lowest adjacent
15	grade.
16	(b) Study on Consequences of Street-Rais-
17	ING.—
18	(1) Definition.—In this subsection, the term
19	"affected property" means a property containing an
20	area—
21	(A) the floor of which was located at or
22	above grade before the community raised the
23	street adjacent to the property: and

1	(B) after the street-raising described in
2	subparagraph (A), that was designated as a
3	basement because of the street-raising.
4	(2) Study; report.—Not later than 1 year

after the date of enactment of this Act, the Administrator shall study and submit to Congress a report on the consequences of street-raising on flood insurance coverage for an affected property under the National Flood Insurance Program, including the cost implications for the property owner.

## 11 SEC. 403. MOLD DAMAGE CLARIFICATION.

- The Administrator shall amend the Standard Flood
- 13 Insurance Policy to provide that—

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- 14 (1) as a general rule, loss caused by water, 15 moisture, mildew, or mold caused by a flood is cov-16 ered by flood insurance under the National Flood 17 Insurance Program;
  - (2) the exemption from coverage for water, moisture, mildew, or mold damage caused by a policyholder who is truly derelict in inspecting or maintaining a property after a flood recedes is a limited exemption;
- 23 (3) in the case of water, moisture, mildew, or 24 mold damage described in paragraph (2), only the 25 amount of water, moisture, mildew, or mold that

- built up because of the dereliction of duty, and only
  during the time when the water, moisture, mildew,
  or mold build-up reasonably could have been mitigated, shall not be covered;
  - (4) the determination that a policyholder was truly derelict as described in paragraph (2) is a high bar to meet; and
  - (5) the evaluation of whether a policyholder was truly derelict as described in paragraph (2) shall be made in light of the behavior that could reasonably be expected from a survivor in the aftermath of a particular flood event, which may include a natural disaster, given the challenges facing a policyholder in that situation, including—
    - (A) difficulty in inspecting or maintaining the property;
    - (B) the need to address other, more immediate priorities, including the health and well-being of the policyholder and his or her family, preservation of basic items, displacement, shock, and other issues that make inspection and mitigation a near-term challenge; and
    - (C) difficulty in finding qualified experts during the surge of demand following a flood.

1	SEC. 404. APPEAL OF DECISIONS RELATING TO FLOOD IN
2	SURANCE COVERAGE.
3	(a) Extension of Deadline To File Appeal; En-
4	FORCING DEADLINE FOR FEMA TO RESOLVE APPEAL
5	OPTIONAL ARBITRATION FOR APPEALS.—Section 1312 of
6	the National Flood Insurance Act of 1968 (42 U.S.C.
7	4019) is amended by adding at the end the following:
8	"(d) Appeal of Decisions Relating to Floor
9	Insurance Coverage.—
10	"(1) In General.—The Administrator shall
11	by regulation, establish an appeals process through
12	which holders of a flood insurance policy may appeal
13	the decisions, with respect to claims, proofs of loss
14	and loss estimates relating to such flood insurance
15	policy, of any—
16	"(A) insurance agent or adjuster, or insur-
17	ance company; or
18	"(B) employee or contractor of the Federal
19	Emergency Management Agency.
20	"(2) Deadline to file appeal.—The Admin-
21	istrator shall establish a deadline for filing an appeal
22	under this subsection that is not less than 1 year
23	after the date on which the decision being appealed
24	was made.
25	"(3) Notification upon initial denial of
26	CLAIM.—The Administrator shall ensure that a

1	claimant is provided with the rules, forms, and dead-
2	lines for an appeal under this subsection at the time
3	a claim is first denied in full or in part, including—
4	"(A) the effective date of the denial;
5	"(B) a justification for the denial, includ-
6	ing supporting documentation;
7	"(C) the date on which the period of limi-
8	tation for instituting an action against the Ad-
9	ministrator on the claim under section 1333 or
10	1341, as applicable, will end; and
11	"(D) a point of contact through which the
12	claimant can directly discuss an appeal with a
13	representative of the Federal Emergency Man-
14	agement Agency.
15	"(4) Deadline to resolve appeal.—
16	"(A) In General.—Not later than 90
17	days after the date as of which a policyholder
18	has submitted all necessary information relating
19	to an appeal under this subsection, the Admin-
20	istrator shall provide an appeal decision in writ-
21	ing to the policyholder and insurer, including
22	specific information for the resolution of the ap-
23	peal.

1	"(B) Enforcement.—If the Adminis-
2	trator does not comply with the deadline under
3	subparagraph (A)—
4	"(i) the appeal shall be deemed grant-
5	ed; and
6	"(ii) the Administrator shall award
7	the policyholder the full amount of the
8	claim.
9	"(C) Notification upon denial of ap-
10	PEAL.—If the Administrator denies an appeal
11	filed by a policyholder under this subsection,
12	the Administrator shall include with the notice
13	of denial—
14	"(i) an explanation of the legal op-
15	tions of the policyholder for further chal-
16	lenging the denial; and
17	"(ii) the date on which the period of
18	limitation for instituting an action against
19	the Administrator on the claim under sec-
20	tion 1333 or 1341, as applicable, will end.
21	"(e) Optional Arbitration.—Not later than 180
22	days after the date of enactment of this subsection, the
23	Administrator shall by regulation establish a process
24	through which a flood insurance policyholder, instead of
25	submitting an appeal under subsection (d) to the Adminis-

- 1 trator, may request that the appeal be heard through inde-
- 2 pendent, binding arbitration.".
- 3 (b) Relation to Regulations and Other Law.—
- 4 Nothing in the amendment made by subsection (a) shall
- 5 be construed to require the Administrator to repeal the
- 6 regulations promulgated under section 205 of the Bun-
- 7 ning-Bereuter-Blumenauer Flood Insurance Reform Act
- 8 of 2004 (42 U.S.C. 4011 note), or to promulgate new reg-
- 9 ulations, except as necessary to implement that amend-
- 10 ment.
- 11 SEC. 405. ACCOUNTABILITY FOR UNDERPAYMENTS BY
- 12 WRITE YOUR OWN COMPANIES.
- 13 Section 1348 of the National Flood Insurance Act of
- 14 1968 (42 U.S.C. 4084) is amended by adding at the end
- 15 the following:
- 16 "(c) Accountability for Underpayments.—The
- 17 Administrator shall require that, if the Administrator de-
- 18 termines through an audit that the pool or an insurance
- 19 company or other private organization described in sub-
- 20 section (a) has underpaid a claim of a policyholder—
- 21 "(1) the pool, insurance company, or other pri-
- vate organization, as applicable, shall pay the
- amount of the difference to the Administrator; and

