117TH CONGRESS 1ST SESSION

### H.R. 1215

#### AN ACT

- To establish an office within the Federal Trade Commission and an outside advisory group to prevent fraud targeting seniors and to direct the Commission to include additional information in an annual report to Congress on fraud targeting seniors, and for other purposes.
  - 1 Be it enacted by the Senate and House of Representa-
  - ${\it 2\ tives\ of\ the\ United\ States\ of\ America\ in\ Congress\ assembled},$

#### 1 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

- 2 (a) SHORT TITLE.—This Act may be cited as the
- 3 "Fraud and Scam Reduction Act".
- 4 (b) Table of Contents for
- 5 this Act is as follows:
  - Sec. 1. Short title; table of contents.

#### TITLE I—PREVENTING CONSUMER SCAMS DIRECTED AT SENIORS

Sec. 101. Short title.

Sec. 102. Senior Scams Prevention Advisory Group.

#### TITLE II—SENIOR FRAUD ADVISORY OFFICE

Sec. 201. Short title.

Sec. 202. Office for the Prevention of Fraud Targeting Seniors.

#### TITLE III—BUDGETARY EFFECTS

Sec. 301. Budgetary effects.

#### 6 TITLE I—PREVENTING CON-

#### 7 SUMER SCAMS DIRECTED AT

#### 8 SENIORS

- 9 SEC. 101. SHORT TITLE.
- This title may be cited as the "Stop Senior Scams"
- 11 Act".
- 12 SEC. 102. SENIOR SCAMS PREVENTION ADVISORY GROUP.
- 13 (a) Establishment.—There is established a Senior
- 14 Scams Prevention Advisory Group (referred to in this title
- 15 as the "Advisory Group").
- 16 (b) Members.—The Advisory Group shall be com-
- 17 posed of stakeholders such as the following individuals or
- 18 the designees of those individuals:

1	(1) The Chairman of the Federal Trade Com-
2	mission.
3	(2) The Secretary of the Treasury.
4	(3) The Attorney General.
5	(4) The Director of the Bureau of Consumer
6	Financial Protection.
7	(5) Representatives from each of the following
8	sectors, including trade associations, to be selected
9	by the Federal Trade Commission:
10	(A) Retail.
11	(B) Gift cards.
12	(C) Telecommunications.
13	(D) Wire-transfer services.
14	(E) Senior peer advocates.
15	(F) Consumer advocacy organizations with
16	efforts focused on preventing seniors from be-
17	coming the victims of scams.
18	(G) Financial services, including institu-
19	tions that engage in digital currency.
20	(H) Prepaid cards.
21	(6) A member of the Board of Governors of the
22	Federal Reserve System.
23	(7) A prudential regulator, as defined in section
24	1002 of the Consumer Financial Protection Act of
25	2010 (12 U.S.C. 5481).

1	(8) The Director of the Financial Crimes En-
2	forcement Network.
3	(9) Any other Federal, State, or local agency,
4	industry representative, consumer advocate, or enti-
5	ty, as determined by the Federal Trade Commission.
6	(c) No Compensation for Members.—A member
7	of the Advisory Group shall serve without compensation
8	in addition to any compensation received for the service
9	of the member as an officer or employee of the United
10	States, if applicable.
11	(d) Duties.—
12	(1) In General.—The Advisory Group shall—
13	(A) collect information on the existence,
14	use, and success of educational materials and
15	programs for retailers, financial services, and
16	wire-transfer companies, which—
17	(i) may be used as a guide to educate
18	employees on how to identify and prevent
19	scams that affect seniors; and
20	(ii) include—
21	(I) useful information for retail-
22	ers, financial services, and wire trans-
23	fer companies for the purpose de-
24	scribed in clause (i);

1	(II) training for employees on
2	ways to identify and prevent senior
3	scams;
4	(III) best practices for keeping
5	employees up to date on current
6	scams;
7	(IV) the most effective signage
8	and placement in retail locations to
9	warn seniors about scammers' use of
10	gift cards, prepaid cards, and wire
11	transfer services;
12	(V) suggestions on effective col-
13	laborative community education cam-
14	paigns;
15	(VI) available technology to as-
16	sist in identifying possible scams at
17	the point of sale; and
18	(VII) other information that
19	would be helpful to retailers, wire
20	transfer companies, financial institu-
21	tions, and their employees as they
22	work to prevent fraud affecting sen-
23	iors; and
24	(B) based on the findings in subparagraph
25	(A)—

1	(i) identify inadequacies, omissions, or
2	deficiencies in those educational materials
3	and programs for the categories listed in
4	subparagraph (A) and their execution in
5	reaching employees to protect older adults
6	and
7	(ii) create model materials, best prac-
8	tices guidance, or recommendations to fil
9	those inadequacies, omissions, or defi-
10	ciencies that may be used by industry and
11	others to help protect older adults from
12	scams.
13	(2) Encouraged use.—The Chairman of the
14	Federal Trade Commission shall—
15	(A) make the materials or guidance cre-
16	ated by the Federal Trade Commission de-
17	scribed in paragraph (1) publicly available; and
18	(B) encourage the use and distribution of
19	the materials created under this subsection to
20	prevent scams affecting seniors by govern-
21	mental agencies and the private sector.
22	(e) Reports.—Section 101(c)(2) of the Elder Abuse
23	Prevention and Prosecution Act (34 U.S.C. 21711(c)(2))
24	is amended—