1	"(2) the Administrator shall deposit the amount
2	paid under paragraph (1) in the National Flood In-
3	surance Fund.".
4	SEC. 406. POLICYHOLDER RIGHT TO KNOW.
5	Section 1312 of the National Flood Insurance Act of
6	1968 (42 U.S.C. 4019), as amended by section 404, is
7	amended by adding at the end the following:
8	"(f) Availability of Claim-Related Docu-
9	MENTS.—
10	"(1) Definition.—In this subsection, the term
11	'claim-related document' means any document that
12	is prepared for the purposes of assessing a claim for
13	losses covered by flood insurance made available
14	under this title.
15	"(2) Availability of documents.—Any enti-
16	ty servicing a claim under the national flood insur-
17	ance program—
18	"(A) shall retain each claim-related docu-
19	ment prepared by or for the entity;
20	"(B) not later than 7 days after receiving
21	a request from a claimant or an authorized rep-
22	resentative of a claimant for a copy of a claim-
23	related document described in subparagraph
24	(A) that pertains to the claimant, shall provide
25	the copy to the claimant or representative; and

1	"(C) not later than 30 days after receiving
2	notice of a claim, shall notify the claimant that
3	the claimant or an authorized representative of
4	the claimant may obtain, upon request, a copy
5	of any claim-related document described in sub-
6	paragraph (A) that pertains to the claimant.".
7	SEC. 407. INCREASING STATUTE OF LIMITATIONS FOR LAW-
8	SUITS.
9	(a) Government Program With Industry As-
10	SISTANCE.—Section 1341 of the National Flood Insurance
11	Act of 1968 (42 U.S.C. 4072) is amended to read as fol-
12	lows:
13	"SEC. 1341. ADJUSTMENT AND PAYMENT OF CLAIMS AND
13 14	"SEC. 1341. ADJUSTMENT AND PAYMENT OF CLAIMS AND JUDICIAL REVIEW.
14	JUDICIAL REVIEW.
14 15	JUDICIAL REVIEW.  "(a) Adjustment and Payment of Claims.—If
14 15 16 17	JUDICIAL REVIEW.  "(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340,
14 15 16 17	JUDICIAL REVIEW.  "(a) ADJUSTMENT AND PAYMENT OF CLAIMS.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any
14 15 16 17	JUDICIAL REVIEW.  "(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any claims for proved and approved losses covered by flood in-
114 115 116 117 118	JUDICIAL REVIEW.  "(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any claims for proved and approved losses covered by flood in- surance.
14 15 16 17 18 19 20	"(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any claims for proved and approved losses covered by flood insurance.  "(b) Judicial Review.—
14 15 16 17 18 19 20 21	"(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any claims for proved and approved losses covered by flood insurance.  "(b) Judicial Review.—  "(1) Right of action.—Upon the disallow-
14 15 16 17 18 19 20 21	"(a) Adjustment and Payment of Claims.—If the program is carried out as provided in section 1340, the Administrator may adjust and make payment of any claims for proved and approved losses covered by flood insurance.  "(b) Judicial Review.—  "(1) Right of action.—Upon the disallowance or partial disallowance by the Administrator of

- ant may institute an action against the Administrator on the claim in the United States district court for the district in which the insured property or the major part thereof shall have been situated not later than 2 years after the later of—
  - "(A) the date on which the claimant receives notice of disallowance or partial disallowance of the claim; or
    - "(B) in the case of a denial of a claim for losses that is appealed to the Administrator, the date on which the claimant receives notice of a final determination upon appeal denying the claim in whole or in part.
  - "(2) Jurisdiction.—A court described in paragraph (1) shall have original exclusive jurisdiction to hear and determine an action under that paragraph without regard to the amount in controversy."
- 19 (b) Industry Program With Federal Financial 20 Assistance.—Section 1333 of the National Flood Insur-21 ance Act of 1968 (42 U.S.C. 4053) is amended to read 22 as follows:

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1	"SEC. 1333. ADJUSTMENT AND PAYMENT OF CLAIMS AND
2	JUDICIAL REVIEW.
3	"(a) Adjustment and Payment of Claims.—The
4	insurance companies and other insurers that form, asso-
5	ciate, or otherwise join together in the pool under this part
6	may adjust and pay all claims for proved and approved
7	losses covered by flood insurance in accordance with the
8	provisions of this title.
9	"(b) Judicial Review.—
10	"(1) Right of action.—Upon the disallow-
11	ance or partial disallowance by any company or
12	other insurer described in subsection (a) of a claim
13	described in that subsection, or upon the refusal of
14	the claimant to accept the amount allowed upon a
15	claim described in that subsection, the claimant may
16	institute an action on the claim against the company
17	or other insurer in the United States district court
18	for the district in which the insured property or the
19	major part thereof shall have been situated not later
20	than 2 years after the later of—
21	"(A) the date on which the claimant re-
22	ceives notice of disallowance or partial disallow-
23	ance of the claim; or
24	"(B) in the case of a denial of a claim for
25	losses that is appealed to the Administrator, the
26	date on which the claimant receives notice of a

final determination upon appeal denying the 1 2 claim in whole or in part. 3 "(2) Jurisdiction.—A court described in 4 paragraph (1) shall have original exclusive jurisdic-5 tion to hear and determine an action under that 6 paragraph without regard to the amount in con-7 troversv.". 8 SEC. 408. ATTORNEY FEE SHIFTING. 9 (a) Administrative Appeals.—Subsection (d) of section 1312 of the National Flood Insurance Act of 1968 10 11 (42 U.S.C. 4019), as amended by section 404, is amended by adding at the end the following: "(5) Awards for costs in administrative 13 14 PROCEEDINGS.— 15 "(A) IN GENERAL.—If the claimant pre-16 vails in any appeal to the Administrator of the 17 disallowance or partial disallowance of a claim 18 for losses covered by flood insurance made 19 available under this title, the Administrator 20 shall award costs of the appeal, including attor-21 ney fees, any proceeding expenses, and engi-22 neering and other expert expenses, to the claim-23 ant. 24 "(B) Definition.—For purposes of this paragraph, the term 'prevail' means to be 25

awarded a greater amount by the Administrator
than the amount of the last, best offer from the
Administrator with respect to the claim of the
claimant.".

## (b) Judicial Review.—

- (1) GOVERNMENT PROGRAM WITH INDUSTRY ASSISTANCE.—Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as added by section 407, is amended by adding at the end the following:
- "(3) Attorney fees and other litigation costs.—
  - "(A) IN GENERAL.—If the claimant prevails in an action under this subsection, the court shall award reasonable costs of litigation, including attorney fees, litigation expenses, and engineering and other expert expenses, to the claimant.
  - "(B) Subrogation.—Any award under subparagraph (A) shall be paid by the Administrator and, upon such payment, the Administrator shall be subrogated to the rights of the claimant to recover such costs for which the Administrator has compensated the claimant from any insurance company or other insurer or

1	insurance adjustment organization that may be
2	responsible for the disallowance or partial dis-
3	allowance of the claim.
4	"(C) Definition.—For purposes of this
5	paragraph, the term 'prevail' means to be
6	awarded a greater amount by the court than
7	the amount of the last, best offer from the Ad-
8	ministrator with respect to the claim of the
9	claimant.".
10	(2) Industry Program with Federal finan-
11	CIAL ASSISTANCE.—Subsection (b) of section 1333
12	of the National Flood Insurance Act of 1968 (42
13	U.S.C. 4053), as amended by section 407, is amend-
14	ed by adding at the end the following:
15	"(3) Attorney fees and other litigation
16	COSTS.—
17	"(A) In general.—If the claimant pre-
18	vails in an action under this subsection, the
19	court shall award reasonable costs of litigation,
20	including attorney fees, litigation expenses, and
21	engineering and other expert expenses, to the
22	claimant.
23	"(B) Subrogation.—Any award under
24	subparagraph (A) shall be paid by the Adminis-
25	trator and, upon such payment, the Adminis-

1	trator shall be subrogated to the rights of the
2	claimant to recover such costs for which the
3	Administrator has compensated the claimant
4	from any company or other insurer responsible
5	for the disallowance or partial disallowance of
6	the claim.
7	"(C) Definition.—For purposes of this
8	paragraph, the term 'prevail' means to be
9	awarded a greater amount by the court than
10	the amount of the last, best offer from the in-
11	surer or Administrator with respect to the claim
12	of the claimant.".
13	SEC. 409. DOJ DEFENSE AGAINST POLICYHOLDER LAW-
13 14	SEC. 409. DOJ DEFENSE AGAINST POLICYHOLDER LAW- SUITS.
14 15	SUITS.
14 15 16	Subsection (b) of section 1341 of the National Flood
14 15 16 17	Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by
14 15 16 17	Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by section 408, is amended by adding at the end the fol-
14 15 16 17 18	Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by section 408, is amended by adding at the end the following:
14 15 16 17 18	Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by section 408, is amended by adding at the end the fol- lowing:  "(4) Representation by Department of
14 15 16 17 18 19 20	Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by section 408, is amended by adding at the end the fol- lowing:  "(4) Representation by department of Justice.—If a claimant institutes an action under
14 15 16 17 18 19 20 21	Suits.  Subsection (b) of section 1341 of the National Flood Insurance Act of 1968 (42 U.S.C. 4072), as amended by section 408, is amended by adding at the end the fol- lowing:  "(4) Representation by department of Justice.—If a claimant institutes an action under this subsection—

1	"(i) shall represent the Administrator
2	or the Write Your Own company, as appli-
3	cable, in the action; and
4	"(ii) may not seek to have the court
5	dismiss an action with potential meri-
6	torious claims based on good faith errors
7	or omissions by the claimant in the claim-
8	ant's proof of loss.".
9	SEC. 410. STUDY ON PARTICIPATION RATES.
10	(a) DEFINITIONS.—In this section—
11	(1) the term "500-year floodplain" has the
12	meaning given the term in section 100202(a) of the
13	Biggert-Waters Flood Insurance Reform Act of
14	2012 (40 U.S.C. 4004(a));
15	(2) the terms "Federal agency lender", "im-
16	proved real estate", and "regulated lending institu-
17	tion" have the meanings given those terms in section
18	3(a) of the Flood Disaster Protection Act of 1973
19	(42 U.S.C. 4003(a)); and
20	(3) the term "property with a federally backed
21	mortgage" means improved real estate or a mobile
22	home securing a loan that was—
23	(A) made by a regulated lending institu-
24	tion or Federal agency lender; or

1	(B) purchased by the Federal National
2	Mortgage Association or the Federal Home
3	Loan Mortgage Corporation.
4	(b) STUDY.—Not later than 1 year after the date of
5	enactment of this Act, the Administrator shall study and
6	submit to Congress a report that describes—
7	(1) the percentage of properties with federally
8	backed mortgages located in an area having special
9	flood hazards that are covered by flood insurance
10	that satisfies the requirement under section 102(b)
11	of the Flood Disaster Protection Act of 1973 (42
12	U.S.C. 4012a(b)); and
13	(2) the percentage of properties with federally
14	backed mortgages located in the 500-year floodplain
15	that are covered by flood insurance that would sat-
16	isfy the requirement described in paragraph (1) if
17	that requirement applied to such properties.
18	SEC. 411. FEDERAL FLOOD INSURANCE ADVISORY COM-
19	MITTEE.
20	Part C of chapter II of the National Flood Insurance
21	Act of 1968 (42 U.S.C. 4081 et seq.) is amended by add-
22	ing at the end the following:

1	"SEC. 1349. FEDERAL FLOOD INSURANCE ADVISORY COM-
2	MITTEE.
3	"(a) Establishment.—There is established an advi-
4	sory committee to be known as the Federal Flood Insur-
5	ance Advisory Committee (in this section referred to as
6	the 'Committee').
7	"(b) Membership.—
8	"(1) Members.—The Committee shall consist
9	of—
10	"(A) the Administrator, or the designee
11	thereof;
12	"(B) the Secretary of the Treasury, or the
13	designee thereof; and
14	"(C) additional members appointed by the
15	Administrator or the designee thereof, who shall
16	be—
17	"(i) 2 representatives of the property
18	and casualty insurance sector;
19	"(ii) 1 individual who served in the
20	past, or is currently serving, as an insur-
21	ance regulator of a State, the District of
22	Columbia, the Commonwealth of Puerto
23	Rico, Guam, the Commonwealth of the
24	Northern Mariana Islands, the Virgin Is-
25	lands, American Samoa, or any federally-
26	recognized Indian tribe

1	"(iii) 1 representative of the financial
2	sector or insurance sector who is involved
3	in risk transfers, including reinsurance, re-
4	silience bonds, and other insurance-linked
5	securities;
6	"(iv) 1 actuary with demonstrated
7	high-level knowledge of catastrophic risk
8	insurance;
9	"(v) 2 insurance professionals with
10	demonstrated experience with the sale of
11	flood insurance under the national flood in-
12	surance program;
13	"(vi) 2 representatives of catastrophic
14	risk insurance programs;
15	"(vii) 1 insurance claims specialist;
16	"(viii) 1 representative of a recognized
17	consumer advocacy organization;
18	"(ix) 1 individual having dem-
19	onstrated expertise in the challenges in in-
20	suring low-income communities;
21	"(x) 1 representative from an aca-
22	demic institution who has demonstrated
23	expertise in insurance; and

- 1 "(xi) any other recognized experts in 2 the field of insurance that the Adminis-3 trator considers necessary.
- 4 "(2) QUALIFICATIONS.—In appointing members 5 under paragraph (1)(C), the Administrator shall, to 6 the maximum extent practicable, ensure the mem-7 bership of the Committee has a balance of members 8 reflecting geographic diversity, including representa-9 tion from areas inland or with coastline identified by 10 the Administrator as at high risk for flooding or as 11 areas having special flood hazards.
- 12 "(c) Duties.—The Committee shall review, and make recommendations to the Administrator, upon request, on matters related to the insurance aspects of the 14 15 national flood insurance program, including ratemaking, technology to administer insurance, risk assessment, actu-16 17 arial practices, claims practices, sales and insurance delivery, compensation and allowances, generally and based on 18 19 the complexities of the program, and best insurance prac-20 tices.
- "(d) CHAIRPERSON.—The members of the Committee shall elect 1 member to serve as the chairperson of the Committee (in this subsection referred to as the 'Chairperson').

1	"(e) Compensation.—Members of the Committee
2	shall receive no additional compensation by reason of their
3	service on the Committee.
4	"(f) Meetings and Actions.—
5	"(1) IN GENERAL.—The Committee—
6	"(A) shall meet not less frequently than
7	twice each year at the request of the Chair-
8	person or a majority of the members of the
9	Committee; and
10	"(B) may take action by a vote of the ma-
11	jority of the members in accordance with the
12	charter of the Committee.
13	"(2) Initial meeting.—The Administrator, or
14	a designee thereof, shall request and coordinate the
15	initial meeting of the Committee.
16	"(g) STAFF OF FEMA.—Upon the request of the
17	Chairperson, the Administrator may detail, on a nonreim-
18	bursable basis, personnel of the Federal Emergency Man-
19	agement Agency to assist the Committee in carrying out
20	the duties of the Committee.
21	"(h) Powers.—In carrying out this section, the
22	Committee may hold hearings, receive evidence and assist-
23	ance, provide information, and conduct research, as the
24	Committee considers appropriate.

- 1 "(i) Reports to Congress.—The Administrator,
- 2 on an annual basis, shall report to the Committee on Fi-
- 3 nancial Services of the House of Representatives, the
- 4 Committee on Banking, Housing, and Urban Affairs of
- 5 the Senate, and the Office of Management and Budget
- 6 on—
- 7 "(1) the recommendations made by the Com-
- 8 mittee;
- 9 "(2) actions taken by the Federal Emergency
- Management Agency to address the recommenda-
- tions described in paragraph (1) to improve the in-
- surance aspects of the National Flood Insurance
- 13 Program; and
- 14 "(3) any recommendations described in para-
- graph (1) that have been deferred or not acted upon,
- together with an explanatory statement with respect
- to those recommendations.
- 18 "(j) Applicability of the Federal Advisory
- 19 Committee Act.—Section 14 of the Federal Advisory
- 20 Committee Act (5 U.S.C. App.) shall not apply to the
- 21 Committee.".
- 22 SEC. 412. AUTHORITY TO TERMINATE CONTRACTORS AND
- VENDORS.
- 24 (a) In General.—Part C of chapter II of the Na-
- 25 tional Flood Insurance Act of 1968 (42 U.S.C. 4081 et

1	seq.), as amended by section 411, is amended by adding
2	at the end the following:
3	"SEC. 1350. TERMINATION OF CONTRACTS.
4	"(a) Definition.—In this section, the term 'covered
5	entity' means any attorney, law firm, consultant, or third-
6	party company that provides services to a Write Your Own
7	company.
8	"(b) Termination.—
9	"(1) In general.—Notwithstanding any other
10	provision of law, the Administrator may terminate a
11	contract or other agreement between a covered enti-
12	ty and a Write Your Own company if the Adminis-
13	trator—
14	"(A) determines that the covered entity
15	has engaged in conduct that is detrimental to
16	the national flood insurance program; and
17	"(B) not later than 14 days before termi-
18	nating the contract or other agreement, pro-
19	vided notice to the covered entity of the termi-
20	nation.
21	"(2) Appeal.—The Administrator shall estab-
22	lish a process for a covered entity to appeal the ter-
23	mination of a contract or other agreement under
24	paragraph (1).