1	(1) in subparagraph (A)(iv), by striking the pe-
2	riod at the end and inserting a semicolon;
3	(2) in subparagraph (B), by striking the period
4	at the end and inserting "; and"; and
5	(3) by adding at the end the following:
6	"(C) with respect to the report by the Fed-
7	eral Trade Commission, in relevant years, in-
8	cluding information on—
9	"(i) the newly created materials, guid-
10	ance, or recommendations of the Senior
11	Scams Prevention Advisory Group estab-
12	lished under section 102 of the Stop Senior
13	Scams Act and any relevant views or con-
14	siderations made by members of the Advi-
15	sory Group that were not included in the
16	Advisory Group's model materials or con-
17	sidered an official recommendation by the
18	Advisory Group;
19	"(ii) the Senior Scams Prevention Ad-
20	visory Group's findings about senior scams
21	and industry educational materials and
22	programs; and
23	"(iii) any recommendations on ways
24	stakeholders can continue to work together
25	to reduce scams affecting seniors.".

1	(f) TERMINATION.—This title, and the amendments
2	made by this title, ceases to be effective on the date that
3	is 5 years after the date of enactment of this Act.
4	TITLE II—SENIOR FRAUD
5	ADVISORY OFFICE
6	SEC. 201. SHORT TITLE.
7	This title may be cited as the "Seniors Fraud Preven-
8	tion Act of 2021".
9	SEC. 202. OFFICE FOR THE PREVENTION OF FRAUD TAR-
10	GETING SENIORS.
11	(a) Establishment of Advisory Office.—The
12	Federal Trade Commission shall establish an office within
13	the Bureau of Consumer Protection for the purpose of ad-
14	vising the Commission on the prevention of fraud tar-
15	geting seniors and to assist the Commission with the fol-
16	lowing:
17	(1) Oversight.—The advisory office shall
18	monitor the market for mail, television, internet,
19	telemarketing, and recorded message telephone call
20	(hereinafter referred to as "robocall") fraud tar-
21	geting seniors and shall coordinate with other rel-
22	evant agencies regarding the requirements of this
23	section.
24	(2) Consumer education.—The Commission
25	through the advisory office shall, in consultation

- with the Attorney General, the Secretary of Health and Human Services, the Postmaster General, the Chief Postal Inspector for the United States Postal Inspection Service, and other relevant agencies—
  - (A) disseminate to seniors and families and caregivers of seniors general information on mail, television, internet, telemarketing, and robocall fraud targeting seniors, including descriptions of the most common fraud schemes;
  - (B) disseminate to seniors and families and caregivers of seniors information on reporting complaints of fraud targeting seniors either to the national toll-free telephone number established by the Commission for reporting such complaints, or to the Consumer Sentinel Network, operated by the Commission, where such complaints will become immediately available to appropriate law enforcement agencies, including the Federal Bureau of Investigation and the attorneys general of the States;
  - (C) in response to a specific request about a particular entity or individual, provide publically available information of enforcement action taken by the Commission for mail, tele-

1	vision, internet, telemarketing, and robocall
2	fraud against such entity; and
3	(D) maintain a website to serve as a re-
4	source for information for seniors and families
5	and caregivers of seniors regarding mail, tele-
6	vision, internet, telemarketing, robocall, and
7	other identified fraud targeting seniors.
8	(3) Complaints.—The Commission through
9	the advisory office shall, in consultation with the At-
10	torney General, establish procedures to—
11	(A) log and acknowledge the receipt of
12	complaints by individuals who believe they have
13	been a victim of mail, television, internet, tele-
14	marketing, and robocall fraud in the Consumer
15	Sentinel Network, and shall make those com-
16	plaints immediately available to Federal, State,
17	and local law enforcement authorities; and
18	(B) provide to individuals described in sub-
19	paragraph (A), and to any other persons, spe-
20	cific and general information on mail, television,
21	internet, telemarketing, and robocall fraud, in-
22	cluding descriptions of the most common
23	schemes using such methods of communication.
24	(b) Commencement.—The Commission shall com-
25	mence carrying out the requirements of this section not

- 1 later than one year after the date of the enactment of this
- 2 Act.

#### 3 TITLE III—BUDGETARY EFFECTS

- 4 SEC. 301. BUDGETARY EFFECTS.
- 5 The budgetary effects of this Act, for the purpose of
- 6 complying with the Statutory Pay-As-You-Go Act of 2010,
- 7 shall be determined by reference to the latest statement
- 8 titled "Budgetary Effects of PAYGO Legislation" for this
- 9 Act, submitted for printing in the Congressional Record
- 10 by the Chairman of the House Budget Committee, pro-
- 11 vided that such statement has been submitted prior to the
- 12 vote on passage.

Passed the House of Representatives April 15, 2021. Attest:

Clerk.

# 117TH CONGRESS H. R. 1215

## AN ACT

To establish an office within the Federal Trade Commission and an outside advisory group to prevent fraud targeting seniors and to direct the Commission to include additional information in an annual report to Congress on fraud targeting seniors, and for other purposes.