- "(3) Early termination payouts.—The Administrator or a Write Your Own company is not required to make any early termination payout to a covered entity with respect to a contract or agreement with the Write Your Own company that the Administrator terminates under paragraph (1).".
- 7 (b) EFFECTIVE DATE; APPLICABILITY.—The amend8 ment made by subsection (a) shall apply to any contract
  9 or other agreement between a covered entity, as defined
  10 in section 1350(a) of the National Flood Insurance Act
  11 of 1968, as added by subsection (a), and a Write Your
  12 Own company that is entered into on or after the date
  13 of enactment of this Act.
- 14 SEC. 413. EASING PROOF OF LOSS REQUIREMENTS.
- 15 (a) IN GENERAL.—Section 1312 of the National 16 Flood Insurance Act of 1968 (42 U.S.C. 4019), as amend-17 ed by section 406, is amended by adding at the end the 18 following:
- 19 "(g) Proof of Loss.—
- "(1) REQUIRED NOTICE.—Not later than 1
  year after the date on which damage to or loss of
  a property that is covered by flood insurance made
  available under this title occurs, the policyholder
  with respect to the covered property may submit a
  proof of loss notice that contains only such informa-

1	tion as is necessary to document the damage or loss,
2	including—

- "(A) the amount claimed for the damage to or loss of the property; and
  - "(B) the signature of the policyholder attesting to the accuracy of the amount claimed and the information supplied to document the damage or loss.
- "(2) Supplemental proof.—Not later than 1 year after the date on which a policyholder submits a proof of loss notice under paragraph (1) with respect to a property that is covered by flood insurance made available under this title, the policyholder may submit supplemental information to support an increase in the amount claimed in the proof of loss notice if the policyholder discovers further damage to the property or otherwise determines that the amount claimed was insufficient.
- "(3) Errors or omissions.—An error or honest omission in a proof of loss notice or in supplemental information submitted by a policyholder under paragraph (1) or (2), respectively, with respect to a property that is covered by flood insurance made available under this title may not be used to deny the right of the policyholder—

- 1 "(A) to receive a payment for the damage 2 to or loss of the property; or
- 3 "(B) to appeal or otherwise challenge the
- 4 amount received for the damage to or loss of
- 5 the property.".
- 6 (b) APPLICABILITY.—The amendment made by sub-
- 7 section (a) shall apply to any claim for damage to or loss
- 8 of property that is covered by flood insurance under the
- 9 National Flood Insurance Program that is pending on, or
- 10 made after, the date of enactment of this Act.

## 11 SEC. 414. ELEVATION CERTIFICATES.

- 12 Chapter I of the National Flood Insurance Act of
- 13 1968 (42 U.S.C. 4011 et seq.), as amended by section
- 14 103, is amended by adding at the end the following:
- 15 "SEC. 1327. ELEVATION CERTIFICATES.
- 16 "(a) NO Expiration Date.—Surveyed elevation
- 17 data and other information relating to a building that is
- 18 recorded on a National Flood Insurance Program Ele-
- 19 vation Certificate by an individual licensed to record that
- 20 information shall continue to be in effect, and the Ele-
- 21 vation Certificate shall not expire, until the date on which
- 22 there is an alteration in the building or to the topography
- 23 surrounding the perimeter of the building.
- 24 "(b) Elevation Datum.—With respect to a Na-
- 25 tional Flood Insurance Program Elevation Certificate for

1	a building, if the elevation datum used to determine the
2	base flood elevation at the building is different than the
3	elevation datum used to calculate the building elevation
4	a datum conversion shall be performed to ensure that the
5	same elevation datum is used to calculate the base flood
6	elevation and the building elevation.".
7	SEC. 415. MONTHLY INSTALLMENT PAYMENT FOR PRE
8	MIUMS.
9	Not later than 180 days after the date of enactment
10	of this Act, the Administrator shall—
11	(1) implement the requirement for monthly in
12	stallment payments of premiums provided under sec
13	tion 1308(g) of the National Flood Insurance Act of
14	1968 (42 U.S.C. 4015(g)); or
15	(2) submit to Congress an explanation of the
16	reasons why the Administrator cannot implement
17	the requirement described in paragraph (1) during
18	that 180-day period.
19	SEC. 416. PILOT PROGRAM FOR PRE-EXISTING STRUC
20	TURAL CONDITIONS.
21	(a) Definitions.—In this section—
22	(1) the term "covered property" means a prop-
23	erty that is or may be covered by flood insurance
24	under the National Flood Insurance Program; and

	· <del>-</del>
1	(2) the term "covered policyholder" means a
2	policyholder or potential policyholder of flood insur-
3	ance under the National Flood Insurance Program
4	for a covered property.
5	(b) PILOT PROGRAM.—Not later than 180 days after
6	the date of enactment of this Act, the Administrator shall
7	establish a pilot program under which Write Your Own
8	companies and National Flood Insurance Program direct
9	servicers shall, at the request of a covered policyholder and
10	before providing or renewing insurance coverage with re-
11	spect to a covered property under the National Flood In-
12	surance Program, investigate the pre-existing structural
13	condition of the covered property for any issues that could
14	result in the denial of a claim under the National Flood
15	Insurance Program for damage to or loss of the covered
16	property.
17	SEC. 417. DEADLINE FOR CLAIM PROCESSING.
18	(a) In General.—Section 1312 of the National
19	Flood Insurance Act of 1968 (42 U.S.C. 4019), as amend-
20	ed by section 413, is amended by adding at the end the
21	following:
22	"(h) Deadline for Approval of Claims.—
23	"(1) IN GENERAL —The Administrator shall

provide that, in the case of a claim for damage to

1	or loss of property that is covered by flood insurance
2	made available under this title—
3	"(A) except as provided in paragraph (2),
4	not later than 30 days after the date on which
5	the claim is made—
6	"(i) a final determination regarding
7	approval of the claim for payment or dis-
8	approval of the claim shall be made; and
9	"(ii) notification of the determination
10	shall be provided to the insured making
11	the claim; and
12	"(B) payment of an approved claim shall
13	be made as soon as possible after that approval.
14	"(2) Extension of Deadline.—The Adminis-
15	trator shall—
16	"(A) provide that the period described in
17	paragraph (1)(A) may be extended by a single
18	additional period of 15 days under extraor-
19	dinary circumstances; and
20	"(B) by regulation, establish criteria for—
21	"(i) demonstrating the extraordinary
22	circumstances described in subparagraph
23	(A); and

1	"(ii) determining to which claims the
2	extraordinary circumstances described in
3	subparagraph (A) apply.".
4	(b) APPLICABILITY.—The amendment made by sub-
5	section (a) shall apply to any claim for damage to or loss
6	of property that is covered by flood insurance made avail-
7	able under the National Flood Insurance Program that
8	is pending on, or made after, the date of enactment of
9	this Act.
10	SEC. 418. ENGINEER OVERSIGHT AND CERTIFICATION.
11	Part C of chapter II of the National Flood Insurance
12	Act of 1968 (42 U.S.C. 4081 et seq.), as amended by sec-
13	tion 412, is amended by adding at the end the following:
14	"SEC. 1351. OVERSIGHT AND CERTIFICATION OF ENGI-
15	NEERS.
15 16	NEERS.  "(a) Definition.—In this section, the term 'covered
16 17	"(a) Definition.—In this section, the term 'covered
16 17	"(a) Definition.—In this section, the term 'covered engineering services' means engineering services provided
<ul><li>16</li><li>17</li><li>18</li></ul>	"(a) Definition.—In this section, the term 'covered engineering services' means engineering services provided in connection with insurance coverage provided under this
16 17 18 19	"(a) DEFINITION.—In this section, the term 'covered engineering services' means engineering services provided in connection with insurance coverage provided under this title.
16 17 18 19 20	"(a) Definition.—In this section, the term 'covered engineering services' means engineering services provided in connection with insurance coverage provided under this title.  "(b) Qualifications.—The Administrator shall re-
16 17 18 19 20 21	"(a) Definition.—In this section, the term 'covered engineering services' means engineering services provided in connection with insurance coverage provided under this title.  "(b) Qualifications.—The Administrator shall require that any individual who provides covered engineering

1	"(1) have registered with and certified to the
2	Administrator that the engineer is professionally li-
3	censed to practice as an engineer in the State in
4	which the engineer is providing the covered engineer-
5	ing services;
6	"(2) have expertise in a particular discipline of
7	engineer or act within the area of the competency of
8	the engineer, as the Administrator shall require; and
9	"(3) be certified by the Administrator pursuant
10	to subsection (c).
11	"(c) Certification by FEMA.—
12	"(1) Requirement.—The Administrator shall
13	carry out a program to certify engineers as qualified
14	to provide covered engineering services.
15	"(2) Contents.—The program carried out
16	under paragraph (1) shall—
17	"(A) include an initial training seminar;
18	"(B) provide such standards and testing
19	requirements as the Administrator shall estab-
20	lish; and
21	"(C) require an annual renewal of certifi-
22	cation through continuing education.
23	"(d) Fees.—
24	"(1) STANDARDIZED SCHEDULE.—The Admin-
25	istrator shall establish a standardized fee schedule

1	for all covered engineering services, which shall be
2	similar to the fee schedule of the Administrator used
3	for companies adjusting claims under insurance cov-
4	erage provided under this title.
5	"(2) Reimbursement.—Any reimbursement or
6	other allowance, payment, or compensation provided
7	by the Administrator to a Write Your Own company
8	with respect to covered engineered services may not
9	exceed the applicable standardized fees for those
10	services established under paragraph (1).
11	"(e) Identification Numbers.—The Adminis-
12	trator shall establish a system to provide a unique numer-
13	ical identifier for each engineer who provides covered engi-
14	neering services to assist in tracking past performance in
15	the provision of those services.
16	"(f) Submission of Documentation.—With re-
17	spect to a Write Your Own company, the Administrator
18	shall—
19	"(1) require the Write Your Own company to
20	obtain from each provider of covered engineering
21	services for the Write Your Own company, including
22	any subcontractor—
23	"(A) documentation sufficient to itemize

and disaggregate the costs and fees for those

24

1	services, including the costs and fees for any
2	subcontractor; and
3	"(B) all photos, notes, draft reports, and
4	other documentation relating to providing those
5	services in connection with a claim under insur-
6	ance coverage provided under this title;
7	"(2) make available to the Write Your Own
8	company—
9	"(A) the fee schedule established under
10	subsection (d)(1); and
11	"(B) such other information as may be
12	necessary to enable the Write Your Own com-
13	pany to determine whether the costs and fees
14	charged by providers of covered engineering
15	services are reasonable in relation to the serv-
16	ices provided; and
17	"(3) require the Write Your Own company to
18	make available to the Administrator, before any re-
19	imbursement or other allowance, payment, or com-
20	pensation is provided to the Write Your Own com-
21	pany in connection with covered engineering services
22	provided, all supporting documentation relating to
23	those services.".

## 1 SEC. 419. ENGINEER REPORTS.

2	Section 1312 of the National Flood Insurance Act of
3	1968 (42 U.S.C. 4019), as amended by section 417, is
4	amended by adding at the end the following:
5	"(i) Final Engineering Reports.—
6	"(1) Definitions.—In this subsection—
7	"(A) the term 'covered claim' means any
8	claim for losses covered by a policy for flood in-
9	surance coverage provided under this title; and
10	"(B) the term 'final engineering report'
11	means an engineering report, survey, or other
12	document in connection with a covered claim
13	that—
14	"(i) is based on the on-site inspection;
15	"(ii) contains final conclusions with
16	respect to an engineering issue or issues
17	involved in the claim; and
18	"(iii) is signed by the responsible in
19	charge or affixed with the seal of the re-
20	sponsible in charge, or both.
21	"(2) Prohibition on Manipulation and
22	TRANSMISSION TO THIRD PARTIES.—The Adminis-
23	trator shall require that, in the case of any on-site
24	inspection of a property by an engineer for the pur-
25	pose of assessing any covered claim, the final engi-
26	neering report—

1	"(A) may not—
2	"(i) include alterations by, or at the
3	request of, anyone other than the respon-
4	sible in charge for the report; or
5	"(ii) be transmitted to any other per-
6	son before the final engineering report is
7	transmitted to the policyholder who sub-
8	mitted the covered claim; and
9	"(B) shall include a certification, signed by
10	the responsible in charge for the final engineer-
11	ing report, that the final engineering report
12	does not contain any alterations described in
13	subparagraph (A).
14	"(3) Transmission of Report Without Ap-
15	PROVAL.—A Write Your Own company or a national
16	flood insurance program direct servicer may, without
17	obtaining further review or approval by the Adminis-
18	trator, transmit to a policyholder a final engineering
19	report in the possession of the Write Your Own com-
20	pany or the direct servicer in connection with a cov-
21	ered claim submitted by the policyholder.".
22	SEC. 420. IMPROVED TRAINING OF AGENTS AND ADJUST-
23	ERS.
24	(a) AGENT TRAINING.—

1	(1) In General.—The Administrator shall re-
2	quire each insurance agent that issues standard
3	flood insurance policies on behalf of the National
4	Flood Insurance Program (under the Write Your
5	Own Program) or directly from the National Flood
6	Insurance Program to take—
7	(A) an introductory course that instructs
8	insurance agents on how to fill out an applica-
9	tion for a flood insurance policy; and
10	(B) annual continuing education courses
11	on—
12	(i) any changes in the flood insurance
13	manual or the National Flood Insurance
14	Program Elevation Certificate—
15	(ii) any increased costs of compliance;
16	(iii) flood insurance mapping; and
17	(iv) any other modifications to the
18	National Flood Insurance Program that
19	influence the rating of a flood insurance
20	policy.
21	(2) RECORD OF TRAINING.—The Administrator
22	shall maintain a record of each insurance agent that
23	takes a course described in subparagraph (A) or (B)
24	of paragraph (1).
25	(b) Certification of Adjusters.—

1	(1) In general.—Each insurance claims ad-
2	juster acting as an insurance agent for a Write Your
3	Own company shall—
4	(A) by certified by the Administrator to
5	act as an insurance agent; or
6	(B) act under the direct supervision of ar
7	insurance claims adjuster certified under the
8	National Flood Insurance Program.
9	(2) Online course.—
10	(A) In general.—Each insurance claims
11	adjuster responding to a major disaster de-
12	clared by the President under section 401 or
13	the Robert T. Stafford Disaster Relief and
14	Emergency Assistance Act (42 U.S.C. 5170)
15	shall, if determined appropriate by the Federa
16	coordinating officer operating in the affected
17	area, take an online refresher course provided
18	by the Administrator to prepare the insurance
19	claims adjuster for the unique circumstances of
20	the major disaster.
21	(B) RECORD OF TRAINING.—The Adminis
22	trator shall maintain a record of each insurance
23	claims adjuster that takes an online refresher

course described in subparagraph (A).

24

1	(c) Local Floodplain Managers.—Each regional
2	office of the Federal Emergency Management Agency
3	shall—
4	(1) provide training to local floodplain man-
5	agers in the region on the responsibilities and proce-
6	dures of local floodplain managers with respect to
7	conducting substantial damage and substantial im-
8	provement determinations; and
9	(2) work with applicable State agencies to pro-
10	vide the training described in paragraph (1) and
11	verify that local floodplain managers are completing
12	the training.
13	SEC. 421. AGENT ADVISORY COUNCIL.
14	Part C of chapter II of the National Flood Insurance
15	Act of 1968 (42 U.S.C. 4081 et seq.), as amended by sec-
16	tion 418, is amended by adding at the end the following
17	"SEC. 1352. AGENT ADVISORY COUNCIL.
18	"(a) Establishment.—There is established a coun-
19	cil to be known as the Agent Advisory Council (in this
20	section referred to as the 'Council').
21	"(b) Membership.—
22	"(1) Members.—The Council shall consist of—
23	"(A) the Administrator, or the designee of
24	the Administrator: and

1	"(B) 12 additional members appointed by
2	the Administrator or the designee of the Ad-
3	ministrator, of whom—
4	"(i) 1 shall be a member of the Na-
5	tional Association of Insurance Commis-
6	sioners;
7	"(ii) 1 shall be a member of the Inde-
8	pendent Insurance Agents and Brokers of
9	America;
10	"(iii) 1 shall be a member of United
11	Policyholders;
12	"(iv) 1 shall be a representative of the
13	Emergency Management Institute of the
14	Federal Emergency Management Agency;
15	"(v) 1 shall be a representative of the
16	Office of the Flood Insurance Advocate of
17	the Federal Emergency Management
18	Agency;
19	"(vi) 1 shall be a representative of a
20	national flood insurance program direct
21	servicer;
22	"(vii) 1 shall be a representative of a
23	recognized professional association or orga-
24	nization representing homebuilders or land
25	developers;

1	"(viii) 1 shall be a representative of a
2	recognized professional association or orga-
3	nization representing the real estate indus-
4	try;
5	"(ix) 2 shall be representatives of
6	Write Your Own companies that are in
7	good standing with the Administrator; and
8	"(x) 2 shall be at-large members.
9	"(2) Qualifications.—
10	"(A) IN GENERAL.—Each member of the
11	Council shall have experience with—
12	"(i) contacting policyholders under the
13	national flood insurance program, includ-
14	ing with respect to applying for flood in-
15	surance and processing a claim for damage
16	to or loss of property that is covered by
17	flood insurance; and
18	"(ii) riverine and coastal flood insur-
19	ance policies.
20	"(B) Considerations.—The Adminis-
21	trator shall, to the maximum extent practicable,
22	ensure that the membership of the Council has
23	a balance of governmental and private mem-
24	bers, and includes geographic diversity.

1	"(C) Conflicts of interest.—A mem-
2	ber of the Council—
3	"(i) may not, while serving on the
4	Council, be employed or retained—
5	"(I) by a Federal Emergency
6	Management Agency contractor or
7	consultant; or
8	"(II) by a nongovernmental enti-
9	ty that was awarded a Federal grant
10	during the 5-year period preceding the
11	date on which the member was ap-
12	pointed to the Council; and
13	"(ii) may not have been employed by
14	a Federal Emergency Management Agency
15	contractor or consultant during the 5-year
16	period preceding the date on which the
17	member was appointed to the Council.
18	"(3) Consultation.—In appointing a member
19	of the Council from an entity described in clauses (i)
20	through (viii) of paragraph (1)(B), the Adminis-
21	trator or the designee of the Administrator, as appli-
22	cable, shall consult with the entity.
23	"(4) Chairperson.—The members of the
24	Council shall elect 1 member to serve as the chair-

1	person of the Council (in this section referred to as
2	the 'Chairperson').
3	"(c) Duties.—The Council shall—
4	"(1) provide recommendations to the Adminis-
5	trator on—
6	"(A) improving the customer experience
7	for policyholders under the national flood insur-
8	ance program;
9	"(B) training insurance agents that issue
10	flood insurance policies; and
11	"(C) improving the processing and han-
12	dling of claims for damage to or loss of prop-
13	erty that is covered by flood insurance; and
14	"(2) submit an annual report to the Adminis-
15	trator that includes—
16	"(A) a description of the activities of the
17	Council; and
18	"(B) a summary of recommendations made
19	by the Council to the Administrator.
20	"(d) Compensation.—
21	"(1) In general.—Except as provided in para-
22	graph (2), a member of the Council shall receive no
23	additional compensation for serving on the Council.
24	"(2) Travel expenses.—Each member of the
25	Council may be allowed travel expenses, including

1 per diem in lieu of subsistence, in accordance with 2 sections 5702 and 5703 of title 5, United States 3 Code, while away from their homes or regular places 4 of business in performance of services for the Coun-5 cil. "(e) Meetings and Actions.— 6 7 "(1) Meetings.— 8 "(A) IN GENERAL.—The Council shall 9 meet not less frequently than twice each year at 10 the request of the Chairperson or a majority of 11 the members of the Council. 12 "(B) Initial meeting.—The Adminis-13 trator, or a designee of the Administrator, shall 14 request and coordinate the initial meeting of 15 the Council. "(2) ACTION BY MAJORITY VOTE.—The Council 16 17 may take action by a vote of the majority of the 18 members. 19 "(f) Officers.—The Chairperson may appoint officers to assist in carrying out the duties of the Council 21 under subsection (c). 22 "(g) STAFF.—Upon the request of the Chairperson, the Administrator may detail, on a nonreimbursable basis, personnel of the Office of the Flood Insurance Advocate

- 1 of the Federal Emergency Management Agency to assist
- 2 the Council in carrying out the duties of the Council.
- 3 "(h) Powers.—In carrying out this section, the
- 4 Council may hold hearings, receive evidence and assist-
- 5 ance, provide information, and conduct research as the
- 6 Council considers appropriate.
- 7 "(i) Report to Congress and OMB.—The Admin-
- 8 istrator shall, on an annual basis, submit to the Com-
- 9 mittee on Banking, Housing, and Urban Affairs of the
- 10 Senate, the Committee on Financial Services of the House
- 11 of Representatives, and the Director of the Office of Man-
- 12 agement and Budget a report on—
- "(1) the recommendations made by the Council;
- 14 and
- 15 "(2) any recommendations made by the Council
- during the year covered by the report that, as of the
- date on which the report is submitted, have been de-
- 18 ferred or not acted upon, together with an explana-
- 19 tory statement with respect to those recommenda-
- tions.
- 21 "(j) Applicability of the Federal Advisory
- 22 Committee Act.—Section 14 of the Federal Advisory
- 23 Committee Act (5 U.S.C. App.) shall not apply to the
- 24 Council.".

## 1 SEC. 422. EFFICIENT USE OF MITIGATION DOLLARS.

- 2 Section 1315(b) of the National Flood Insurance Act
- 3 of 1968 (42 U.S.C. 4022(b)) is amended by adding at the
- 4 end the following:
- 5 "(5) Regional coordinator.—
- 6 "(A) IN GENERAL.—The Administrator
- 7 shall appoint a regional coordinator in each re-
- 8 gion served by a Regional Office (as defined in
- 9 section 501 of the Homeland Security Act of
- 10 2002 (6 U.S.C. 311)) to provide technical as-
- sistance to small communities to enable those
- communities to effectively participate in and
- benefit from the community rating system pro-
- 14 gram.
- 15 "(B) AUTHORIZATION OF APPROPRIA-
- Tions.—There are authorized to be appro-
- priated such sums as may be necessary to carry
- out this paragraph, which shall remain available
- 19 until expended.".
- 20 SEC. 423. IMPROVED DISCLOSURE REQUIREMENTS.
- 21 Chapter I of the National Flood Insurance Act of
- 22 1968 (42 U.S.C. 4011 et seq.), as amended by section
- 23 414, is amended by adding at the end the following:
- 24 "SEC. 1328. DISCLOSURE IN LEASE OF PROPERTY.
- 25 "(a) IN GENERAL.—Not later than 180 days after
- 26 the date of enactment of this section, the Administrator,

- 1 in consultation with relevant Federal agencies, shall pro-
- 2 mulgate regulations requiring the disclosure of informa-
- 3 tion relating to the flood risk and flood insurance coverage
- 4 of any property that is offered for lease in accordance with
- 5 subsection (b).
- 6 "(b) Information Disclosed.—The regulations
- 7 promulgated under subsection (a) shall require that, be-
- 8 fore the lessee is obligated under any contract to lease
- 9 property, the lessor shall provide a written disclosure to
- 10 the lessee that describes—
- 11 "(1) the flood zone classification of the prop-
- 12 erty;
- "(2) whether the property is covered by flood
- insurance; and
- 15 "(3) the availability of contents coverage under
- the national flood insurance program.".
- 17 SEC. 424. AMENDMENTS TO FINANCIAL ASSISTANCE/SUB-
- 18 SIDY ARRANGEMENT.
- 19 The Administrator shall amend the Write Your Own
- 20 company Financial Assistance/Subsidy Arrangement to
- 21 implement the requirements of sections 405, 406, 409,
- 22 412, 413, 415, 416, 417, 418, 419, and 420 of this Act,
- 23 and any amendments made by those sections.

## $1\;$ Sec. 425. Technical and conforming amendments.

2	Section 1370 of the National Flood Insurance Act of
3	1968 (42 U.S.C. 4121) is amended—
4	(1) in paragraph (14), by striking "and" at the
5	end;
6	(2) in paragraph (15), by striking the period at
7	the end and inserting a semicolon; and
8	(3) by adding at the end the following:
9	"(16) the term 'Write Your Own company'
10	means a company that participates in the Write
11	Your Own Program; and
12	"(17) the term 'Write Your Own Program'
13	means the cooperative undertaking between the in-
14	surance industry and the Federal Insurance and
15	Mitigation Administration that allows participating
16	property and casualty insurance companies to write
17	and service standard flood insurance policies.".

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